

Exam Code: 000-R13

Exam Name: IBM Retail Environment for SuSELinux (IRES)

Sales Prof.

Vendor: IBM

Version: DEMO

Part: A

1: Which of the following describes the I/O connectivity ports that are available on the IBM Anyplace Kiosk?

- A. One USB 2.0 port, headphone and microphone ports, one RS-232 port and one ethernet port.
- B. One powered USB port, headphone and microphone ports, 2 RS-232 ports and one ethernet port.
- C. Two USB 2.0 ports, headphone and microphone ports, one RS-232 port and one ethernet port.
- D. Two powered USB ports, headphone and microphone ports, one RS-232 port and one ethernet port.

Correct Answers: C

2: Where is the BEST place to find IBM Anyplace Kiosk troubleshooting information?

- A. IBM Anyplace Kiosk Technical Bulletins
- B. IBM hosted Anyplace Kiosk service forums
- C. IBM Anyplace Kiosk 4836/4838 Troubleshooting Guide
- D. IBM Anyplace Kiosk Planning, Installation, and Service Guide

Correct Answers: D

3: The IBM Retail Store Solutions Web site contains which three of the following?

- A. Knowledgebase
- B. Support Guide
- C. Links to other sales resources
- D. Anyplace Kiosk hardware schematics
- E. Online chat support with second level technicians
- F. Detailed specifications of competitor's products with talking points

Correct Answers: A B C

4: When the IBM Anyplace Kiosk is powered on, it performs a power-on self test (POST). Which of the following is an indication of a successful power-on self test?

- A. The system will beep one time.
- B. The system will beep twice and display "POST Successful".
- C. There are no visible or audible indications of a successful POST.
- D. The system will display the prompt "OK" then boot up the operating system.

Correct Answers: A

5: Which of the following is provided by PartnerLine (TechLine)?

- A. Web and e-mail support
- B. Access to technical support personnel
- C. Localized listings of product integration providers
- D. IBM case study solutions for end-user application development

Correct Answers: A

6: Which of the following is an optional feature of the IBM Anyplace Kiosk?

- A. Wireless Adapter
- B. 80 GB Hard Disk Drive
- C. Internal CD-ROM Drive
- D. 256 MB of Memory (RAM)

Correct Answers: A

7: At what distance is the presence sensor activated on the IBM Anyplace Kiosk?

- A. Up to 15 inches from the display
- B. Up to 26 inches from the display
- C. Up to 5 feet from the display
- D. Up to 8 feet from the display

Correct Answers: C

8: What is the first main step in removing or replacing the MSR?

- A. Remove the rear cover.
- B. Remove the hard disk drive cover.
- C. Loosen the two MSR unit capture screws.
- D. Pull the L-shaped pin to remove the cable panel cover door.

Correct Answers: B

9: What is one way the IBM Anyplace Kiosk is hardened against rough treatment?

- A. Breakaway cabling system
- B. Drainage vents in case of direct spills
- C. Controls and ports separate from the kiosk
- D. Spill-resistant screen with sealed ports in a poly-carbonate enclosure

Correct Answers: D

10: The IBM Anyplace Kiosk is tested for electrostatic discharge of up to what voltage?

- A. 5,000 volts
- B. 10,000 volts
- C. 15,000 volts
- D. 20,000 volts

Correct Answers: C

11: Which of the following components can be removed/replaced via the hard disk drive door?

- A. CMOS battery
- B. VESA mount brackets
- C. Optional PC card
- D. Wireless antenna extension socket

Correct Answers: C

12: How can the latest version of the IBM Anyplace Kiosk BIOS be obtained?

- A. Download it from the IBM Retail Store Solutions Support Web page
- B. Submit a request to the IBM POS Knowledgebase

- C.Request it directly from IBM Service
- D.Call IBM PartnerLine (TechLine)

Correct Answers: A

13: Which of the following is a key feature of the Anyplace Omni Scanner?

- A.It provides a handheld, 3-dimensional scan for large items.
- B.It allows scanning barcodes in any orientation.
- C.It has scanning capabilities up to 26 inches from the device.
- D.It has a factory installed scanner that makes direct contact with items to be scanned.

Correct Answers: B

14: What are the processor and bus speeds of the IBM Anyplace Kiosk?

- A.833 MHz, 400 MHz front side bus
- B.1.0 GHz, 533 MHz front side bus
- C.1.3 GHz, 400 MHz front side bus
- D.2.0 GHz, 533 MHz front side bus

Correct Answers: C

15: What is the standard warranty period of the IBM Anyplace Kiosk?

- A.1 year from date of purchase
- B.3 years from date of purchase
- C.5 years from date of purchase
- D.90 days from date of purchase

Correct Answers: A