

Exam Code: 000-R09

Exam Name: IBM SurePOS 300 Model 33x Technical
Professional

Vendor: IBM

Version: DEMO

Part: A

1: Which three groups is PartnerWorld targeted to?

- A. Resellers
- B. Customers
- C. Integrators
- D. OEM vendors
- E. Hardware developers
- F. Independent Software Exam Codes (ISVs)

Correct Answers: A C F

2: What industry standard expansion capability is found on the SurePOS 300 Models 330 and 33H?

- A. Peripheral Component Interconnect (PCI) Express slot
- B. Full-size Peripheral Component Interconnect (PCI) slot
- C. Peripheral Component Interconnect Extended (PCI-X) slot
- D. Half-size Peripheral Component Interconnect (PCI) slot

Correct Answers: D

3: What is the standard hard drive type used in the SurePOS 300 Model 33H?

- A. A single 3.5" SCSI Hard Drive
- B. A single 3.5" IDE Hard Drive
- C. A single 2.5" (laptop size) IDE Hard Drive
- D. A single 3.5" Serial ATA (SATA) Hard Drive

Correct Answers: D

4: When removing the CD-ROM drive from the system unit, in which order should the removal steps be performed?

- A. 1. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket away from the CD-ROM. 2. Open the unit. 3. Disconnect the power and signal cables from the CD-ROM drive. 4. While pressing the blue latch toward the CD-ROM, lift out the
- B. 1. Open the unit. 2. Disconnect the power and signal cables from the CD-ROM drive. 3. While pressing the blue latch toward the CD-ROM, lift out the CD-ROM with bracket. 4. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket a
- C. 1. Open the unit. 2. Disconnect the power and signal cables from the CD-ROM drive. 3. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket away from the CD-ROM. 4. While pressing the blue latch toward the CD-ROM, lift out the
- D. 1. Disconnect the power and signal cables from the CD-ROM drive. 2. Open the unit. 3. While pressing the blue latch toward the CD-ROM, lift out the CD-ROM with bracket. 4. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket a

Correct Answers: B

5: How often should the SurePOS 300 ventilation fan on the rear panel be cleaned/vacuumed?

- A. Once a year

- B. Twice a year
- C. Every 6 months
- D. Every time the unit is serviced

Correct Answers: B

6: Which step describes the first recommended action that should be taken to gain access to the system components?

- A. Unplug the power cord
- B. Slide the top cover back, then lift it up
- C. Remove the two screws at the top of the back of the unit
- D. Loosen the thumb screw which holds the power supply in place

Correct Answers: A

7: A problem with the system can be caused by a software error or a hardware failure. Which of the following best describes the first step in performing the Preliminary Checklist?

- A. Verify that a supported operating system has been installed properly.
- B. Verify that all the I/O devices are connected securely to the system unit.
- C. Insure that the AC power is connected to the system unit and that all the power lights are on.
- D. Make sure that all the I/O devices are connected to an operating AC outlet and that all the devices are powered on.

Correct Answers: C

8: Which three services does TechLine (formerly called PartnerLine) offer?

- A. Locating Retail Store Solutions marketing and sales information via the Internet
- B. On-site installation and set up assistance
- C. Product positioning information
- D. Financing assistance
- E. Configuration assistance
- F. Placing orders

Correct Answers: A C E

9: What USB options are available on the SurePOS 300 Models 330 and 33H?

- A. One PC USB port and three powered USB ports (two 12 volt and one 24 volt)
- B. Two PC USB ports and two powered USB ports (one 12 volt and one 24 volt)
- C. Two PC USB ports and three powered USB ports (two 12 volt and one 24 volt)
- D. Four PC USB ports and two powered USB ports (one 12 volt and one 24 volt)

Correct Answers: C

10: What type and size of video memory does the SurePOS 300 terminal offer?

- A. 64 MB of dedicated Video RAM (VRAM)
- B. 128 MB of dedicated Rambus DRAM (RDRAM)
- C. Up to 128 MB of shared Synchronous Graphic RAM (SGRAM)
- D. Up to 64 MB of shared Unified Memory Architecture (UMA) RAM

Correct Answers: D

11: What three functions does embedded flash memory provide in the SurePOS 300 Models 330 and 33H?

- A.It stores video BIOS
- B.It stores the system BIOS
- C.It stores the LAN boot ROM
- D.It automatically corrects BIOS errors
- E.It automatically restores during power hits
- F.It automatically updates older BIOS versions

Correct Answers: A B C

12: Which of the following is the primary method IBM uses to distribute product information and updates.

- A.Direct mail
- B.As a response to a telephone call
- C.The Internet
- D.Adds in newspapers and television

Correct Answers: C

13: Which of the following BEST describes IBM Director?

- A.A product that enables all networking, including the LAN, WAN and Wireless
- B.A product that enables a user to manage all aspects of their infrastructure, including software applications, networking and hardware
- C.A product that sets the priority of software execution, thereby directing the operations of the SurePOS 300
- D.A product that allows a user to control access to all devices and programs associated with the SurePOS 300

Correct Answers: B

14: What is the best site for general sales and support information, announcement letters, or press releases?

- A.www.ibm.com/ibmlink.ibm.com
- B.www.ibm.com/ibmlink.com/retail/public
- C.www.ibm.com/solutions/retail/store
- D.www.ibm.com/retail/announcements/

Correct Answers: A

15: The IBM Remote Management Agent solution provides an in-store and remote systems management solution which can help mid-sized retailers manage their systems. Which two items best describe the capabilities of IBM Remote Management Agent?

- A.Meet store up-time objectives
- B.Report cashier/operator errors
- C.Report application error rates
- D.Deploy new technologies quickly

E.Develop new software applications

Correct Answers: A D