



**Vendor:** HP

**Exam Code:** HP3-C32

**Exam Name:** C32 - HP Color LaserJet Enterprise  
CP4020/CP4520 Series Printer

**Version:** DEMO

#### QUESTION 1

What are benefits of HP EasyColor? (Select two.)

- A. Images are sectioned into multiple units.
- B. Print quality is improved.
- C. Print time is reduced.
- D. MTIFF-specific printing is quicker.
- E. RGB color is handled more efficiently.

**Answer:** BC

**Explanation:**

[http://www.hp.com/hpinfo/newsroom/press\\_kits/2009/aiim2009/Factsheet-HPUPD5.0Factsheet.pdf](http://www.hp.com/hpinfo/newsroom/press_kits/2009/aiim2009/Factsheet-HPUPD5.0Factsheet.pdf)

#### QUESTION 2

What can be used to disable or alter the printer driver Services tab?

- A. embedded Web server (EWS)
- B. HP Driver Preconfiguration Utility
- C. printer driver Properties menu
- D. Installable Options section of the device software CD

**Answer:** B

**Explanation:**

[http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c01923575&jumpid=reg\\_R1002\\_USEN](http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c01923575&jumpid=reg_R1002_USEN)

#### QUESTION 3

In which modes can the HP Universal Print Driver (UPD) be installed?

- A. discrete and universal
- B. stationary and mobile
- C. traditional and dynamic
- D. specific and generic

**Answer:** C

**Explanation:**

[http://en.wikipedia.org/wiki/HP\\_Universal\\_Print\\_Driver#Traditional\\_mode](http://en.wikipedia.org/wiki/HP_Universal_Print_Driver#Traditional_mode)

#### QUESTION 4

On which component is the HP Color LaserJet Enterprise CM4540 MFP firmware stored?

- A. DC controller
- B. inter-connect board
- C. hard drive
- D. control panel

**Answer:** C

**Explanation:**

[http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c01923575&jumpid=reg\\_R1002\\_USEN](http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c01923575&jumpid=reg_R1002_USEN)

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**QUESTION 5**

Why must customers perform a remote firmware upgrade (RFU) after replacing the HP Color LaserJet Enterprise CM4540 MFP hard drive?

- A. The replacement hard drive ships without firmware, so firmware must be loaded on it after installation.
- B. The firmware on the device must be upgraded to match the firmware version on the replacement hard drive.
- C. The USB control panel will not recognize the replacement hard drive until the device firmware is upgraded.
- D. All replacement hard drives contain product-introduction firmware and must be upgraded during installation.

**Answer:** A

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