**Vendor:** Microsoft

**Exam Code:** MB2-633

**Exam Name:** Microsoft Dynamics CRM 4.0 Installation and Configuration

**Version:** DEMO

**QUESTION 1**
You are the administrator for your company Microsoft CRM 4.0 system, and have installed and configured it in your London office, using Windows 2003 Server Windows XP on the desktop computers. All users use the CRM client for Outlook.
Your company has started business in Japan, and has employed some Japanese-speaking staff in London to support this business objective. These users would like the interface and help text to be in Japanese, and would also like the ability to display data, such as records of emails sent by Japanese customers, in the Japanese language.
How can you achieve this?

A.  Install Microsoft CRM client for Outlook.
    Install the Japanese CRM language pack.
    Install support for East Asian characters on the operating system.
B.  Install the Japanese Edition of Microsoft Office.
    Install Microsoft CRM client for Outlook.
    Install support for East Asian characters on the operating system.
C.  Install Microsoft CRM client for Outlook.
    Install the Japanese CRM language pack.
D.  Install Microsoft CRM client for Outlook.
    Install support for East Asian characters on the operating system.

**Answer:** A


**QUESTION 2**
Your company has a Windows 2000 mixed mode domain, CONTOSO, and a Windows Server 2003 Native mode domain, NORTHWIND. The two domains are in the same Active Directory Forest. Users in both domains need to access Microsoft CRM.
On which combinations of servers could you install Microsoft CRM?

A.  A SQL Server in CONTOSO and a CRM server in NORTHWIND, or A SQL Server in NORTHWIND and a CRM server in NORTHWIND.
B.  The SQL Server can be in either domain, and the CRM server can be in either domain.
C.  A SQL Server in NORTHWIND and a CRM server in NORTHWIND.
D.  A SQL Server in CONTOSO and a CRM server in CONTOSO, or A SQL Server in NORTHWIND and a CRM server in NORTHWIND.

**Answer:** C


**QUESTION 3**
For what purpose does Microsoft Dynamics CRM 4.0 use Active Directory? Choose the 2 that apply.

A.  User authentication
B.  Verification of the installtion user's privileges
C.  User license management
D.  Imeplementation of Microsoft Dynamics CRM permissions

**Answer:** AB


**QUESTION 4**
You have just installed Microsoft Dynamics CRM 4.0, and users have created ten account

records. Then you notice that the base currency is not set correctly.
What action do you take?

A. Change the base currency.
B. Delete the records that use financial fields.
   Change the base currency.
   Then recreate the deleted records.
C. Uninstall Microsoft Dynamics CRM 4.0, and then reinstall it.
   Recreate the records.
D. Change the currency on the records.
   Set the default currency for all users to the correct currency.

**Answer:** C


**QUESTION 5**
You are planning your installation of Microsoft CRM 4.0. You are selecting the operating system platform for the CRM server. On which of the following servers can you install Microsoft CRM 4.0? Choose the 2 that apply.

A. Windows Server 2000 with Service
   Pack 4.
B. Windows Server 2003 Enterprise
   Edition with Service Pack 1.
C. Windows Server 2008.
D. Windows Server 2003 Datacenter
   Edition with Service Pack 2.

**Answer:** CD


**QUESTION 6**
You are planning the installation of Microsoft Dynamics CRM 4.0 for your organization on your Small Business Server 2003 computer.
Which of the following limitations must you consider? Choose the 2 that apply.

A. There is a 4GB database limit.
B. There is a maximum of 75 users.
C. You cannot set up trusts to other domains.
D. SQL Server Reporting Services cannot be used with SSL.

**Answer:** BC


**QUESTION 7**
You are planning your installation of Microsoft CRM 4.0.
You intend to install SQL Server to store the CRM data on one server, with the CRM application installed on a second server. All servers are running editions of Windows 2003 with the latest Service Pack.
Which of the following combinations are valid? Choose the 2 that apply.

A. Install SQL Server 2005 on Windows Server 2003 Standard Edition and CRM on Windows
   Server 2003 Web Edition.
B. Install SQL Server 2005 on Windows Server 2003 Web Edition and CRM on Windows Server

2003 Standard Edition.
C.  Install SQL Server 2000 on Windows Server 2003 Standard Edition and CRM on Windows
    Server 2003 Web Edition.
D.  Install SQL Server 2005 on Windows Server 2003 Standard Edition and CRM on Windows
    Server 2003 Standard Edition.

**Answer:** AD

**QUESTION 8**
Your company has purchased new servers for Microsoft SQL Server 2005 and Microsoft
Exchange Server 2007, as part of the infrastructure that will work with Microsoft CRM 4.0.
Because these are business critical applications, it has been decided that both will be clustered.
Which of the following configuration options should you choose?

A.  Active/Active clustering for SQL and Active/Active clustering for Exchange.
B.  Active/Active clustering for SQL and Active/Passive clustering for Exchange.
C.  Active/Passive clustering for SQL and Active/Active clustering for Exchange.
D.  Active/Passive clustering for SQL and Active/Passive clustering for Exchange.

**Answer:** D

**QUESTION 9**
You are planning the installation of Microsoft CRM 4.0 for your organization.
You have purchased two servers, one for the CRM database, and one for the CRM application.
The information in your system is commercially very sensitive, and your CEO wants to ensure
that no data is transmitted in clear text at any point in the network.
The CEO has asked you to configure this.
What do you do?

A.  Configure SSL and require it for use with CRM.
B.  Configure the two servers and the CRM client computers to use IPSec.
C.  Configure the two servers and the CRM client computers to use EFS.
D.  Configure Group Policy to ensure that passwords meet complexity requirements.

**Answer:** B

**QUESTION 10**
You are a consultant who specialises in installation of Microsoft Dynamics CRM 4.0. A few weeks
ago you installed Microsoft Dynamics CRM 4.0 for a customer on a server that has been hosting
their intranet site for three months. They have been using it successfully. Today, you receive a
phone call from a user who says that his CRM user account was set up two days ago, and was
working fine, but now he can only read information, not update it.
What action do you take?

A.  Register Microsoft Dynamics CRM 4.0.
B.  Change the user license type from read-only to full.
C.  Change the server license key from a trial license to a full license.
D.  Change the user license type from read-only to administrative.

**Answer:** A

**QUESTION 11**
You are the administrator of your organization network.
A colleague wants to install Microsoft Dynamics CRM Server 4.0.
You agree to let them do this but you do not want to give your colleague Domain Administrator privileges.
Which of the following privileges will they require? Choose the 2 that apply.

A. SQL Server Administrator privilege.
B. Local Administrator privileges on the Exchange server computer.
C. Local Administrator privileges on the CRM computer.
D. Local Administrator privileges on the Domain Controller.

**Answer:** AC


**QUESTION 12**
As part of the Microsoft Dynamics CRM Dynamics 4.0 installation process, the Environmental Diagnostic Wizard conducts various checks to ensure a smooth installation.
Which of the following are checked? Choose the 3 that apply.

A. Active Directory Domain Model
B. Available disk space on the Microsoft Dynamics CRM server
C. Whether the SQL Server Agent is running on the SQL Server
D. Whether the DNS Server is accessible

**Answer:** BCD


**QUESTION 13**
You are the administrator for a company that hosts Microsoft Dynamics CRM 4.0.
Which server component determines the organization to which a user belongs?

A. Help server.
B. Application server.
C. Discovery service.
D. Web service.

**Answer:** C


**QUESTION 14**
You are working with a trial version of Microsoft Dynamics CRM 4.0.
Your users have been entering data.
You would like to upgrade to a production version.
Which of the following must be set correctly in order to avoid a reinstallation of the product?

A. License Key.
B. Port number of the CRM website.
C. Base Currency code.
D. Organization name

**Answer:** C

**QUESTION 15**
Trey Research has an existing installation of Microsoft Dynamics CRM Dynamics 4.0 in domain TREY. They have recently merged with another company, and it has been decided that their Microsoft Dynamics CRM installation will be moved to a new domain.
The existing implementation consisted of Microsoft Dynamics CRM server software and Reporting Services on server CRM1, and the CRM databases on server DB1. Reporting Services had been installed as part of the Microsoft Dynamics CRM installation. Both servers CRM1 and DB1 will be redeployed for other purposes after Microsoft Dynamics CRM has been moved.
The new CRM installation has been completed. It is your role to completely remove the CRM server software from CRM1, to remove any CRM data from the TREY domain, and to remove CRM data from server DB1.
What steps should you take to achieve this? Choose the 3 that apply.

A.  Run the Microsoft Dynamics CRM Server Setup program to remove the Microsoft Dynamics CRM server software from CRM1.
B.  Use the Reporting Services setup program to remove Reporting Services from CRM1.
C.  Use SQL Enterprise Manager to drop the Microsoft Dynamics CRM databases from DB1.
D.  Use the Active Directory Users and Computers snap-in to remove the Microsoft Dynamics CRM security groups from the TREY domain.

**Answer:** ACD

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