



Vendor: Software

Exam Code: CSQA

Exam Name: Certified Software Quality Analyst (CSQA)

Version: DEMO

QUESTION 1

Laws and regulations affecting the products produced and operated are generally addressed in which planning activity:

- A. Business or Activity Planning
- B. Environment Planning
- C. Capabilities Planning
- D. Assumptions Planning
- E. Policies Planning

Answer: B

QUESTION 2

Strategic planning answers which of the following questions:

- A. What to do?
- B. When to do it?
- C. How to do it?
- D. Where to do it?
- E. Who does it?

Answer: A

QUESTION 3

Enforcement of standards is the responsibility of:

- A. Management
- B. Quality Assurance
- C. Quality Control
- D. Auditors

Answer: A

QUESTION 4

Which of the following Quality Management principle(s) are incorporated into the ISO 9001 standard?

- A. System approach to management
- B. Process approach
- C. Mutually beneficial supplier relationships
- D. Factual approach decision making
- E. All of the above

Answer: E

QUESTION 5

The level of quality can vary significantly from project to project. These levels of quality, which can be quantified and measured, are called:

- A. Defect Density
- B. Quality Attributes
- C. Quality Control
- D. Quality Assurance

Answer: B

QUESTION 6

The primary responsibility of quality lies with:

- A. Project Manager
- B. Senior Management
- C. Testing Team
- D. Developer

Answer: B

QUESTION 7

COTS software is normally developed prior to an organization selecting that software for its use.

- A. True
- B. False

Answer: A

QUESTION 8

In the PDCA cycle, if a check detects an abnormality, then record the abnormality and continue the work per the procedure.

- A. True
- B. False

Answer: B

QUESTION 9

Which of the following is NOT a QFD Horizontal Deployment?

- A. Functional Deployment
- B. Information Deployment
- C. Customer Deployment
- D. Task Deployment

Answer: C

QUESTION 10

What early quality pioneer developed the "Quality Trilogy" of Quality Planning, Quality Control, and Quality Improvement?

- A. William Perry
- B. Joseph Juran
- C. Dr. Deming
- D. Philip Crosby
- E. Bill Gates

Answer: B

QUESTION 11

Which of the following is considered a product measure?

- A. Overall development time
- B. Average level of experience of development staff
- C. Rate time
- D. Quality
- E. Time spent fixing errors

Answer: D

QUESTION 12

Example(s) of traditional management philosophy are:

- A. Fire fighting
- B. Refine the process
- C. Teamwork
- D. A and C
- E. All the above

Answer: A

QUESTION 13

SEI's CMMi maturity level 5 is also known as:

- A. Managed
- B. Defined
- C. Optimizing
- D. Quantitatively Managed

Answer: C

QUESTION 14

Which level(s) of the organization should be involved in both establishing and using processes in their daily work?

- A. Senior
- B. Mid-level
- C. Junior
- D. All of the above

Answer: D

QUESTION 15

It is generally agreed that people are the key to providing an adequate and appropriate level of security. One of the most effective methods for involving people in security is:

- A. Write a security policy
- B. Conduct security awareness training
- C. Evaluate people on following security procedures
- D. Write detailed security procedures
- E. Develop security response programs

Answer: B

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