



Vendor: IBM

Exam Code: C2180-276

Exam Name: IBM Business Process Manager Express or Standard Edition V8.0, BPM App. Dev.

Version: DEMO

QUESTION 1

A BPM application developer needs to create custom SQL queries targeting the Business Performance Data Warehouse to satisfy a customer's reporting requirements. While browsing the system catalog of the database management system, the developer notices tables and views corresponding to the tracking groups defined in the process application. Which database artifacts should the developer query to obtain only the actively tracked data? The BPM application developer should query the:

- A. views, because the views contains more recent data than the tables.
- B. views, because the views contain only the data resulting from the updated tracking definitions.
- C. tables, because the tables contains more recent data than the views.
- D. tables, because the tables contain only the data resulting from the updated tracking definitions.

Answer: B

QUESTION 2

A sales company wants to be able to report on the total amount of sales per region. How can a BPM application developer capture this information so that the data can be reported on? (Choose two) The BPM application developer needs to use:

- A. Autotracking
- B. Shared Business Object
- C. Exposed Process Value (EPV)
- D. Service Level Agreement (SLA)
- E. Custom Key Performance Indicator (KPI)

Answer: AE

QUESTION 3

A BPM application developer has created three process applications containing multiple business processes to automate a customer's order fulfillment activities. During development, a single tracking group was used in the three process applications to support a reporting solution that will track data across all three process applications. How will the BPM application developer retrieve data from the Performance Data Warehouse while completing the implementation of the reporting solution? The data will be retrieved from:

- A. a single database view, with an ID to distinguish each implementation.
- B. a single database view, with a single ID to identify the collection of implementations.
- C. three database views, with an ID to distinguish each implementation.
- D. three database views, with a single ID to identify the collection of implementations.

Answer: A

QUESTION 4

A client executive has asked a BPM application developer to provide the focus areas for four playbacks. How should the BPM application developer respond?

- A. Playback 0: BlueworksLive model
Playback 1: Process diagram in Process Designer
Playback 2: User interfaces and integrations
Playback 3: Error Handling

- B. Playback 0: BlueworksLive model
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Playback 1: Process discovery
Playback 2: Human services and data mapping
Playback 3: Integrations and consolidation of previous themes
- C. Playback 0: Process flow implementation
Playback 1: Business rules
Playback 2: Human services and data mapping
Playback 3: Integrations, corner cases and error handling
- D. Playback 0: Process discovery and high level business process.
Playback 1: Data model, process flow and human services
Playback 2: Business rules and integrations
Playback 3: Consolidation of previous themes

Answer: D

QUESTION 5

A BPM application developer has been asked to estimate the number of user story points needed to implement an activity within IBM Business Process Manager V8.0 based upon the following user story: As a Call Center Supervisor, I need to review the Call Center Representative's notes for any call that lasts longer than 15 minutes. Assuming this is the only user story that pertains to this activity, how must the BPM application developer proceed?

- A. Find out which system stores the call notes before providing an estimate.
- B. Build a prototype of the activity, so that an accurate estimate can be provided.
- C. Provide a user story estimate that is greater than 2, because there are two roles involved
- D. Ask a user story owner to revise the user story, so that it includes the business value statement.

Answer: D

QUESTION 6

Which activities occur during each playback iteration?

- A. Design Solution, Build Solution, Test Solution, Deploy to Production Environment
- B. Gather Requirements, Design Solution, Build Solution, Test Solution
- C. Gather Requirements, Build Solution, Test Solution, Deploy to Production Environment
- D. Gather Requirements, Design Solution, Build Solution, Deploy to Production Environment

Answer: B

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