



**Vendor:** IBM

**Exam Code:** P2170-013

**Exam Name:** IBM Intelligent Operations Center Technical  
Mastery Test v1

**Version:** DEMO

**QUESTION 1**

Which of the following is not a part of creating a KPI (Key Performance Indicator)?

- A. Formatting data input for the KPI metrics to be provided
- B. Business Monitor Configuration for Inbound Event and KPI Model
- C. Defining KPI Context Structure Definition
- D. Write a custom portlet for each KPI

**Answer: D**

**QUESTION 2**

Which Hardware Deployment Kit should you use for basic Intelligent Operations Center Pilot program?

- A. IBM System x3500 M3
- B. IBM BladeCenter S
- C. IBM BladeCenter H
- D. IBM zBX

**Answer: A**

**QUESTION 3**

How many integration points are currently defined for the Intelligent Operations Center?

- A. 4
- B. 7
- C. 11
- D. 20

**Answer: C**

**QUESTION 4**

Standard Operating Procedures are created through a Design Tool, which is:

- A. an Eclipse-based IDE for diagramming the procedure
- B. a graphical authoring tool where you can connect different types of nodes and actions
- C. an XML definition tool for work flow definitions
- D. None of the above

**Answer: B**

**QUESTION 5**

The Time to Value Measurement is the time between customer agreement and deployment test complete, with the goal of reducing the overall calendar time for completion. Which of the following issues are NOT included in that deployment?

- A. Root User not configured prior to installation.
- B. Virtual Machine to Virtual Machine connectivity issues.
- C. Feature complexity issues.

D. Database portability issues.

**Answer: D**

**QUESTION 6**

The Intelligent Operations Center follows which Industry Standard for events?

- A. NEIM
- B. CAP 1.2
- C. CBE
- D. RSM

**Answer: B**

**QUESTION 7**

The Asset Library is:

- A. A set of Documentation on different industry asset types supported by the IOC
- B. A marketplace where IBMers, partners, and customers can browse, use and offer feedback on assets that complement existing IBM products
- C. A unified collection of IBM product documentation for the bill of material contained within IOC
- D. None of the above

**Answer: B**

**QUESTION 8**

Which are the target customers for the "On Cloud" deployment model?

- A. Small to Medium cities that lack in-house staff/skills or large cities for tactical deployments
- B. Large cities with in-house staff that want the highest degree of flexibility
- C. Operations centers with poor Internet quality and/or high cost of Internet service
- D. Customers in regions with regulatory constraints on data location

**Answer: A**

**QUESTION 9**

There are several best practices for Intelligent Operations Center deployment, including:

- A. The pre-check tool should only be used on Windows-based installations.
- B. Detailed knowledge of SQL.
- C. Good Linux command skills and security configuration settings.
- D. When using an Oracle database for the install, make sure to follow the instructions for its configuration settings.

**Answer: C**

**QUESTION 10**

What kind of portlet should you create to hold a Report URL?

- A. A report portlet
- B. A dynamic content portlet
- C. An integration portlet
- D. An iFrame portlet

**Answer: D**

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