



**Vendor:** IBM

**Exam Code:** M6040-427

**Exam Name:** IBM SurePOS 300 Models 350 and E50 Sales  
Mastery

**Version:** DEMO

**QUESTION 1**

Which size hard disk drive is available for the SurePOS 350?

- A. 1TB
- B. 250 GB
- C. 500 GB
- D. 750 GB

**Answer: C**

**Explanation:**

Hard disk drive 500 GB (standard on E50, E5A).

**QUESTION 2**

What is the maximum amount of memory supported by the SurePOS 350 and E50?

- A. 2 GB
- B. 4 GB
- C. 8 GB
- D. 16 GB

**Answer: B**

**Explanation:**

Memory

1 GB DDR3 (2 GB on E50/E5A, expandable to 4 GB on all models)

**QUESTION 3**

How many powered RS232 ports are included in the standard SurePort configuration for the SurePOS 350?

- A. 1
- B. 2
- C. 3
- D. 4

**Answer: B**

**Explanation:**

RS-232 ports 2

**QUESTION 4**

What is the base memory of the SurePOS 350?

- A. 1GB
- B. 2 GB
- C. 4 GB
- D. 8 GB

**Answer: A**

**Explanation:**

Memory

1 GB DDR3 (2 GB on E50/E5A, expandable to 4 GB on all models)

#### QUESTION 5

Which tool allows retailers to proactively monitor their SurePOS products?

- A. IBM WebSphere
- B. Velocity Monitor
- C. Light Path Management
- D. Remote Management Agent

**Answer: D**

#### **Explanation:**

Remote Management Agent allows system monitoring from a single console in the store or remotely. So technicians have quick access to the POS and devices for software and security updates, and to keep tabs on system health.

#### QUESTION 6

Which option must be selected to enable 4690 OS support on the SurePOS 350?

- A. NVRAM
- B. 4GB DDR
- C. Dual64GBSSD
- D. Dual 500 GB HDD

**Answer: A**

#### **Explanation:**

IBM 4690 Operating System V6.3 Enhanced terminal (available with NVRAM feature for 350 and 35A models).

#### QUESTION 7

What are two functions that Remote Management Agent can perform?

- A. asset tracking
- B. software distribution
- C. loyalty program tracking
- D. daily financial reporting

**Answer: AB**

#### **Explanation:**

RMA provides the following capabilities:

\*Remote enterprise management which provides visibility and monitoring of system software and hardware from a single console

\*Inventory management, identifying where systems are deployed and tracking hardware and software versions

\*Software distribution, updating BIOS, firmware, drivers, OS security patches, and retail applications

Out of the box remote monitoring of the hardware and peripherals to help prevent hardware failures and outages

Health Status Dashboard to easily see a comprehensive view of system health across the enterprise

Automatically identify and predict problems before they cause interruptions in the store and send notifications to a mobile device, email, or start a task to correct the problem without manual

intervention

Power management to control when retail systems sleep, power on, power off, or restart

**QUESTION 8**

Which two SurePOS 350 components can be replaced without tools?

- A. hard drive
- B. system board
- C. power supply
- D. processor chip

**Answer:** AC

**Explanation:**

The new SurePOS 300 Model 35x POS terminal continues in the market leading tradition of enhanced serviceability. With the exception of the system board, all major internal components including RAM, Hard Drive/SSD, Riser Card and Power Supply are accessible without the need for any tools. The unit also includes a front USB port for easy and convenient in-store service.

**QUESTION 9**

Which configuration is valid for the SurePOS 350 models?

- A. 2 hard disk drives
- B. 2 solid state drives
- C. 1 hard disk drive and 1 solid state drive
- D. 1 hard disk drive and 2 solid state drives

**Answer:** B

**Explanation:**

To provide customers with maximum flexibility in choosing on board storage media, the 4810-x5x now offers a choice between zero or one Hard Disk Drive (HDD) \*OR\* one or two 64GB Solid State Drives (SSD's) as plant and MES features.

**QUESTION 10**

How many PC USB ports are standard on the SurePOS 350?

- A. 2
- B. 3
- C. 5
- D. 7

**Answer:** B

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