Vendor: IBM

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Exam Name: Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

Version: DEMO

QUESTION 1
During the Process Discovery phase, the BPM analyst needs to identify who must fully participate in the Process Improvement and Discovery Workshops (PIDW). Of the many roles in a BPM project, which roles must fully participate?

A. Process Owner, Subject Matter Expert
B. Technical Consultant, Process Owner, BPM Developer
C. Technical Consultant, Process Owner, Project Manager
D. Project Manager, Process Owner, Subject Matter Expert

Answer: A

QUESTION 2
A company needs to improve their hiring process and hired a BPM analyst to map the current state. During the process discovery session, the team identifies that the process steps to review the "hiring" request is the same as the process steps to review a "promotion/pay rise" request. What should the BPM analyst use to map the activities needed for the review of the "hiring" request in Blueworks Live?

A. a sub-process
B. a different color
C. a linked process
D. a separate milestone

Answer: C

QUESTION 3
What is the correct sequential order for determining metrics?

A. 1. Goals
   2. Enabled Decisions and Decision Makers
   3. Tracked Data and Key Performance Indicators (KPIs)
   4. Scoreboards, Reports, and Service Level Agreements (SLAs)
B. 1. Enabled Decisions and Decision Makers
   2. Goals
   3. Tracked Data and Key Performance Indicators (KPIs)
   4. Scoreboards, Reports, and Service Level Agreements (SLAs)
C. 1. Goals
   2. Enabled Decisions and Decision Makers
   3. Scoreboards, Reports, and Service Level Agreements (SLAs)
   4. Tracked Data and Key Performance Indicators (KPIs)
D. 1. Enabled Decisions and Decision Makers
   2. Goals
   3. Scoreboards, Reports, and Service Level Agreements (SLAs)
   4. Tracked Data and Key Performance Indicators (KPIs)

Answer: A

QUESTION 4
A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the

BPM analyst involve during the user story prioritization?

A. Project Sponsors
B. Quality Assurance Analysts
C. Process Owners and Stakeholders
D. BPM Administrators and Project Managers

Answer: C

QUESTION 5
A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

A. support waterfall development.
B. include implementation details.
C. can be grouped and prioritized.
D. contain all required information needed by developers.

Answer: C

QUESTION 6
A company has multiple processes already documented in their Blueworks Live library. During process discovery on a new process, the business subject matter experts (SMEs) identify a subprocess that is exactly the same as a process already in Blueworks Live library. How should the BPM analyst capture this requirement in Blueworks Live?

A. Use the Linked Processes feature to capture the relationship.
B. Use the Heat Mapping feature to capture the common process flows.
C. Use the Smart Folder feature to organize both processes in the same folder.
D. Copy the same Inputs, Outputs, and Participants when defining the new subprocess.

Answer: A

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