



**Vendor:** Apple

**Exam Code:** 9L0-422

**Exam Name:** OS X Support Essentials 10.10 Exam

**Version:** DEMO

#### QUESTION 1

Which information do you need to know about a corporate VPN server before you can configure the built-in VPN capability on an OS X computer to access the corporate network?

- A. Whether the corporate VPN server supports PPPoE
- B. Whether the corporate VPN server supports DNSSEC
- C. Whether the corporate VPN server supports PPTP, L2TP over IPSec, or Cisco IPSec
- D. Whether network protocols will be encapsulated by the corporate VPN server

**Answer: C**

#### QUESTION 2

Which describes the function of Safe Boot in OS X?

- A. To facilitate troubleshooting by preventing loading of third-party components in the operating system at startup
- B. To prevent users from accessing sensitive system files by loading Simple Finder instead of Finder at startup
- C. To increase data security by assigning all standard users Read-only privileges to mounted local volumes
- D. To increase data security by modifying Sharing settings, so only essential protocols are enabled at startup

**Answer: A**

#### QUESTION 3

You're configuring an OS X computer that will be in a public space. You want anyone to be able to log in and use Safari, but you do NOT want users' Safari browser history to remain on the computer after they log out. Which action should you take?

- A. Create a Guest account.
- B. Enable the Guest account for login.
- C. Create a Sharing Only account.
- D. Create a managed account with Parental Controls.

**Answer: B**

#### QUESTION 4

You started up a Mac from its OS X Recovery partition. When you restarted, the Mac started up from the OS X Recovery partition again. How can you configure it to start up from a different volume?

- A. Choose Terminal from the Utilities menu, type `startupdisk -[volume name]` and press Return.
- B. Choose Startup Disk from the Apple menu and select a startup volume.
- C. Choose Startup Disk in the OS X Utilities window and select a startup volume.
- D. Choose Disk Utility from the Apple menu and select a startup volume.

**Answer: B**

#### QUESTION 5

Review the screenshot from FileVault preferences, then answer the question below.



You click the Enable User button for the Bill Sykes account. What happens next?

- A. An alert message appears that says Bill Sykes will be prompted to enter the Recovery Key at next login.
- B. An alert message appears that says FileVault is now enabled for the Bill Sykes account.
- C. You're prompted to enter an administrator password to enable FileVault on the Bill Sykes account.
- D. You're prompted to enter the Bill Sykes login password to enable FileVault on the Bill Sykes account.

**Answer: C**

#### QUESTION 6

In the Finder, which statement is true of file and folder permissions?

- A. A user with Write-only permissions for a folder can delete any file in that folder.
- B. A user with Write-only permissions for a folder can rename any file in that folder.
- C. A user with Read-only permissions for a folder can't view any files in that folder.
- D. A user with Read-only permissions for a folder can't rename any files in that folder.

**Answer: D**

#### QUESTION 7

On an OS X Mac, how can you display a list of installed software including software updates?

- A. In the Apple menu, choose Software Update and click Receipts.

- B. Open Installer, choose Show Files from the File menu, and select install.log in the Files section under / var/log/.
- C. In the Apple menu, choose Software Update preferences and click Installed Software.
- D. In the Utilities folder, open System Information and select Installations in the sidebar under Software.

**Answer: D**

#### **QUESTION 8**

When a user creates archive files from the Finder, which archive format does OS X use by default?

- A. ZIP
- B. GZIP
- C. SITX
- D. DMG

**Answer: A**

#### **QUESTION 9**

On a Mac with multiple user accounts, which default permission is assigned to a User's Documents folder?

- A. Everyone has Read-only access.
- B. Everyone has Read & Write access.
- C. The Staff group has Read & Write access.
- D. Only the account owner has access.

**Answer: D**

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