



Vendor: Cisco

Exam Code: 300-085

Exam Name: Implementing Cisco Collaboration Applications

Version: DEMO

QUESTION 1

Which file are the DNS SRV records kept in within the Jabber client program files?

- A. DNS-records.xml
- B. jabberLocalConfig.xml
- C. installationid.txt
- D. service-location.xml
- E. jabber-config.xml
- F. csf-unified.txt

Answer: D

QUESTION 2

A user reports that when calling an auto-attendant, they receive a fast busy signal. Which two options can cause this issue? (Choose two.)

- A. An improperly configured dial peer is in the Cisco Unified CME.
- B. The auto-attendant service is not running.
- C. No call-in number is specified for the auto-attendant.
- D. A prompt is missing in the auto-attendant.
- E. An improperly configured ephone-dn is in the Cisco Unified CME.

Answer: AC

QUESTION 3

You are trying to add Cisco VCS to Cisco TMS, but the addition is failing. Which three scenarios might be causing this failure? (Choose three.)

- A. Cisco TMS is running a version earlier than 12.5.
- B. Cisco TMS was not upgraded before adding Cisco VCS.
- C. Cisco TMS and Cisco VCS do not have synchronized time settings.
- D. SNMP is not enabled on Cisco VCS.
- E. UDP port 161 is blocked on the network.
- F. The management address on Cisco VCS does not match the Cisco TMS IP address.

Answer: DEF

QUESTION 4

Which two protocols permit collection information over user's availability status? (Choose two.)

- A. SIMPLE
- B. XMPP
- C. LDAP
- D. SOAP

Answer: AB

QUESTION 5

When a user password is changed on Cisco Unified Communications Manager Express, how is

that change propagated to Cisco Unity Express?

- A. The change is automatic; there is no Cisco Unity Express administrator intervention required.
- B. The user password in Cisco Unity Express does not need to match the user password in Cisco Unified Communications Manager Express because they are separate systems.
- C. The Cisco Unity Express administrator needs to change the password and PIN every time a change is made to the user account in Cisco Unified Communications Manager Express.
- D. The Cisco Unity Express administrator needs to synchronize the user account in Cisco Unified Communications Manager Express by importing the user again.
- E. The Cisco Unity Express administrator needs to change the user password to match the password in Cisco Unified Communications Manager Express.

Answer: E

QUESTION 6

A user that is logged into Cisco Jabber reports that their availability status is incorrect for most of the contacts in their contact list.

Which four service traces give a correct indication of the issue? (Choose four.)

- A. Cisco XCP Connection Manager
- B. Cisco XCP Router
- C. Cisco Presence Engine
- D. Cisco SIP Proxy
- E. Cisco Text Conferencing Manager
- F. Cisco Client Profile Agent
- G. Cisco XCP Web Connection Manager

Answer: ABCE

QUESTION 7

Which protocol enables VCS-C system to be discovered by Cisco TMS?

- A. HTTP
- B. CDP
- C. SOAP
- D. SNMP
- E. XMPP

Answer: D

QUESTION 8

In Cisco Unity Connection, which two elements are used to provide call management? (Choose two.)

- A. Call Handlers
- B. Directory Handlers
- C. Route Patterns
- D. Hunt Lists
- E. Translation patterns

Answer: AB

QUESTION 9

An engineer is setting up provisioning in VCS. Which two components must be in place? (Choose two.)

- A. No-charge option key for the VCS Control appliance
- B. One or more Movi option keys
- C. SMTP server that accepts relay from the TMS server
- D. A service account in Active Directory
- E. An external AD server that supports secure connections

Answer: AB

QUESTION 10

You must create a services profile in Cisco Unified Communications Manager as part of the Jabber configuration. Which option is a UC service type?

- A. VPIM
- B. XML
- C. CTI
- D. LADP

Answer: C

QUESTION 11

An engineer is creating a new cluster in TMS and has selected "Enable Provisioning." The following error message is seen: "Verify that the tmsprovisioningservice is running." What are two reasons for this issue?

- A. There is a space in the VCS system name
- B. Movi option key has not been added to the Cisco TMS
- C. SNMP has not been enabled on VCS
- D. UPD Port 161 has been blocked on the network
- E. The management address on the VCS does not match the TMS IP address

Answer: AB

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