



Vendor: Microsoft

Exam Code: MB2-715

Exam Name: Microsoft Dynamics 365 Customer
Engagement Online Deployment

Version: DEMO

QUESTION 1

You are a system administrator responsible for maintaining Microsoft Dynamics 365 at your company.

Management wants a new application built that allows them to manage requests for vendors.

You need to use the app designer to build the new application on Microsoft Dynamics 365.

What are three items that can be configured in the app designer? Each correct answer presents a complete solution.

- A. a site map for the new app
- B. a business rule for the new app
- C. a role to be used by the new app
- D. a dashboard for the new app
- E. a workflow for the new app

Answer: ACD

QUESTION 2

You are a system administrator for a Microsoft Dynamics 365 and Microsoft SharePoint online environment.

You need to prevent a user from accessing Microsoft SharePoint while in Microsoft Dynamics 365.

What should you do?

- A. Change the security settings for SharePoint Site on the users security role.
- B. Change the security settings for Document Generation on the user's security role.
- C. Change the security settings for Enable or Disable User on the user's security role.
- D. Change the security settings for Document Template on the user's security role.

Answer: A

QUESTION 3

In which scenario is the Import Data Wizard method recommended for Microsoft Dynamics 365?

- A. a large company with data on-premises that currently uses Microsoft Dynamics AX and has it staged in Microsoft Azure
- B. a small company that currently uses Microsoft Dynamics 365, Business edition and wants to migrate to Enterprise edition
- C. a large company with Customer Relationship Management (CRM) application data that is stored on the same data center as Microsoft Dynamics 365
- D. a small company with data on-premises that has never used a Customer Relationship Management (CRM) application

Answer: D

Explanation:

<https://www.microsoft.com/en-US/dynamics/crm-customer-center/import-accounts-leads-or-other-data.aspx>

QUESTION 4

You are the technology director for a large company that plans to implement Microsoft Dynamics 365.

You are researching the type of licensing that is required for Microsoft Dynamics 365.

Which Microsoft Dynamics 365 App is only available with Microsoft Dynamics 365 Plan 2?

- A. Customer Service
- B. Operations
- C. Sales
- D. Field Service

Answer: B

Explanation:

<https://www.microsoft.com/en-us/dynamics365/pricing>

QUESTION 5

You need to deploy a new instance, which will be used to conduct training for users for an indefinite period.

You need to be able to deploy full copies of the production environment into this new. What should you do?

- A. Create a production instance in a new tenant
- B. Create a trial in a new tenant
- C. Create a production instance in the same tenant.
- D. Create a sandbox instance in the same tenant.

Answer: D

Explanation:

<https://technet.microsoft.com/en-us/library/dn722373.aspx>

QUESTION 6

You are a system administrator for an organization with a Microsoft Dynamics 365 deployment (hosted in a European data center) and Active Directory Federated Services on-premises. Your organization acquires a new company in the US that is using Microsoft Dynamics 365 Online in its own tenant.

The US company can continue to use their Microsoft Dynamics 365 Online instance as is. All users need to be on the European Active Directory, but they need to use an instance close to them.

What should you do?

- A. Migrate the US instance to the European tenant, and set the instance the US region.
- B. Keep the US tenant and federate Active Directory with both the US and European tenants.
- C. Keep the US tenant, and federate Active Directory with only the European tenant.
- D. Migrate the US instance to the European tenant, and set the instance to the European region.

Answer: B

QUESTION 7

You are a system administrator.

Microsoft schedules an update for your instance of Microsoft Dynamics 365.

Which two scenarios will occur? Each correct answer presents a complete solution.

- A. If you have not approved the update before the scheduled date, the instance will become inactive until approved or rescheduled.
- B. If you have approved the update, the instance will update on the scheduled date.

- C. The instance will update on the scheduled date, regardless of approval.
- D. If you have not approved the update, the instance will not update on the scheduled date.

Answer: BD

Explanation:

<https://technet.microsoft.com/en-us/library/dn308237.aspx>

QUESTION 8

You are an administrator for an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics 365 for Outlook.

Your users have varying requirements for which data they need to take offline.

You need to ensure that your users have access to the correct data offline.

What should you do?

- A. Instruct users on how to configure the offline filter.
- B. Instruct users on how to configure the synchronization filters.
- C. Create one set of offline filters and distribute those.
- D. Instruct users on how to configure the synchronized fields.

Answer: A

Explanation:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/choose-records-to-work-with-offline-in-dynamics-365-for-outlook.aspx>

QUESTION 9

You are in the initial planning phase of a Microsoft Dynamics 365 implementation. The customer wants to use the Microsoft Dynamics 365 App for Outlook.

The customer is about to make a decision on whether Microsoft Exchange and Microsoft Dynamics 365 should be on-premises, online, or a hybrid.

You need to advise the customer on how their decision affects their ability to use the Microsoft Dynamics 365 App for Outlook,

What should you tell them?

- A. The Microsoft Dynamics 365 App for Outlook is online only, so both Microsoft Exchange and Microsoft Dynamics 365 must be online.
- B. The Microsoft Dynamics 365 App for Outlook requires Microsoft Exchange to be online, but Microsoft Dynamics 365 can be on-premises.
- C. The Microsoft Dynamics 365 App for Outlook requires Microsoft Dynamics 365 to be online, but Microsoft Exchange can be on-premises.
- D. The Microsoft Dynamics 365 App for Outlook supports both online-to-online, on-premises to on-premises, and hybrid environments.

Answer: D

Explanation:

<https://technet.microsoft.com/en-us/library/dn946901.aspx>

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