Vendor: Isaca

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QUESTION 1
Within a tailored enterprise governance system, a sourcing model for information and technology is associated with:

A. Design factors.
B. Relevant industry frameworks.
C. Focus areas.

Answer: A
Explanation:
A sourcing model is one of the COBIT 2019 design factors used to tailor an enterprise governance system. It influences governance decisions by determining how information and technology services are sourced, whether internally, outsourced, or through cloud providers.

QUESTION 2
Which of the following governance components is ESSENTIAL for effective decision making?

A. People, skills and competencies
B. Processes
C. Organizational structures

Answer: A
Explanation:
People, skills and competencies are essential because effective governance depends on qualified individuals with the knowledge and expertise to make informed decisions. Processes and organizational structures support decision making but cannot replace capable and competent personnel.

QUESTION 3
Which of the following domains deals with the definition of IT solutions and their integration in business processes?

A. Align, Plan and Organize (APO)
B. Deliver, Service and Support (DSS)
C. Build, Acquire and Implement (BAI)

Answer: C
Explanation:
The Build, Acquire and Implement (BAI) domain focuses on developing, acquiring and implementing IT solutions. It ensures that new or changed technology is integrated effectively into business processes to support enterprise objectives and operational requirements.

QUESTION 4
Which COBIT domain of management objectives incorporates managed risk?

A. Build, Acquire and Implement (BAI)
B. Align, Plan and Organize (APO)
C. Deliver, Service and Support (DSS)

Answer: B
Explanation:

Managed risk is included within the Align, Plan and Organize (APO) domain through APO12. This objective enables enterprises to identify, assess and manage information and technology risks while supporting overall business objectives.

QUESTION 5
Which COBIT domain of management objectives incorporates managed business process controls?

A. Build, Acquire and Implement (BAI)
B. Align, Plan and Organize (APO)
C. Deliver, Service and Support (DSS)

Answer: C
Explanation:
Managed business process controls are addressed within the Deliver, Service and Support (DSS) domain through DSS06. This objective ensures appropriate controls are embedded in business processes to support secure, reliable and compliant operations.

QUESTION 6
Which of the following components of a governance system are MOST likely to be underestimated as factors in the success of governance and management activities?

A. Culture, ethics and behavior
B. People, skills and competencies
C. Principles, policies and frameworks

Answer: A
Explanation:
Culture, ethics and behavior strongly influence how governance processes operate in practice. Although frequently underestimated, they shape employee actions, decision making and compliance, making them critical contributors to governance and management effectiveness.

QUESTION 7
The enterprise goal of compliance with external laws and regulations is aligned to which balanced scorecard (BSC) dimension?

A. Financial
B. Growth
C. Internal

Answer: A
Explanation:
Compliance with external laws and regulations helps organizations avoid financial penalties, legal liabilities and reputational damage. Therefore, COBIT aligns this enterprise goal with the Financial perspective of the Balanced Scorecard.

QUESTION 8
Innovation and differentiation are examples of:

A. Enterprise goal risk factors.

B. Enterprise objectives design factors.
C. Enterprise strategy design factors.

Answer: B
Explanation:
Innovation and differentiation are enterprise goals that describe desired business outcomes. In COBIT 2019, they belong to the enterprise objectives design factor and help determine the governance system required to support strategic priorities.

QUESTION 9
The enterprise goal titled "Optimization of Business Process Costs" is aligned to which balanced scorecard (BSC) dimension?

A. Growth
B. Customer
C. Internal

Answer: C
Explanation:
Optimizing business process costs focuses on improving operational efficiency and reducing unnecessary expenses. Because it emphasizes internal operational performance, COBIT aligns this enterprise goal with the Internal Balanced Scorecard perspective.

QUESTION 10
What is the focus of an enterprise that has a cost leadership strategy design factor?

A. Long-term cost optimization
B. Medium-term cost equalization
C. Short-term cost minimization

Answer: A
Explanation:
A cost leadership strategy focuses on achieving sustainable cost efficiency over the long term. The objective is to continuously optimize business and IT operating costs while maintaining value and supporting competitive advantage.

QUESTION 11
Within the COBIT goals cascade, stakeholder drivers are transformed into:

A. The enterprise's actionable strategy.
B. Business unit performance metrics.
C. The enterprise's governance framework.

Answer: A
Explanation:
In the COBIT goals cascade, stakeholder drivers are translated into enterprise goals and alignment goals, which ultimately guide the enterprise's actionable strategy and governance objectives for information and technology.

QUESTION 12

Which of the following is MOST important to providing trust in operations, confidence in the achievement of enterprise objectives, and an adequate understanding of residual risk?

A. A continuity of operations response plan
B. A risk management framework
C. A managed system of internal controls

Answer: C
Explanation:
A managed system of internal controls provides assurance that operations are effective, enterprise objectives are achieved and residual risks remain acceptable. It builds confidence in governance and supports reliable organizational performance.

QUESTION 13
Which of the following BEST describes the "managed innovation" management objective of the COBIT core model?

A. Optimize available IT capabilities to support the IT strategy and roadmap.
B. Achieve competitive advantage, improve customer experience and improve operational effectiveness.
C. Support the digital transformation strategy of the organization and deliver the desired value.

Answer: B
Explanation:
The Managed Innovation objective encourages organizations to identify and adopt innovative technologies that improve customer experience, operational effectiveness and competitive advantage while supporting the achievement of business objectives.

QUESTION 14
Which of the following is CRITICAL to ensuring I&T-related decisions are aligned with the enterprise's strategies and objectives?

A. Compliance with legal, contractual and regulatory requirements is confirmed.
B. Technology and innovation processes are overseen by the board.
C. Assurance on controls is obtained from independent IT auditors.

Answer: A
Explanation:
Confirming compliance with legal, contractual and regulatory requirements ensures information and technology decisions support enterprise objectives while minimizing legal, operational and compliance risks across the organization.

QUESTION 15
After IT department goals have been aligned with enterprise goals, the NEXT step is to link the alignment goals with:

A. Governance and management objectives.
B. Governance and management practices.
C. Governance and management performance metrics.

Answer: A

Explanation:
Once alignment goals are established, they are mapped to governance and management objectives. These objectives define the processes and activities required to achieve business goals and deliver expected enterprise value.

QUESTION 16
A consultant tasked with facilitating an enterprise's COBIT implementation has met with the CEO and identified enterprise goals based on mission and vision. Which of the following roles is BEST suited to meet with the consultant to identify alignment goals?

A. Chief risk officer
B. Chief information officer
C. Chief financial officer

Answer: B
Explanation:
The Chief Information Officer (CIO) is responsible for aligning information and technology with enterprise objectives. Therefore, the CIO is best positioned to identify alignment goals that support the organization's strategic direction.

QUESTION 17
Which of the following components of governance and management objectives includes the expected capability level?

A. Process activities
B. Alignment goals
C. Organization structure

Answer: A
Explanation:
Capability and maturity levels are assigned to process activities, providing a clear definition of required activities at each capability level. This enables organizations to consistently assess, improve and measure governance and management process performance.

QUESTION 18
How do the assigned capability levels in the COBIT core model facilitate the achievement of the different capability levels?

A. By defining organizational structure with specific roles and responsibilities
B. By setting performance metrics for enabler goals
C. By providing clear definition of the processes and required activities

Answer: C
Explanation:
Assigned capability levels define the required process activities and expected outcomes for each level. This provides organizations with a structured roadmap for improving process performance and achieving progressively higher capability levels.

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