



**Vendor:** Scaled Agile

**Exam Code:** SAFe-SSM

**Exam Name:** SSM (6.0) - SAFe® Scrum Master

**Version:** DEMO

### QUESTION 1

What is one way a Scrum Master/Team Coach can help improve ART performance?

- A. Prioritize the ART backlog for PI Planning
- B. Run an Agile Team charter workshop
- C. Communicate the PI Planning agenda
- D. Facilitate cross-team collaboration

**Answer: D**

**Explanation:**

One of the ways a Scrum Master/Team Coach can help improve ART performance is to facilitate cross-team collaboration. Cross-team collaboration is the ability of Agile teams to work together effectively and efficiently to deliver value to the customers and stakeholders. It involves sharing information, resolving dependencies, aligning on goals, and providing feedback. Cross-team collaboration is essential for achieving the ART vision and objectives, as well as for delivering integrated and high-quality solutions. The Scrum Master/Team Coach plays a key role in facilitating cross-team collaboration by:

Participating in the Scrum of Scrums (SoS) and ART Sync meetings, where they communicate the team's progress, impediments, and dependencies, and coordinate with other teams and the Release Train Engineer (RTE)

Helping the team prepare for and participate in the PI Planning event, where they collaborate with other teams to define and commit to the PI objectives and identify risks and dependencies

Supporting the team in the System Demo, where they demonstrate the team's work to other teams and stakeholders, and receive feedback and validation

Assisting the team in the Inspect and Adapt (I&A) event, where they review the ART performance, identify improvement opportunities, and create action plans

Encouraging the team to adopt Communities of Practice

(CoPs), where they share knowledge, best practices, and learnings with other teams and experts

Promoting a culture of trust, respect, and cooperation among the team and other teams.

### QUESTION 2

What is one element on the Scrum Master/Team Coach responsibility wheel?

- A. Facilitate Coach Sync
- B. Facilitate PI Planning
- C. Facilitate a Community of Practice
- D. Facilitate an Agile Team charter workshop

**Answer: B**

**Explanation:**

One of the elements on the Scrum Master/Team Coach responsibility wheel is to facilitate PI Planning. PI Planning is a two-day event where all the teams and stakeholders of an Agile Release Train (ART) collaborate to align on a common vision, define and commit to the PI objectives, and identify and manage risks and dependencies. The Scrum Master/Team Coach facilitates PI Planning by:

Helping the team prepare for the event, such as reviewing the business context, vision, and backlog, and creating draft plans

Supporting the team during the event, such as facilitating breakout sessions, resolving issues, and ensuring alignment and collaboration with other teams

Assisting the team after the event, such as finalizing the plans, updating the PI board, and conducting a retrospective

Facilitating PI Planning is one of the ways the Scrum Master/Team Coach helps the team and the ART achieve their goals and deliver value.

### QUESTION 3

How can teams use Iteration planning to stay aligned on their work?

- A. By reviewing its processes before the next iteration
- B. By committing to a set of goals to be delivered
- C. By agreeing on a meeting timebox
- D. By sharing Stories that could be pairing opportunities

**Answer: B**

**Explanation:**

One of the ways teams can use Iteration planning to stay aligned on their work is by committing to a set of goals to be delivered. Iteration goals are a summary of the business and technical outcomes that the team intends to achieve in the Iteration. They are based on the stories selected from the team backlog, the team's capacity, and the acceptance criteria. By committing to a set of goals, the team creates a shared understanding of the purpose and scope of the Iteration, as well as the expected value and quality. The team also aligns with the ART vision and objectives, and communicates their commitment to the stakeholders and customers. Iteration goals help the team to stay focused, motivated, and accountable throughout the Iteration.

#### QUESTION 4

What is one way a servant leader can support team members in decision-making?

- A. Give each team member the opportunity to contribute
- B. Perform regular retrospectives on behalf of the team
- C. Identify solutions to problems the team surfaces
- D. Support teams in affinity mapping their concerns

**Answer: A**

**Explanation:**

One of the ways a servant leader can support team members in decision-making is by giving each team member the opportunity to contribute. This means that the servant leader encourages and facilitates the participation of all team members in the decision-making process, ensuring that everyone's voice is heard and valued. By giving each team member the opportunity to contribute, the servant leader fosters a culture of collaboration, empowerment, and trust, as well as increases the quality and buy-in of the decisions.

#### QUESTION 5

According to SAFe, which of the following types of work should fit into one Iteration for one team?

- A. Features
- B. Epics
- C. Tasks
- D. Stories

**Answer: D**

**Explanation:**

The type of work that should fit into one Iteration for one team is a Story. A Story is a short description of a small piece of functionality that provides value to the customer or stakeholder. Stories are derived from Features, which are larger units of value that typically span multiple Iterations. Stories are also decomposed into Tasks, which are the specific activities that the team members perform to implement the Story. Stories are the primary backlog items that the team plans, estimates, and delivers in an Iteration. They are also the basis for defining and committing to the Iteration goals. Stories should be small enough to be completed within one Iteration, and

they should meet the definition of ready and the definition of done.

#### QUESTION 6

What is one trait of a servant leader?

- A. Persuades rather than using authority
- B. Deflects information that could change the team's work
- C. Determines the day-to-day activities for the team
- D. Solves problems on behalf of the team

**Answer: A**

**Explanation:**

One of the traits of a servant leader is to persuade rather than use authority. This means that the servant leader influences others by appealing to their values, beliefs, and interests, rather than by imposing their own will or position. By persuading rather than using authority, the servant leader fosters a culture of collaboration, empowerment, and trust, where team members are more likely to accept and welcome coaching, feedback, and change. Persuasion also helps the servant leader to align the team with the organization's vision, mission, and goals, and to create a shared understanding of the purpose and value of the work.

#### QUESTION 7

What is one element of the CALMR approach to DevOps?

- A. Maximize work in process
- B. Relentlessly reduce risk
- C. Lean flow accelerates delivery
- D. Activate the knowledge worker

**Answer: C**

**Explanation:**

Lean flow is one of the elements of the CALMR approach to DevOps in SAE. It means applying lean principles and practices to optimize the flow of value from idea to production. Lean flow accelerates delivery by eliminating waste, reducing batch sizes, implementing pull systems, limiting work in process, managing queues, reducing handoffs, and applying cadence and synchronization. Lean flow enables faster feedback, shorter lead times, higher quality, and lower costs.

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