



**Vendor:** Cisco

**Exam Code:** 642-467

**Exam Name:** Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0)

**Version:** DEMO

#### QUESTION 1

What are four Cisco Unified Presence components? (Choose four.)

- A. Cisco Unified MeetingPlace
- B. Cisco Unity Connection
- C. Lightweight Directory Access Protocol (LDAP) Server v3.0
- D. Third-party XMPP clients
- E. Cisco Unified Contact Center Express
- F. Cisco Unified Contact Center Enterprise
- G. Cisco Unified Contact Center Hosted
- H. Cisco Adaptive Security Appliance

**Answer:** ABCD

#### QUESTION 2

What is the client software for Cisco Unified Presence?

- A. Jabber
- B. JAVA IM
- C. Skype
- D. Live Messenger

**Answer:** A

#### QUESTION 3

A user receives this error message when trying to start an ad hoc group chat with Cisco Unified PresenceE. "Attempted to perform an adhoc group chat operation but the AD\_HOC\_GROUP\_CHAT capability was not available." What is the solution?

- A. Check if the conference server alias configuration is missing.If it is missing, add the configuration and restart the Cisco Unified Personal Communicator.
- B. Upgrade the server to version 8.x because the Cisco Unified Personal Communicator client 8.0 is not supported on the 7.0 platform.
- C. Remove the corrupted entries in the database.
- D. Ensure that the DNS server to which the PC is pointed can resolve the fully qualified name of the Cisco Unified Presence Server.

**Answer:** A

#### QUESTION 4

Which product is responsible for processing and handling all telephony presence requests for users in Cisco Unified Communications Manager presence, whether inside or outside the cluster?

- A. Cisco Unified Communications Manager
- B. Cisco Jabber
- C. Cisco Unified MeetingPlace
- D. Cisco Unity Connection

**Answer:** A

#### QUESTION 5

In Cisco Unified Communications Manager presence with SIP, if the presence entity resides within the Cisco Unified Communications Manager cluster, how does Cisco Unified Communications Manager respond to a SIP line-side presence request?

- A. by sending a SIP NOTIFY message to the presence watcher to indicate the current status of the presence entity
- B. by sending a SIP SUBSCRIBE message to the presence watcher to request the presence status of the indicated presence entity
- C. by sending SCCP messages to the presence watcher to indicate the current status of the presence entity
- D. by using the Cisco Unified Presence PUBLISH Trunk service parameter on Cisco Unified Communications Manager to associate the user with a line appearance

**Answer:** A

#### QUESTION 6

Which service is used to synchronize a subset of user data during an LDAP integration on Cisco Unity Connection?

- A. Cisco DirSync
- B. CDRonDemand Service
- C. Cisco Extended Functions
- D. Cisco DB Replicator
- E. Cisco Trust Verification Service

**Answer:** A

#### QUESTION 7

Which three objects can be assigned to partitioning and search spaces, to segregate the global dial and message addressing space within Cisco Unity Connection? (Choose three.)

- A. users with mailboxes
- B. line groups
- C. VPIM locations
- D. hunt pilots
- E. system call handlers
- F. transformation patterns

**Answer:** ACE

#### QUESTION 8

Which messaging interface provides support for an Apple iPhone, Android, and Blackberry?

- A. Cisco Unity Connection
- B. Cisco Unity Express
- C. Cisco Unity
- D. Cisco Unity Mobile

**Answer:** A

**QUESTION 9**

What is the maximum number of users that can be imported into Cisco Unity Express from Cisco Unified Communications Manager Express at one time?

- A. 200
- B. 100
- C. 500
- D. 50

**Answer: A**

**QUESTION 10**

What does the Primary Extension column define when importing users?

- A. the main extension that callers dial to reach a user
- B. the pilot number that is used by Cisco Unified Communications Manager Express to access Cisco Unity Express
- C. the mailbox ID that is assigned by Cisco Unity Express during import
- D. the primary extension that is to be used for CFNA and CFB

**Answer: A**

**QUESTION 11**

What are two tasks of a voice connector when processing incoming messages? (Choose two.)

- A. Convert the message from MAPI to MIME format.
- B. Convert the message from MIME to MAPI format.
- C. Format the To address by using the domain name and prefix that are specified on the corresponding VPIM delivery location page.
- D. Remove the phone prefixes from the To and From addresses if prefixes are specified on the corresponding VPIM delivery location page.

**Answer: BD**

**QUESTION 12**

Which two statements are true about VPIM? (Choose two.)

- A. VPIM is an industry standard.
- B. VPIM is a Cisco standard.
- C. VPIM is based on the Simple Mail Transfer Protocol.
- D. VPIM is based on the Simple Network Management Protocol.

**Answer: AC**

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