Vendor: Google

Exam Code: Associate-Google-Workspace-Administrator

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Version: DEMO

QUESTION 1
Your company's security team has requested two requirements to secure employees' mobile devices-enforcement of a passcode and remote account wipe functionality. The security team does not want an agent to be installed on the mobile devices or to purchase additional licenses. Employees have a mix of iOS and Android devices. You need to ensure that these requirements are met. What should you do?

A. Implement a third-party enterprise mobility management (EMM) provider.
B. Set up advanced mobile management for iOS devices and basic mobile management for Android devices.
C. Set up basic management for both iOS and Android devices.
D. Set up advanced management for both iOS and Android devices.

Answer: D
Explanation:
Advanced mobile management in Google Workspace provides the necessary features for securing mobile devices without the need for third-party apps or additional licenses. This includes enforcing passcodes and enabling remote account wipe functionality for both iOS and Android devices. Advanced management ensures that both security requirements are met while keeping the setup efficient and within the organization's existing licenses.

QUESTION 2
Your organization needs an approval application for purchases where a user can enter information on the purchase required and then submit it for management approval. You need to suggest a solution to create the application that must be available on both the web and mobile devices. Your organization does not have software developers or the budget to hire a third party. What should you do?

A. Suggest that the organization develop an application internally with a database, a backend service for data retrieval, and a frontend service for the application's user interface.
B. Suggest that the organization continue to approve requests manually until budget is available to use a third-party application provider.
C. Suggest the organization use AppSheet to create the application.
D. Suggest that the organization use AppScript to create forms linked to a Google Sheet to store the purchase data.

Answer: C
Explanation:
AppSheet is a no-code platform that allows users to create custom applications without the need for software development skills. It is capable of building applications that can be used both on the web and mobile devices. AppSheet would allow the organization to create the approval application efficiently, meeting the requirements of the purchase process, and would be a cost-effective solution that does not require hiring developers or using a third-party application provider.

QUESTION 3
Your organization is concerned about unauthorized access attempts. You want to implement a security measure that makes users change their password if there are twenty or more failed login attempts within one hour. You want to use the most effective and efficient approach. What should you do?

A. Set up a Chrome action rule to restrict users from defined ChromeOS actions after twenty failed

password attempts.

B. Create an activity rule for user log events, define a time period and threshold, and select an Action for the rule to force a password change.
C. Create an activity rule for live-state data sources that meets the required time period and threshold to identify users who need to change their password.
D. Enable email alerts to notify users that they need to change their password.

Answer: B
Explanation:
Creating an activity rule for user log events allows you to monitor failed login attempts within a specific time period (such as one hour) and set a threshold (like twenty attempts). This rule can automatically trigger an action, such as forcing a password change, when the defined threshold is met. This is the most effective and efficient approach to addressing unauthorized access attempts while ensuring that security measures are enforced without manual intervention.

QUESTION 4
An employee using a Workspace Enterprise Standard license was terminated from your organization. You need to ensure that the former employee no longer has access to their Workspace account and preserve access to the former employee's documents for the manager and the team.
You want to minimize license cost. What should you do?

A. Delete the former employee's Workspace account.
B. Suspend former employee's Workspace account.
C. Reset the password of the former employee and keep their Workspace license active.
D. Switch the license type of the former employee's Workspace account to an Archived User license.

Answer: D
Explanation:
Switching the former employee's account to an Archived User license ensures that their data and documents are preserved, and access is retained for the manager and team without incurring the full cost of an active Workspace license. Archived User licenses are a cost-effective way to maintain access to documents while preventing unauthorized access to the account.

QUESTION 5
Your organization's employees frequently collaborate with external clients and vendors by using Google Meet. There are active instances of unsupervised meetings within your organization that do not have a host, and unsupervised meetings that continue after an event has completed. You want to end all meetings that are being used inappropriately as quickly as possible. What should you do?

A. End all unsupervised meetings by using the Google Meet APIs.
B. Enable Host Management for Google Meet, and train internal host employees how to end meetings for everyone.
C. Turn off Google Meet in the Admin console for your organization. Turn Google Meet back on after two minutes.
D. Identify and end all unsupervised meetings by using the security investigation tool.

Answer: A
Explanation:
Using the Google Meet APIs allows you to programmatically end all unsupervised meetings

quickly. This approach is the most effective for managing unsupervised meetings in real-time, especially if there are multiple such meetings happening across the organization. It provides a centralized method to monitor and take action on these meetings, ensuring security and preventing misuse.

QUESTION 6
Your organization is migrating their current on-premises email solution to Google Workspace. You need to ensure that emails sent to your domain are correctly routed to Gmail. What should you do?

A. Change the Mail Exchange (MX) records in your current email domain's DNS settings to point to Google's mail servers.
B. Set up email forwarding from your on-premises email provider to Gmail.
C. Create a content compliance rule to filter and route incoming emails.
D. Configure SPF, DKIM, and DMARC records in your current email domain's DNS settings.

Answer: A
Explanation:
To ensure that emails sent to your domain are correctly routed to Gmail, you need to update the Mail Exchange (MX) records in your domain's DNS settings to point to Google's mail servers. This is a critical step in the migration process, as it ensures that all incoming email traffic is directed to Google Workspace after the switch.

QUESTION 7
Your compliance team has observed that employees at your organization are frequently resetting their passwords and is concerned about account hijacking. You need to create a solution to notify the compliance team whenever a user updates or resets their password. What should you do?

A. Create and enforce a new password policy for all users in your organization.
B. Move all compliance team members into a separate organizational unit (OU). Create and enforce a new password policy for the members of this OU.
C. Create an activity rule that is triggered by the User's password changed event. Add compliance team members as email recipients.
D. Create a new alert by using user log events. Check that the challenge type is "Password", and add the compliance team as email recipients.

Answer: C
Explanation:
Creating an activity rule that triggers on the "User's password changed" event allows you to automatically notify the compliance team whenever a user updates or resets their password. This approach is efficient because it directly ties the event to the rule and sends alerts without requiring manual monitoring or additional steps. By adding the compliance team as email recipients, you ensure they are promptly notified of any changes.

QUESTION 8
Multiple users in your organization are reporting that Calendar invitations sent from a specific department are not being received. You verified that the invitations are being sent and there are no error messages in the sender's logs. You want to troubleshoot the issue. What should you do?

A. Analyze the message headers of the sent invitations by using the Google Admin Toolbox to identify any delivery issues.

B. Verify that the senders in the specific department have the necessary permissions to share their calendars externally and send invitations outside of the organization.
C. Disable and re-enable the Calendar service for the affected users to refresh their connection.
D. Check the affected users' Calendar settings to confirm whether they have accidentally blocked invitations from the specific department.

Answer: A
Explanation:
Using the Google Admin Toolbox to analyze the message headers of the sent invitations helps you identify if there are any issues with the delivery of the invitations, such as misrouted messages or issues with email delivery to the affected users. This approach will give you detailed information on what might be causing the issue, even if no error messages appear in the sender's logs.

QUESTION 9
You need to ensure that data owned by former employees remains available in Google Vault. You want to use the most cost-effective solution.
What should you do?

A. Migrate the former employees' Gmail to their manager(s) by using the data migration service during the deletion process. Transfer the former employees' Google Drive files to a new owner.
B. Change the Google account passwords of the former employees.
C. Suspend the former employees' Google accounts. Create an organizational unit (OU). Move the former employees into that OU.
D. Assign an Archived User license to the former employees' Google accounts.

Answer: C
Explanation:
Suspending the accounts of former employees while moving them to a dedicated organizational unit (OU) ensures that their data remains in Google Vault and accessible without the need for additional licenses. This is a cost-effective solution because suspending the account keeps the data intact but prevents the employees from accessing their accounts.

QUESTION 10
A user is experiencing intermittent issues accessing their Gmail inbox. Sometimes their Gmail loads slowly, and other times the user encounters error messages that haven't been documented. You need to effectively troubleshoot this recurring problem. What should you do?

A. Check the Google Workspace Status Dashboard for any reported service disruptions.
B. Instruct the user to generate a HAR file the next time they experience slowness or an error.
C. Instruct the user to try to access Gmail from another device or network to see if the issue persists.
D. Instruct the user to clear their browser cache and cookies.

Answer: B
Explanation:
A HAR file (HTTP Archive) records detailed information about the user's network activity, including HTTP requests and responses. This file can help diagnose issues with Gmail loading slowly or errors occurring, especially when they are intermittent. By generating a HAR file, you can provide valuable data for troubleshooting the issue and pinpoint any underlying network or browser-related issues.

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