

**Exam Code:** 922-102

**Exam Name:** Nortel Converged Office for CS 1000 RIs.

5.x Configuration

**Vendor:** Nortel

**Version:** DEMO

## **Part: A**

1: During the installation of a new Nortel Converged Office solution you decide to perform packet captures while making some test calls. After some analysis of the packet capture, you notice that the dual-forking functionality is not working.

Which is the correct Class of Service setting to enable twinning on a PCA Terminal Number (TN) in a Nortel Converged Office solution with OCS 2007?

A.PCAG

B.PGNA

C.PRMA

D.PCAM

**Correct Answers: D**

2: While at a customer site installing a Nortel Converged Office solution, you test the Remote Call Control and the Telephony Gateway feature with an IP telephone and Office Communicator 2007 client. You find that the Remote Call Control and Telephony Gateway and Services feature is not working. After troubleshooting you decide to review the basic requirements to deploy the solution. Which Communication Server 1000 software package provides the Remote Call Control Telephony Gateway and Services feature?

A.Package 77

B.Package 398

C.Package 406

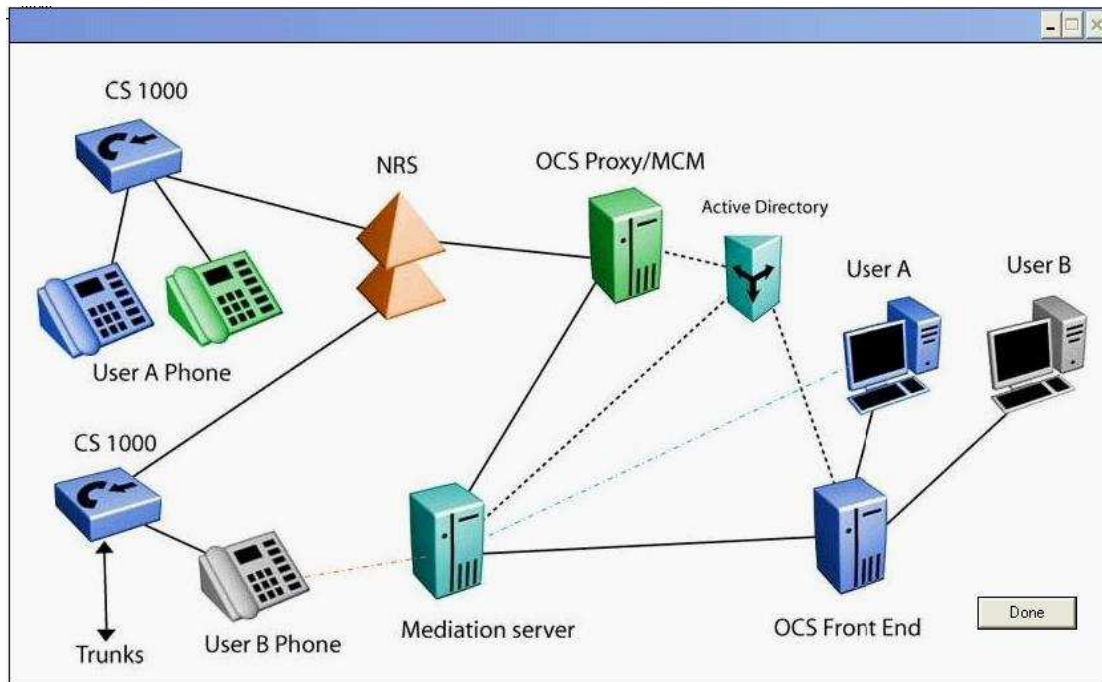
D.Package 408

**Correct Answers: D**

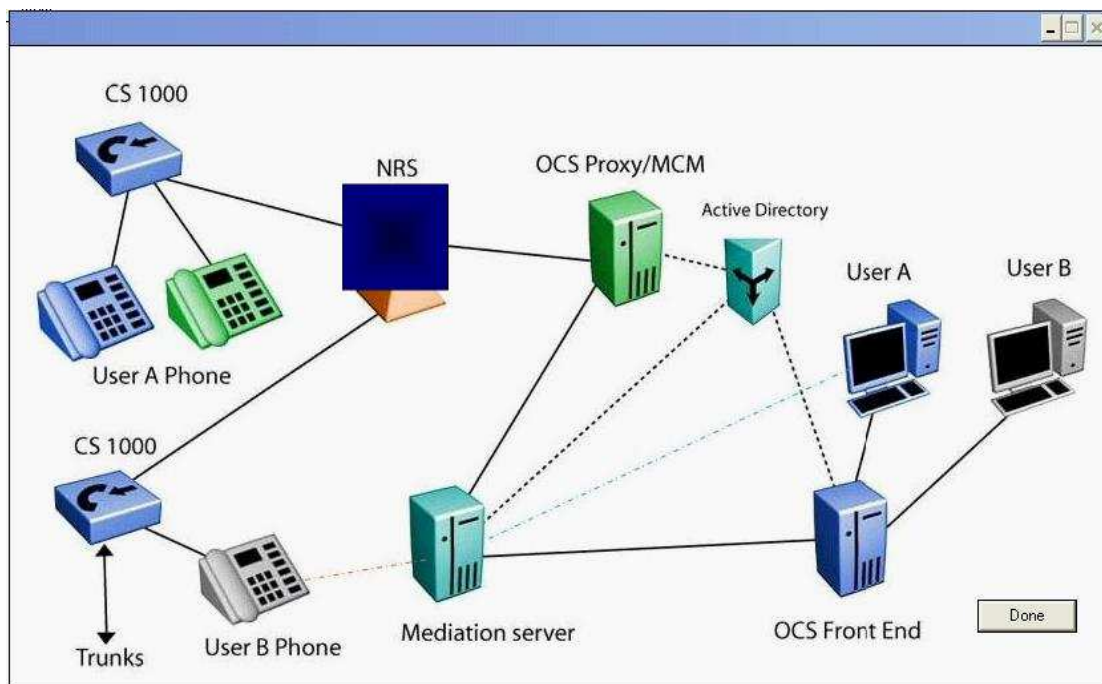
3: Click on the Task button.

You have been asked to troubleshoot a Nortel Converged Office solution for a Communication Server (CS) 1000 Rls. 5.0 network. The customer requirements include a centralized numbering plan arrangement using SIP Trunking.

Click on the component in the diagram that is required as part of the centralized numbering plan for the network.



**Correct Answers:**



4: The Multimedia Communications Manager (MCM) Rls. 3.0 user account, on the Windows 2003 R2 server, requires privileges to perform administrative tasks on the local machine. Which local groups does the user account need to be in to properly manage the MCM Rls. 3.0 application? (Choose two.)

- A.local groups: Administrators Group
- B.local groups: RTC Local Group
- C.local groups: RTC Server Applications
- D.local groups: RTC Server Local Groups

**Correct Answers: C D**

5: You are dispatched to a customer site to assist with troubleshooting a Remote Call Control problem on a Nortel Converged Office solution. You decide to turn on traces on the Communication Server (CS) 1000E side of the solution. Which component on the CS 1000E performs the SIP CTI TR/87 functionality?

- A. Network Routing Service
- B. Signaling Server
- C. Application Proxy server
- D. Network Connect Service

**Correct Answers: B**

6: A Nortel Converged Office customer with an OCS 2007 Enterprise Edition deployment must add a new Mediation Server to support their increased call volume. Which Nortel Converged Office component requires the manual configuration of the new Mediation Server IP address to support this new configuration?

- A. Multimedia Convergence Manager/Application Proxy Server
- B. OCS 2007 Front End Server
- C. OCS 2007 Mediation Server
- D. Network Routing Server

**Correct Answers: A**

7: Click on the Exhibit button.

After successfully installing the Office Communicator 2007 client on a user PC, your next step is to configure the OC 2007 client.

On the OC 2007 client, under the Advanced Connection Settings properties dialog box, what internal server name or IP address completes the configuration?



- A. Name or address of the Application Proxy server
- B. Name or address of the Front End server
- C. Name or address of the Active Directory server
- D. Name or address of the Domain Controller server

**Correct Answers: B**

8: A Nortel Converged Office user dials a co-worker's five-digit (CDP) extension 22596 using their Office Communicator 2007 client. The co-worker has an IP telephone registered to the

Communication Server (CS) 1000E but is not a Nortel Converged Office user.

Which number pattern translates the dialed digits, 22596, into an E.164 number format, +14043822596, to send the call over to the CS 1000E for digit translation back to a five-digit number?

Translation digits: +1404382\$1

A.^22596(\d\d\d\d\d)\$

B.^2(\d{5})\$

C.^2(\d{4})\$

D.^2(\d\d\d\d\d)\$

**Correct Answers: C**

9: Before installing the Multimedia Communications Manager (MCM) Rls. 3.0 software, you first need to define the Application Proxy server as either a Standard Edition or Enterprise Edition server. Which command correctly defines the Windows 2003 R2 server as an OCS 2007 Application Proxy server for Enterprise Edition?

A.server.msi SERVER=PROXY SKU=EE

B.server.msi SERVER=APPLICATIONPROXY SKU=EE

C.server.msi SERVER=SKU=EE

D.server.msi SERVER=SKU PROXY=EE

**Correct Answers: A**

10: An Office Communicator 2007 Client RCC user receives an incoming call notification on the desktop client, but the pop-up does not appear to allow the user to answer the call. What is one possible solution to this problem?

A.Verify access permissions for the Active Directory Object Properties.

B.Verify that the user has activated Phone Integration on the OC 2007 Client.

C.Verify all component configuration information is correct on the Front End server.

D.Verify Host Authorization and Certificates for OCS and Pool.

**Correct Answers: B**