

Exam Code: 920-191

Exam Name: BCM50 Rls.1.0 Installation & Initial
Configuration

Vendor: Nortel

Version: DEMO

Part: A

1: The administrator can exclude voicemail and Call Center from a backup operation. Why would the administrator want to do this?

- A.A backup can be performed to capture a defined set of data.
- B.A backup can be performed on demand to assist in software upgrades.
- C.A backup can be performed without impacting any services in the system.
- D.A backup schedule required modification to accommodate a specific training activity.

Correct Answers: C

2: The customer is updating the software on the Nortel BCM50. How does the customer know which software updates to apply?

- A.The status of the update when viewed from the Software Management folder indicates "Ready".
- B.The status of the update when viewed from the Find Software Updates window indicates "Ready".
- C.The status of the update when viewed from the Software Management folder indicates "Available".
- D.The status of the update when viewed from the Find Software Updates window indicates "Available".

Correct Answers: D

3: Before applying a software update to your Nortel BCM50, you must obtain the software update. From where do you obtain the software update?

- A.It is delivered as a tape from Nortel upon customer request.
- B.It is downloaded from the Nortel Technical Support Web page.
- C.It is downloaded by Nortel support staff to the customer FTP server upon request.
- D.It is downloaded from the FTP server location that is emailed to the system administrator.

Correct Answers: B

4: You are performing an immediate backup to your PC. Which backup type must you select if you want to back up Nortel BCM50 configuration data and application data?

- A.Application
- B.Configuration
- C.Telephony
- D.Voicemail

Correct Answers: A

5: In a network configured for a Public Switched Telephone Network (PSTN) fall back, there are two connections between a Nortel BCM50 and a remote system. Which is required?

- A.PBX trunk and a PSTN line
- B.A VoIP trunk and a PSTN line
- C.A LAN connection and a PSTN line
- D.A WAN connection and a PSTN line

Correct Answers: B

6: Which statement about Nortel BCM50 line programming is true?

- A. You can change a PRI line to manual answer.
- B. A target line can be a prime line for a telephone.
- C. Line programming does not overwrite assigned Answer DN.
- D. You can copy line programming between lines on different types of modules.

Correct Answers: C

7: Your Nortel BCM50 system configuration requires fewer than the standard number of channels delivered from the PRI line. Which configuration task(s) must you perform? (Choose two.)

- A. Provision all PRI lines.
- B. Enable all B-channels.
- C. Disable the DTM module.
- D. De-provision unassigned lines.
- E. Disable all the B-channels that are not needed.

Correct Answers: D E

8: Which digital telephone supports the Key Indicator Module (KIM)?

- A. 7100
- B. 7208
- C. 7316E
- D. 7406

Correct Answers: C

9: You are installing a Nortel BCM50 system at a customer's site. You are currently in the process of configuring a DTM in an expansion unit but are unable to do so. What is required to do this?

- A. You will need to connect the DTM to the network.
- B. You will need a key code to enable the expansion unit.
- C. You will need to connect the expansion unit to the Nortel BCM50 with a cable no longer than 1 meter.
- D. You will need to connect the expansion unit to the Nortel BCM50 with a cable no longer than 3 meters.

Correct Answers: B

10: Which telephone is supported on the Nortel BCM50?

- A. IP Phone 1120e
- B. IP Phone 2002
- C. IP Phone 2006
- D. IP Phone 2007

Correct Answers: B

11: Which statement describes the differences between a target line and a PRI?

- A. A target line has 23 B channels and 1 B channel. A PRI is a virtual line within the system.
- B. A PRI has 23 B channels and 1 D channel. A target line is a virtual line within the system.

- C.A PRI has 23 D channels and 1 B channel. A target line is a virtual line within the system.
D.A target line has 23 D channels and 1 B channel. A PRI is a virtual line within the system.

Correct Answers: B

12: Which statement about Nortel BCM50 target lines is true?

- A.For a BCM50 configured using the PBX template, target lines are automatically assigned to all telephone DNs.
B.Target lines are numbered 241 to 492.
C.Target lines can be selected for outgoing calls.
D.Multiple appearances of a target line can be assigned to a set so that more than one call can simultaneously use that target line.

Correct Answers: D

13: Which CallPilot feature enhances the Auto Attendant menu with customized menus and information messages?

- A.Voicemail
B.Auto Attendant
C.Fax Answering
D.Custom Call Routing

Correct Answers: D

14: Your customer has just opened a new office building for customer service, and added 50 new employees. The telephone service has just been activated, and calls are now coming in. When someone calls and accesses the Auto Attendant, which feature can direct their calls?

- A.AMIS networking
B.Mailbox Manager
C.Dialing translation
D.Company Directory

Correct Answers: D

15: On a Nortel BCM50 system, you want to prevent callers from being able to revert to the Attendant, in favor of Menu Repeat. Which digit do you select as the Menu Repeat Key?

- A.0
B.1
C.8
D.9

Correct Answers: A