QUESTION 268
The documents from a workgroup laser printer are not printing correctly. Some of the print is missing, and the pages come out dusty. Which of the following should a technician do to fix this issue?

A. Replace the low-voltage power Supply.
B. Replace the scanner assembly.
C. Replace the formatter assembly.
D. Replace the fuser assembly.

Answer: D

QUESTION 269
Which of the following speeds would 3 wireless network perform at when the network is built in bridge mode containing 802.11g, 802.11n, and 802.11ac access points?

A. 11Mbs
B. 54Mbs
C. 450Mbs
D. 1300Mbs

Answer: D

QUESTION 270
A user printed a report on a workgroup inkjet printer, but the pages have smeared ink on them. Which of the following should a technician check FIRST to address this issue?

A. if the print quality setting is set to best
B. if there is no debris in the paper path
C. if the correct media type is selected
D. If the print heads are calibrated

Answer: D

QUESTION 271
Which of the following is considered a connectionless protocol?

A. UDP
B. Top
C. Telnet
D. DNS

Answer: A

QUESTION 272
A user reports being unable to browse the Internet. A technician believes the cause of the issue is related to DNS. Which of the following should the technician perform NEXT?

A. Test the theory by attempting to browse to a website's known IP address.
B. Implement preventive measures by manually assigning a DNS server to the PC.
C. Identify the problem by running the command ipconfig /flushdns.
D. Document the findings in the organization's local knowledge base.

Answer: A

QUESTION 273
A small office in a remote area is considering a new ISP. Which of the following broadband types is based on the distance to the nearest central office?

A. Satellite
B. Fiber
C. Cable
D. DSL

Answer: A

QUESTION 274
A developer has configured a new web application on a workstation using client-side virtualization. Despite working locally on the developer's PC, other users on the network are not able to access the application. Which of the following network configurations should the virtual machine be configured for to allow other users to access the application?

A. Internal networking
B. Bridged networking
C. Private networking
D. NAT networking

Answer: B

QUESTION 275
After upgrading a smartphone's OS, Joe, a user, reports the smartphone no longer connects to his automobile automatically when near it. Joe restarts the smartphone, but the problem persists. Which of the following should a technician do NEXT to restore the previous functionality?

A. Connect the smartphone to the automobile via USB.
B. Reenable the smartphone's Bluetooth radio.
C. Perform a rollback of the smartphone's OS.
D. Enable airplane mode and then disable airplane mode.

Answer: B

QUESTION 276
Which of the following cloud models would MOST likely be described as a service in which the customer has no responsibility for application patching?

A. IaaS
B. SaaS
C. Private cloud
D. PaaS

Answer: B

QUESTION 277
Which of the following is an IP address that is assigned to a network device based on its MAC address?

A. Dynamic
B. Static
C. Link local
D. Reservation

Answer: D

QUESTION 278
A user's personal laptop has been behaving erratically for the past month. Today, however, the user cannot perform any work on the laptop, as the device locks up immediately alter logging on. Believing the issue to be a malware infection, a technician takes the laptop back to the workbench for additional tests and diagnostics. A full-system malware scan returns inconclusive results. Tne user reports only new software installations have been made to the laptop. Following best practice methodologies, which of the following should the technician perform NEXT to resolve the problem?

A. Uninstall the new software applications.
B. Document the findings and report them to the user
C. Do a full backup of the system data.
D. Perform a format and System Restore.

Answer: A