

➤ **Vendor: CompTIA**

➤ **Exam Code: 220-1001**

➤ **Exam Name: CompTIA Cloud+ Certification Exam**

➤ **New Updated Questions from [Braindump2go](#) (Updated in [Nov./2020](#))**

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#### **QUESTION 360**

A user having difficulty using a personal all-in-one printer. When the user scans a single-page document in flatbed mode, the scan appears correctly; however, when using the printer's document feeder, the scan has a vertical line going across the page.

Which of the following should a technician perform FIRST to resolve this issue?

- A. Replace The printer's ADF
- B. Install a pickup roller replacement kit.
- C. Clean the separation pad.
- D. Use a microfiber cloth to clean the glass.

**Answer: A**

#### **QUESTION 361**

Ann, a user, lost her mobile phone while traveling and discovered she did not have a backup of the files on the phone. After obtaining a new phone, Ann wants to ensure she has a backup of her phone in case she loses it again.

Which of the following is the BEST protection against the loss of phone data?

- A. Synchronize to another phone.
- B. Synchronize to a memory card
- C. Synchronize to cloud storage.
- D. Synchronize to a desktop PC.

**Answer: C**

#### **QUESTION 362**

Joe, an office manager, is concerned about printing and electrical costs. He requires all staff members to shut down their computers when away from their desks. He also wants to limit printer use to only times when he is at his desk.

Which of the following should Joe do to enforce this restriction? (Select TWO).

- A. Configure the printer on WIFI in Joe's office.
- B. Enable file and printer sharing on Joe's computer.
- C. Enable cloud printing on the printer using Joe's email account.
- D. Disable print spooling on all other users' computers.
- E. Install the printer via USB to Joe's computer.
- F. Connect the printer through Ethernet at Joe's desk.

**Answer: BE**

#### **QUESTION 363**

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An executive assistant needs a new computer, and it must have the following features

- Very small footprint and minimal power use
- Automatic backup
- Option to rapidly increase memory and available resources
- Ability to print and access network and cloud resources

Which of the following computer types would BEST meet these requirements?

- A. Laptop
- B. Desktop
- C. Virtual desktop
- D. Mini PC

**Answer: C**

#### **QUESTION 364**

A company is hosting a Windows email server on its premises. Company policy is to use encryption on incoming and outgoing email services. An administrator recently upgraded the company's firewall. Users report they can receive email, but no one can send email.

Which of the following ports should the administrator open on the new firewall?

- A. 21
- B. 80
- C. 389
- D. 465

**Answer: D**

#### **QUESTION 365**

A user is configuring a mobile device to retrieve email from an ISP. In the process of verifying the connection, the user receives a message stating the outbound connection cannot be completed.

Which of the following BEST describes the user's connection trouble?

- A. SMTP port numbers need to be reconfigured
- B. An alternate IMAP server needs to be selected.
- C. POP3 needs the SSL state reconfigured.
- D. The user needs to connect using SNMP

**Answer: A**

#### **QUESTION 366**

After restoring a laptop to factory settings, a client can no longer use the touchpad on it.

A technician verifies the system state was fully restored from the most recent, fully working backup. Which of the following should the technician check for NEXT using the fewest number of steps?

- A. System restore
- B. Installed USB mouse
- C. Updated drivers
- D. Function key toggle

**Answer: D**

#### **QUESTION 367**

A laser printer in a SOHO is experiencing frequent jams. The printer has been reliable in the past. After installing a maintenance kit, the issue persists.

Which of the following is the MOST likely cause of the issue?

- A. Backed-up print queue
- B. Printer driver
- C. Fuser temperature
- D. Low-quality paper

**Answer:** D

**QUESTION 368**

A workstation needs to operate at less than 30% utilization while running several virtual desktops. As a technician is preparing to build the workstation, which of the following will ensure the requirements are met? (Select TWO).

- A. Single-core
- B. Liquid cooling compatibility
- C. Multicore
- D. Hyperthreading
- E. Overclock capability
- F. CPU architecture

**Answer:** CD

**QUESTION 369**

Which of the following cable types is MOST likely used to connect an internal DVD drive?

- A. STP
- B. SATA
- C. HDMI
- D. USB

**Answer:** B

**QUESTION 370**

A company wants to cost-effectively improve efficiency in navigating to client sites and reduce cellular data costs. Which of the following actions would be BEST to meet these requirements?

- A. Issue stand-alone GPS units
- B. Buy phones with mapping software
- C. Purchase cars with built-in navigation.
- D. Purchase new laptops with mapping software.

**Answer:** A

**QUESTION 371**

Which of the following will enable a user to create a PAN?

- A. Bluetooth
- B. RFID
- C. LTE
- D. Z-Wave

**Answer:** A

**QUESTION 372**

An office worker tries to save a large spreadsheet, but it takes much longer than normal. The worker notifies the network administrator of the noticeable degradation on the network shared drive. The administrator successfully pings the server and ensures it is online.

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The administrator also notes one red light and one green light displaying on the server's array. Which of the following should be the administrator's NEXT step?

- A. Reseat both hard drives and reboot the server.
- B. Rebuild the array and restart the server.
- C. Reinstall firmware for the HDD that has failed.
- D. Remove and replace the failed drive.

**Answer: D**

**QUESTION 373**

A user does not have a mobile data signal or WiFi but wants to transfer a photo from a mobile phone to a laptop for editing. The user is unable to find the laptop from the phone.

Which of the following should the user perform on the laptop to complete this task?

- A. Enable network discovery in the network settings.
- B. Make the device discoverable in Bluetooth settings
- C. Enable File and Printer Sharing in the Network and Sharing Center.
- D. Make airplane mode active in the Quick Access settings

**Answer: B**

**QUESTION 374**

A technician receives a call from a user who dropped a laptop and cracked the screen. The user needs it replaced quickly. The technician has to ensure the correct stock parts are in the storeroom. Which of the following components would the technician MOST likely need to repair the user's laptop? (Select TWO)

- A. Webcam
- B. Microphone
- C. Video adapter
- D. Bezel
- E. Speaker
- F. LCD

**Answer: DF**

**QUESTION 375**

A user requests a new laptop battery that will yield a longer run time. The user's current battery has the following information printed on it:

Which of the following battery specifications will yield a longer run time but still be compatible with the current laptop?

- A. 14.8V 6-cell 1800mAh nickel cadmium battery
- B. 14.8V 6-cell 2200mAh lithium ion battery
- C. 14.8V 9-cell 1800mAh lithium ion battery
- D. 19.2V 6-cell 1800mAh lithium ion battery

**Answer: C**