

➤ **Vendor: CompTIA**

➤ **Exam Code: 220-1001**

➤ **Exam Name: CompTIA Cloud+ Certification Exam**

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QUESTION 393

A user's monitor is not displaying colors correctly since it was moved to a new desk. A technician investigates and discovers the user has two monitors: one is connected to the PC via a DisplayPort cable, and the other is using VGA. The technician traces the cables and finds the VGA-connected monitor is not displaying any red colors. Which of the following is MOST likely the issue?

- A. The OS installed the latest driver updates after powering up.
- B. The PC was damaged during the move.
- C. The pins on the VGA cable are bent.
- D. The video card is overheating at the new desk.

Answer: C

QUESTION 394

Joe, a technician, is trying to locate a specific network cable termination in a network closet. The cables are tangled and in knots. Joe is able to access one end of the cable, but he cannot follow the cable through to the termination point. Which of the following tools should Joe use to locate the terminated cable end?

- A. A loopback plug
- B. A cable tester
- C. A tone generator
- D. A multimeter

Answer: C

QUESTION 395

Which of the following wireless network protocols only supports 5GHz?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

Answer: A

QUESTION 396

Which of the following speeds would a wireless network perform at when the network is built in bridge mode containing 802.11g, 802.11n, and 802.11ac access points?

- A. 11Mbps

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- B. 54Mbps
- C. 450Mbps
- D. 1300Mbps

Answer: D

QUESTION 397

A user from a remote office is trying to connect to the wireless network at the corporate headquarters but is unable to find it. After calling the help desk, the user receives the following credentials to connect to the network:

```
Network Name: OTTA1500  
Password: SuperSec user!
```

The user enters the credentials as given but is still unable to connect to the wireless network. Which of the following should the user try FIRST to connect to the network?

- A. Enter the SSID of the network manually.
- B. Check for the proper credentials.
- C. Install a new wireless card.
- D. Check if another device can see the network.

Answer: B

QUESTION 398

A technician needs to connect a user to a network share on the server. Which of the following ports should the technician allow through the firewall?

- A. 67
- B. 137
- C. 143
- D. 445
- E. 3389

Answer: B

QUESTION 399

A user is looking for software that can overlay information on objects seen through the camera.....

- A. augmented reality
- B. virtual reality.
- C. geotagging
- D. artificial intelligence
- E. object character recognition

Answer: B

QUESTION 400

A technician is troubleshooting a corporate Windows PC that has a distorted image on the monitor. The user states the PC was working fine yesterday. Other computers are having the same issue. Which of the following should the technician do FIRST?

- A. Check the BIOS firmware revision level.
- B. Update the graphic drivers to the latest version.
- C. Check with the IT department to see if any updates were pushed out.
- D. Ask the users to reboot their computers to see if the problem clears.

Answer: C

QUESTION 401

Ann, an accountant, reports that after turning on her new laptop, she received a message stating her IP address is already in use on the system. She tried going back to her old desktop, which she now only uses for email, but received the same message. The technician checks the account and sees a comment that Ann requires a special network setup to connect to the banking software.

Which of the following should the technician do to resolve the issue?

- A. Remove the static IP configuration from the desktop.
- B. Set the laptop configuration to DHCP to prevent conflicts.
- C. Replace the network card in the laptop, as it may be defective.
- D. Bridge the LAN connection between the laptop and the desktop.

Answer: B

QUESTION 402

Which of the following can be used to connect to external devices, can provide charging capability can pass video signals to a monitor, and is capable of 40Gbps data transfers over a single cable?

- A. USB-C
- B. Thunderbolt 2
- C. Lightning
- D. DB9

Answer: C

QUESTION 403

Which of the following cable types prevents electromagnetic Interference and is typically used In Industrial environments?

- A. PVC
- B. Plenum
- C. STP
- D. UTP

Answer: C

QUESTION 404

Which of the following explains how a cloud computing provider is able to provide scalable services to several different clients?

- A. Synchronization
- B. Measured service
- C. Resource pooling
- D. On demand

Answer: A

QUESTION 405

A customer wants to convert a graphic design workstation into a gaming computer. The customer would like the loading times for games to be minimal. Which of the following components needs to be added to finish this conversion?

- A. Wireless network card
- B. Trusted Platform Module
- C. Solid-state drive
- D. High-end sound card

Answer: B

QUESTION 406

A user calls the help desk to report Intermittent loss of WIFI connectivity to a mobile device. A technician Is dispatched, and the user clarifies the issue only occurs In the cafeteria. The technician Identifies the WAP is dual band. After performing radio spectrum analysis, the technician determines there is signal noise. Which of the following will MOST likely resolve the issue? (Select TWO).

- A. Reconfiguring the WAP to transmit 802.11a
- B. Changing the mobile device to 2.4GHz frequency
- C. Lowering the antenna's transmit power
- D. Changing the mobile device to 5GHz frequency
- E. Installing an additional WAP
- F. Reconfiguring the WAP to transmit 802.11ac

Answer: BF

QUESTION 407

The IT department recently upgrade client computer for the graphics department. A user reports the new computer has not worked since up. It , makes unusual sound when pressing the power button. A technician verifies the power cable works and the computer is connected properly to both data and power. The monitor powers on but display the message NO source. Which of the following BEST explains the cause of this problem?

- A. There is insufficient power to the computer
- B. There is back screen on system boot.
- C. The computer is overheating.
- D. The error beep codes on POST.

Answer: A

QUESTION 408

A Windows 10 Pro user wants to initialize BitLocker to protect the system's data white it is at rest. The computer does not have a TPM. Which of the following is required to satisfy this need?

- A. A BD-RE disc
- B. An internal hard drive
- C. A USB flash drive
- D. A network share

Answer: B

QUESTION 409

A technician is selecting a long VGA cable to run through the walls and ceiling to a projector. Which of the following cable features will help minimize interference with the video signal?

- A. Ferrite core
- B. Copper conductors
- C. Plenum
- D. Fiber

Answer: C

QUESTION 410

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A technician is troubleshooting a laser printer that prints pages with toner missing in random areas. The technician replaced the toner cartridge, but the issue persists. Which of the following should the technician replace NEXT?

- A. Pickup roller
- B. Transfer roller
- C. Feed roller
- D. Paper path roller

Answer: B

QUESTION 411

A small company rents rack space in a colocation center, which was designed for high availability, for its servers that run critical business applications. This is an example of a:

- A. private cloud.
- B. public cloud.
- C. hybrid cloud.
- D. community cloud.

Answer: A

QUESTION 412

After a new laser printer was installed, users began reporting issues. Duplicate copies of print jobs were not delivering fully separated copies; instead, similar pages were being stacked.

Which of the following settings MOST likely needed to be checked to correct this issue?

- A. Collation
- B. Duplexing
- C. Orientation
- D. Quality

Answer: A

QUESTION 413

A technician is installing virtualization software on the company developer's desktop. The developer will need to run several VMs simultaneously. The system is loaded with the Windows 10 OS and has the following specifications:

- * i5 quad-core processor
- * 4GB of RAM
- * 256GB SSD

Which of the following should the technician upgrade on the system FIRST to meet the developer's requirements?

- A. SSD
- B. Processor
- C. RAM
- D. BIOS

Answer: C