

➤ **Vendor: CompTIA**

➤ **Exam Code: 220-1002**

➤ **Exam Name: CompTIA A+ Certification Exam: Core 2**

➤ **New Updated Questions from [Braindump2go](#) (Updated in [Feb./2021](#))**

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QUESTION 542

A technician needs to configure network shares on users' computers when they log on. The technician wrote the script with the net use command.

Which of the following script file types is the technician writing?

- A. bat
- B. .sh
- C. py
- D. .js

Answer: A

QUESTION 543

Which of the following Windows technologies can render a file unreadable by anyone other than the file's creator?

- A. EFS
- B. DEF
- C. Bitlocker
- D. NTFS

Answer: D

QUESTION 544

Which of the following is MOST likely to be specified as a system requirement for the installation of a photo editing application in Microsoft Windows?

- A. HDD speed
- B. RAM quantity
- C. Network bandwidth
- D. CPU compatibility

Answer: B

QUESTION 545

A folder on an NTFS volume has the following permissions enabled for the administrators group: full control, modify, and write. A technician adds a permissions entry to the folder's security settings denying the administrators group write and modify access.

Which of the following permissions will the administrators group effectively have? (Select TWO)

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- A. Write
- B. Read
- C. Full control
- D. Modify
- E. Execute
- F. Special permissions

Answer: BE

QUESTION 546

A company needs a software package for a new branch office. Which of the following license should the business purchase to allow correct licensing of the software?

- A. Personal license for each employee
- B. Commercial license for each concurrent user
- C. Open-source license for each installation
- D. Enterprise license for all corporate computers

Answer: B

QUESTION 547

Which of the following OS installation methods provides previously unavailable features and functionality while maintaining user settings?

- A. Restore
- B. Repair installation
- C. Clean install
- D. In-place upgrade

Answer: D

QUESTION 548

A technician receives a security alert stating a vendor has left a Keylogger on certain systems that shipped configured from the factory. The technician needs to research the system model numbers to determine if any production computers are affected. If the technician finds vulnerable systems, which of the following is the BEST method to remove the Keylogger?

- A. Update all antivirus definitions and run a full scan on all networked computers.
- B. Make sure the operating systems on all networked computers are fully patched and up to date
- C. Update all software drivers and firmware on all the affected computers.
- D. Enable geofiltering on the network firewall to stop unwanted communications.

Answer: B

QUESTION 549

A user in a SOHO wants to allow Joe, a remote technician, to connect securely to the user's workstation. Joe informs the user that the VPN was successful, but he still cannot connect. Which of the following settings in the SOHO router MOST likely need to be adjusted?

- A. Encryption
- B. Firewall
- C. DHCP
- D. DNS
- E. NAT

Answer: B

QUESTION 550

A help desk technician needs to make administrative changes securely on a remote user's machine. The user must be logged off when the changes are made. Which of the following tools would the technician MOST likely use?

- A. RDP
- B. Virtual network computing
- C. Microsoft Remote Assistance
- D. SFTP

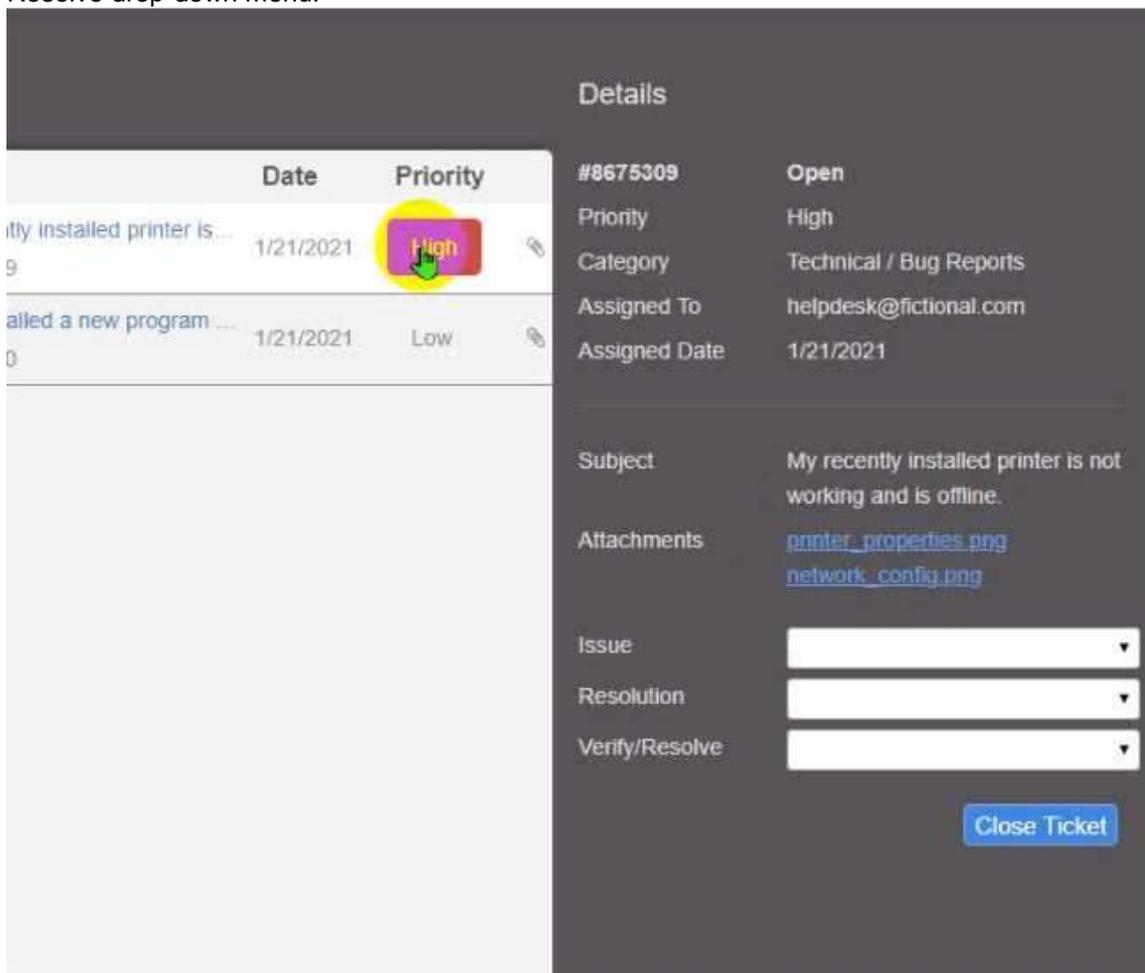
Answer: B

QUESTION 551

Hotspot Question

Welcome to your first day as a Fictional Company, LLC helpdesk employee. Please work the tickets in your helpdesk ticket queue.

Click on individual tickers to see the ticket details. View attachments to determine the problem. Select the appropriate issue from the 'issue' drop-down menu. Then, select the MOST efficient resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification to remediate or confirm your fix of the issue from the Verify Resolve drop-down menu.



The screenshot shows a helpdesk interface. On the left is a list of tickets with columns for 'Date' and 'Priority'. The first ticket is highlighted with a yellow circle and a green cursor pointing to a 'High' priority badge. The ticket details on the right include:

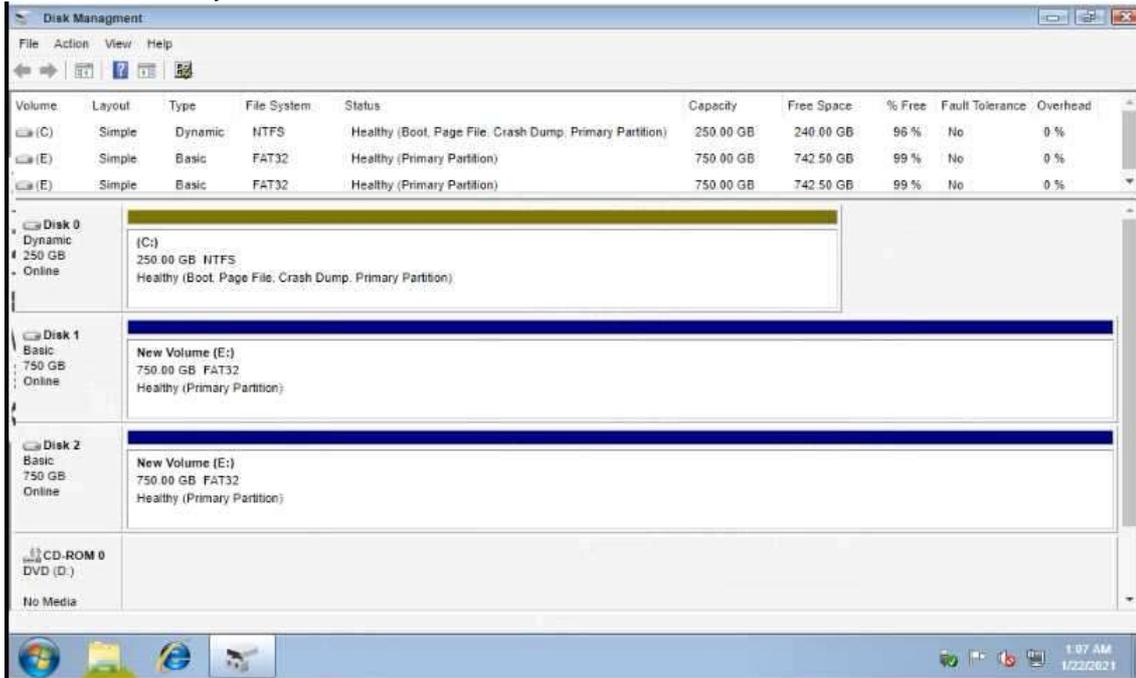
- Details**
- Ticket ID: #8675309
- Status: Open
- Priority: High
- Category: Technical / Bug Reports
- Assigned To: helpdesk@fictional.com
- Assigned Date: 1/21/2021
- Subject: My recently installed printer is not working and is offline.
- Attachments: [printer_properties.png](#), [network_config.png](#)
- Issue: [Dropdown menu]
- Resolution: [Dropdown menu]
- Verify/Resolve: [Dropdown menu]
- Close Ticket button

Answer:
BSOD

Uninstall Application
 Safemode

QUESTION 552

A technician has installed two new drives in a computer in the computer lab. Disk1 will be utilized for user and application data. Disk2 has already been properly configured and has production data on it. The technician has been unable to format the appropriate disk from the command prompt. The lab requirements state that Disk1 should be a dynamic disk that contains two partition. The first partition needs to be 256.000 MB and mapped to drive F. Then, second partition needs to be 512.000 MB, and mapped to drive G. The new partitions must be formatted to prevent each user's files from being accessed by other users, and the disk must be configured to account for future redundancy. A consistent file system must be maintained on the machine.



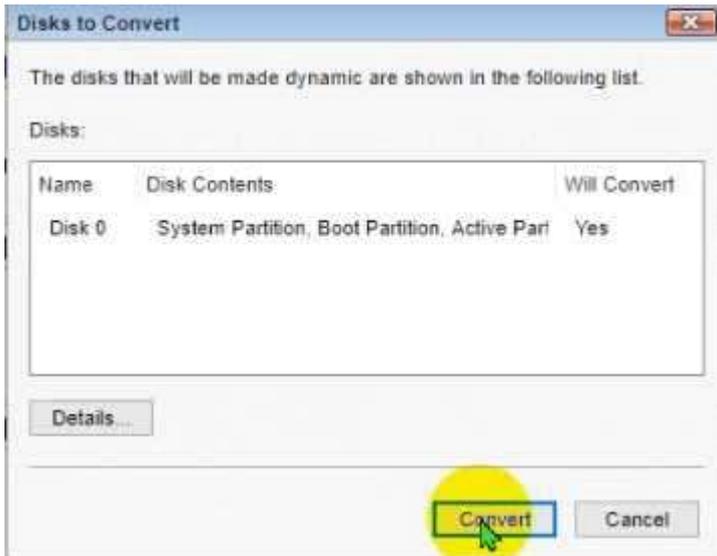
INSTRUCTIONS

Conduct the necessary steps within the Disk Manager to accomplish these tasks If at any time you would like to bring back the initial state of the simulation, please click the Reset Alt button

Answer:

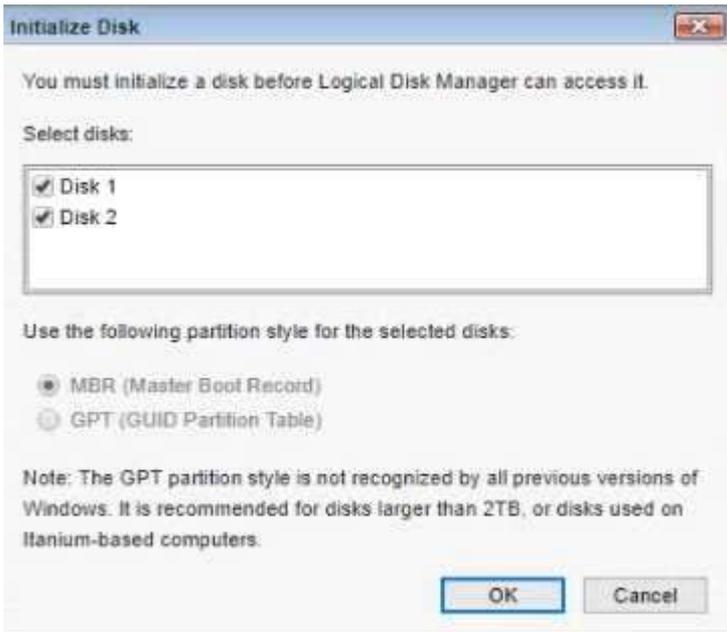
Click on Disk 0 Basic 250 GB online and select Convert to Dynamic Disk





Click on Disk 1 Unknown 750 GB Not in use and click on initialize Disk





After this Click on Disk 2 Basic 750 GB Online and setup New Simple Volume



QUESTION 553

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A computer running Windows 7 has an icon that has the appearance of an unlocked padlock with a yellow warning graphic. This icon advises the user that:

- A. BitLocker is operating on the system but not for the user
- B. BitLocker has locked the drive, and it is no longer accessible
- C. BitLocker is suspended, and the drive is no longer encrypted
- D. BitLocker has encountered an error and the user should run the check disk utility.

Answer: A

QUESTION 554

A user is locked out of the local user account on a UEFI-based workgroup computer. A technician is trying to use a third the USB drive to run the program.

Which of the following would be the BEST way to fix the issue?

- A. Start up in safe mode, verify the USB device in Device Manager, restart the computer, and boot from USB.
- B. Disable Secure Boot, restart the computer, and boot from USB
- C. Use Bootsect.exe to modify the boot priority. restart the computer, and boot from USB.
- D. Boot into recovery console, navigate to the USB drive, and boot from USB.

Answer: B

QUESTION 555

A technician is encrypting the company's laptops using BitLocker, but some of the laptops do not have a built-in TPM. Which of the following would enable the technician to use BitLocker on these machines?

- A. A USB key
- B. A firmware update
- C. A local disk
- D. Two-factor authentication

Answer: A

QUESTION 556

A recent ransomware attack caused several datasets to be inaccessible. Security technicians were able to mitigate any additional attacks and remove any unauthorized software.

Which of the following should the technicians do NEXT?

- A. Run an antivirus tool.
- B. Boot to the Recovery Console
- C. Update the software firewall
- D. Restore from backup.

Answer: A

QUESTION 557

A user can access the company's internal website properly, but some e-commerce websites have stopped loading and been replaced with an error message. The technician who is troubleshooting the issue tries to update the malware scanner over the network, but the automatic update fails. However, a manual update is successful from a USB drive. No viruses are detected on the device after a full system scan. Which of the following is the MOST likely cause of the issue?

- A. Incorrect time
- B. Browser redirection
- C. Hijacked email

D. Rogue antivirus

Answer: B

QUESTION 558

A technician is working on an infected computer that is currently turned off. The technician is concerned the boot sector is affected.

Which of the following is the BEST method for the technician to use to scan the boot sector?

- A. Mount the drive using a forensic platform
- B. Boot into safe mode
- C. Boot to last known good configuration
- D. Boot the drive in another computer.

Answer: A

QUESTION 559

A technician was contacted regarding an issue affecting hundreds of users on a domain network. Which of the following would be MOST effective at remediating future issues through documentation?

- A. Take personal notes for future reference.
- B. Document the findings in the technician ticketing system
- C. Document the solution in a user-facing FAQ page
- D. Brief upper management in a meeting regarding the findings.

Answer: A

QUESTION 560

A user lives in a location that experiences frequent lightning storms.

Which of the following would be the LEAST expensive solution to protect the user's computer hardware?

- A. A surge protector
- B. Grounding
- C. A power generator
- D. An uninterruptible power supply

Answer: B

QUESTION 561

Which of the following would MOST likely be used in secure client-server communication?

- A. Redirection
- B. Certificates
- C. Port security
- D. Group Policy

Answer: B

QUESTION 562

Joe, a mobile device user, reached his monthly quota of data about halfway through the current billing cycle. Joe contacts a technician to identify potential issues with the mobile device, as his usage patterns have not changed over the past month.

Which of the following is MOST likely causing this issue?

- A. There are unintended WiFi connections

- B. Location tracking has been enabled
- C. Applications are causing high resource utilization.
- D. Malware is causing excessive data transmission

Answer: A