

➤ **Vendor: CompTIA**

➤ **Exam Code: 220-1002**

➤ **Exam Name: CompTIA A+ Certification Exam: Core 2**

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**QUESTION 475**

A user is unable to access a network share but can access email. A technician has confirmed the user has the appropriate permissions to access the share. Which of the following commands should the technician use FIRST?

- A. ping
- B. nslookup
- C. net use
- D. ipconfig

**Answer: C**

**QUESTION 476**

A user is unable to print to the office's networked laser printer from a Windows desktop. A technician attempts to print a test page, but nothing comes out of the printer. The technician tries to print from a label printer, which is connected via USB, but there is no output from that printer either. Which of the following actions are MOST likely to restore printing functionality to both printers? (Choose two.)

- A. Restart the wired AutoConfig service
- B. Restart the Windows Firewall service
- C. Power cycle the label printer
- D. Power cycle the desktop
- E. Power cycle the laser printer
- F. Restart the print spooler service

**Answer: DF**

**QUESTION 477**

Which of the following social engineering vulnerabilities occurs when someone follows a technician into a server room without using a key card?

- A. Shoulder surfing
- B. Man-in-the-middle
- C. Tailgating
- D. Impersonation

**Answer: C**

**QUESTION 478**

Which of the following extensions identify files that are typically implemented as scripts? (Choose two.)

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- A. .vbs
- B. .txt
- C. .exe
- D. .zip
- E. .bat
- F. .xlsx

**Answer:** AE

**QUESTION 479**

Which of the following uses a remote access server to forward a user's logon password to an authentication server, allowing or denying access to a system?

- A. WPA2-PSK
- B. AES
- C. TACACS
- D. TKIP

**Answer:** C

**QUESTION 480**

A Linux user wants to use the grep command to identify every file name in the current directory that contains the word "mandatory". Which of the following commands would BEST accomplish this?

- A. `grep -d mandatory *`
- B. `grep -i mandatory *`
- C. `grep mandatory file`
- D. `grep mandatory *`

**Answer:** B

**QUESTION 481**

A customer's smartphone has been overheating frequently and becoming unresponsive since installing an OS update. A technician has already performed a soft reboot of the device. Which of the following should the technician perform NEXT? (Choose two.)

- A. Roll back the OS update
- B. Update the PRL
- C. Force stop running applications
- D. Enable airplane mode
- E. Perform a factory reset
- F. Run application updates
- G. Reset network settings

**Answer:** AF

**QUESTION 482**

Which of the following Windows versions introduced using applications in the Metro interface?

- A. Windows 7
- B. Windows 8
- C. Windows 8.1
- D. Windows 10

**Answer: B**

**QUESTION 483**

A security team recommends a disaster recovery plan with the following requirements:

- Recent backups should be readily available.
- Only long-term backups should be stored off premises.
- There should be minimum expenditure on hardware.

Which of the following satisfies all of these requirements?

- A. Store 30 days of backups on premises and then age the backups to the public cloud
- B. Store backups on premises and burst to the public cloud if needed
- C. Store backups both on premises and in a public cloud infrastructure
- D. Store all the backups in a public cloud with no on-premises backup storage

**Answer: A**

**QUESTION 484**

Joe, a technician, is configuring advanced security settings on a SOHO router. Joe cannot locate the settings he intends to change, but the online vendor documentation has instructions for configuring those settings. Which of the following should the technician perform?

- A. Configure content filtering
- B. Check for a firmware update
- C. Disable the SSID broadcast
- D. Change the firewall settings

**Answer: B**

**QUESTION 485**

Which of the following standards controls the processing of credit cards?

- A. PCI
- B. PHI
- C. PGP
- D. PII

**Answer: A**

**QUESTION 486**

A user lives in a location that experiences frequent lightning storms. Which of the following would be the LEAST expensive solution to protect the user's computer hardware?

- A. A surge protector
- B. Grounding
- C. A power generator
- D. An uninterruptible power supply

**Answer: A**