

➤ **Vendor: CompTIA**

➤ **Exam Code: 220-1002**

➤ **Exam Name: CompTIA A+ Certification Exam: Core 2**

➤ **New Updated Questions from [Braindump2go](#) (Updated in [Feb./2021](#))**

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QUESTION 610

The IT department must ensure previously used passwords cannot be reused when users change their passwords. Which of the following password policies should be enforced to meet this requirement? (Select TWO.)

- A. Password complexity
- B. Password history
- C. Password length
- D. Maximum password age
- E. Minimum password age
- F. Lockout threshold

Answer: BE

QUESTION 611

A customer's computer was turned off overnight, When the customer restarts the computer, an advanced startup menu is displayed.

The startup repair option is unsuccessful and causes the computer to reboot repeatedly until the advanced startup screen reappears. Which of the following should a technician attempt FIRST?

- A. Go back to the previous build.
- B. Refresh the PC.
- C. Run System Restore.
- D. Perform System image Recovery.
- E. Reset the PC.

Answer: C

QUESTION 612

An end user who travels frequently receives a lot of spam and ransomware emails. The user has asked a technician to help ensure the data is secure and application regularly without the need for equipment. Which of the following would be the BEST method?

- A. Account recovery
- B. Local restore point
- C. Cloud storage
- D. File-level encryption

Answer: C

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QUESTION 613

Joe, a user, notices someone use his computer while he was on break, Joe's browser history reveals searches for websites he did not visit. The local print also has document in the output tray with someone else's PII. Which of the following steps should Joe take to prevent unauthorized access of his account.

- A. Lock the desktop while he is away
- B. Change his password
- C. Implement login time restriction
- D. Change the default administrator password

Answer: B

QUESTION 614

A technician is setting up network adapter settings on Windows clients that have static IP address assignments. The technician has more than 100 workstation to complete and wants to automate the process. The requirements for the adapter settings are as follows:

- They must utilize a command line utility
- The technician has no access to Group Policy
- All workstation should have an IP address assigned by the DHCP.

Which of the following steps should the technician perform to meet these requirements?

- A. Use the ipconfig/release and ipconfig /renew command to have the workstation contact the DHCP for a new lease. Place these two commands in a .bat file to execute on all systems.
- B. Use the netsh command to reset the workstation adapter. Then use the ipconfig /renew command to use DHCP for a new lease. Place these two commands in a .bat file to execute on all systems.
- C. Use the net use command to view active connection on the network. Then use the ipconfig /renew command to use DHCP for a new lease. Place these two commands in a .bat file to execute on all systems.
- D. Use the netstat command to find connections on the workstation adapter. Then use the ipconfig /renew command to use DHCP for a new lease. Place these two commands in a .bat file to execute on all systems.

Answer: B

QUESTION 615

A technician is able to connect to a website: however, the technician receives the following error, when alternating to access a different website: Page cannot be displayed. Which of the following command line tools would be BEST to identify the root cause of the connection problem?

- A. ipconfig
- B. tracert
- C. nslookup
- D. netstat
- E. ping

Answer: C

QUESTION 616

Which of the following types filesystems is in use when data is endiphpered on a disk using a key?

- A. exFAT
- B. HFS
- C. FAT
- D. EFS

Answer: D

QUESTION 617

Which of the following is used with WPA2 to authenticate wireless clients?

- A. TACACS
- B. LDAP
- C. RADIUS
- D. MDM

Answer: C

QUESTION 618

A user can no longer edit files on the company shared drive. The user previously used has access to these files. A technician verifies the user can view the folders but cannot open any subfolders or folders. Which of the following must happen to fix this issue?

- A. The user should ask the file owners for permission and then let the technician know.
- B. The technician needs to update the local Be permissions to include read write. and modify access
- C. The technician must update the server permissions to include read, write and modify access.
- D. The technician's update supervisor must approve the access and update the file explorer permission to read, write, and modify access.

Answer: A

QUESTION 619

Which of the following are best practices to avoid ESD-related damage when handling internal computer components? (Select TWO.)

- A. Ground oneself before touching component
- B. Avoid exposing components to source of RFI.
- C. Maintain cool and dry air in the work environment.
- D. Handle cards by their edges to avoid contacting ICs.
- E. Wear adequate eye protection at all times.
- F. Ensure hardware is plugged into a grounded outlet.

Answer: AD

QUESTION 620

A technician is implementing a change to a piece of production environment. The change is causing other several other problem to occur. Which of the following should the technician do NEXT?

- A. Complete the change to the prod ction environment within the allotted time frame.
- B. Attempt to recreate the issues in the QA environment troubleshoot them quickly.
- C. Begin following the back-out plan that was outlined in the planning meeting.
- D. Complete a risk analysis of the new changes and their potential impact on other systems.

Answer: B

QUESTION 621

A technician is planning a new desktop rollout project for a company. The company wants to donate systems to the library for reuse. The company does not store sensitive material on the desktops, but it does want all the data to be deleted and not easily recoverable. Which of the following methods would be BEST for the technician to perform to prepare the system for donation?

- A. Low-level formatting
- B. Degaussing
- C. Encrypting
- D. Drive wiping

Answer: A

QUESTION 622

After a successful phishing attempt on a corporate workstation, the workstation is infected with malware that went undetected by the antivirus. When a technician arrives to investigate the issue, the workstation is no longer in a bootable state. Recovery is not possible, and the operating system has to be reinstalled completely. Which of the following would MOST likely prevent a future infection?

- A. Creating regular restore points
- B. Educating the user
- C. Scanning for viruses frequently
- D. Channing to a different antivirus vendor

Answer: B

QUESTION 623

A user is attempting to open Outlook, Outlook seems to have cached some invalid user login information, causing it to fail when trying to connect to Office 365 applications. Which of the following Control Panel applets should a technician use to clear the cached invalid user login information?

- A. Network and Sharing Center
- B. Sync Center
- C. User Account Control
- D. Credential manager

Answer: D

QUESTION 624

A technician is setting up a new laptop for a doctor to take to a conference. The laptop contains private health information, and the technician needs to ensure the laptop is protected from unauthorized access in case it is lost or stolen. Which of the following the technician implement the BEST meet this requirement? (Select TWO.)

- A. UEFI password
- B. Privacy screen protector
- C. Login time restrictions
- D. User account restrictions
- E. Password expiration
- F. Full disk encryption

Answer: AE