

➤ **Vendor: CompTIA**

➤ **Exam Code: 220-1002**

➤ **Exam Name: CompTIA A+ Certification Exam: Core 2**

➤ **New Updated Questions from [Braindump2go](#) (Updated in [May/2021](#))**

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QUESTION 712

Which of the following would be the FASTEST method to perform a clean install of the latest Windows OS?

- A. USB media
- B. Optical drive
- C. Network boot
- D. In-place upgrade

Answer: B

QUESTION 713

A technician needs to configure a user's PC so it can be powered on remotely by another employee who will be working at the help desk after hours. The technician puts the employee in the correct organizational unit; however, the employee is still unable to connect. Which of the following settings should the technician configure?

- A. Remote Assistance
- B. Firewall exceptions:
- C. on Static IP address
- D. Wake-on-LAN

Answer: D

QUESTION 714

A customer has been using a computer to download and copy files to a USB flash drive. The customer accidentally stepped on the power strip, and the computer suddenly powered off. When the computer turned back on, it displayed an error message: No OS found. Which of the following should a technician perform NEXT?

- A. Connect a UPS.
- B. Repair the OS.
- C. Check the boot order.
- D. Run hardware diagnostics.

Answer: B

QUESTION 715

A user's desktop will not run an accounting program. The program's splash screen pops up, and then the software freezes. Which of the following actions should a technician take FIRST to help resolve the issue?

- A. Uninstall, reinstall, and restart the application.

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- B. Reseat the memory.
- C. Ensure the PC meets the minimum requirements.
- D. Reset the PC display settings

Answer: C

QUESTION 716

A technician is removing a virus from a user's Windows workstation. The virus was installed by the user while downloading pirated software from the Internet. Which of the following should the technician do to address this issue?

- A. End the current explorer.exe task. Update and run an antivirus scanning utility to remove the threat. Relaunch explorer.exe using Task Manager.
- B. End the current explorer.exe task using the command line. Update and run an antivirus scanning utility to remove the threat.
- C. Launch explorer.exe using Task Manager. Update and run an antivirus scanning utility to remove the threat.
- D. Update and run an antivirus scanning utility to remove the threat. Launch explorer.exe using Task Manager.

Answer: A

QUESTION 717

A user recently browsed several online shopping sites on a computer. Since then, the user has been experiencing pop-ups that appear in the browser. The pop-ups also display in the right corner of the screen without the browser open. Which of the following should the technician do to remove the pop-ups?

- A. Enable a firewall.
- B. Apply OS security updates.
- C. Boot the computer in safe mode and run chkdsk.
- D. Run an anti-malware application

Answer: A

QUESTION 718

Which of the following security settings can be changed on a folder to stop permission propagation and assign new rights?

- A. Inheritance
- B. Ownership
- C. Sharing
- D. Encryption

Answer: A

QUESTION 719

A vendor requires remote access to a specific server to maintain a proprietary software system. Security policy restricts the use of port 3389 to employees but does allow command-line access to non-employees. Which of the following would MOST likely need to be enabled?

- A. RDP
- B. Telnet
- C. SSH
- D. FTP

Answer: A

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QUESTION 720

Which of the following malware types would MOST likely require reimaging?

- A. Botnet
- B. Spyware
- C. Rootkit
- D. Keylogger

Answer: C

QUESTION 721

A user often loses connectivity while in the back offices of a building. Given the following access point control settings:

Customize valid channels	Disabled
TX antenna	Auto
RX antenna	Auto
Bluetooth coexistence	Disabled
Client aware	Enabled
Scanning	Disabled
TX power	47
TX power set by	User
Wide channel band	Enabled
80MHz support	Enabled
AP isolation	Disabled
RTS threshold	2346
Fragmentation threshold	2347

Which of the following settings needs to be configured to resolve the issue?

- A. Customize valid channels
- B. Bluetooth coexistence
- C. Client aware
- D. TX power
- E. 80MHz support

Answer: C

QUESTION 722

A user ran updates on a Windows computer recently. Since then, the external CD drive no longer reads discs. The user has connected the external drive to another computer that has not been updated and then successfully ran the discs. Which of the following should the user do to fix the issue?

- A. Upgrade the drive.
- B. Replace the discs.
- C. Roll back the drivers.
- D. Reinstall the firmware.

Answer: C

QUESTION 723

A user needs to transfer some information from a work computer to a server. The user plugs a personal USB into the computer but is denied access to save information on the storage medium due to the security policy. This is an example of:

- A. port security.
- B. an access control list
- C. a Trojan horse,
- D. data loss prevention

Answer: D

QUESTION 724

A technician notices a workstation is connecting to an IP address on the network and wants to determine the machine name that belongs to that IP address, Which of the following commands should the technician use?

- A. gpresult
- B. ipconfig
- C. nslceokup
- D. net user

Answer: A

QUESTION 725

Which of the following authentication methods was designed to be used primarily for administration purposes, such as giving users access to manage switches and routers?

- A. RADIUS
- B. LDAP
- C. TACACS
- D. Active Directory

Answer: A

QUESTION 726

A technician is installing new software on an older laptop that has a current OS. The software contains a database backend that also requires installation. Which of the following should the technician review to ensure the software will run before installing it? (Select TWO).

- A. Memory usage
- B. Display settings
- C. Network utilization
- D. Storage capacity
- E. Firewall rules
- F. Antivirus signatures

Answer: AD

QUESTION 727

Which of the following security principles help to prevent employees from changing files they are intended only to view?

- A. DLP
- B. MDM
- C. ACL

D. MFA

Answer: C

QUESTION 728

A technician plugs a 16GB jump drive into a Windows PC, and it has multiple smaller partitions that are unwritable. Which of the following single DiskPart commands can be used to restore the drive, allowing it to be formatted to full capacity?

- A. extend
- B. merge
- C. clean
- D. repair

Answer: A