

➤ **Vendor: CompTIA**

➤ **Exam Code: 220-1002**

➤ **Exam Name: CompTIA A+ Certification Exam: Core 2**

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QUESTION 593

A Microsoft application will not open when a user clicks on it. Instead, the following error message pops up: This application has crashed. Would you like to send an error report to Microsoft? Which of the following should the user try FIRST

- A. Open the application with administrative privileges.
- B. Open a run command and then type the application name.
- C. Reboot the computer into safe mode and try to open the program.
- D. Uninstall the program after saving any associated data and reinstall the program.

Answer: A

QUESTION 594

A technician has enabled port security on a switchport. Which of the following BEST describes the effect this will have?

- A. Devices must match a list of allowed MAC addresses before accessing the network
- B. Devices need to conform to the policies set forth by the MDM software
- C. Data loss prevention software will be monitoring for data exfiltration on the port.
- D. A firewall is actively monitoring the network traffic using heuristic analysis.

Answer: A

QUESTION 595

An end user's laptop is not as fast as when it was first purchased. The user wants it to revert to that point without losing any data. A technician examines the laptop and notices it has a magnetic hard drive. Which of the following can the technician do to make the laptop faster?

- A. Roll back the updates
- B. Update the drivers.
- C. Defragment the system.
- D. Reinstall Windows

Answer: C

QUESTION 596

A technician is completing the documentation for a major OS upgrade of a Linux distribution that will impact a company's web services. The technician finishes the risk assessment and documents the change process. Which of the following should the technician complete NEXT?

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- A. Scope of the change
- B. Back-out plan
- C. Purpose of the change
- D. Change request

Answer: A

QUESTION 597

After purchasing an Ultrabook. Ann. a home user, has a technician come to her home and install an operating system. Which of the following OS retaliation methods will the technician MOST likely use?

- A. Flash drive
- B. PXE
- C. Optical disc
- D. Cloned drive

Answer: A

QUESTION 598

An administrator changed the file permissions on a Linux server from -rwxrw-r-x to -rwxrwxrwx. Which of the following commands did the administrator use?

- A. chmod
- B. rm
- C. apt-get
- D. chown

Answer: A

QUESTION 599

Which of the following operating systems is based on UNIX source code and is closed source?

- A. Android
- B. Windows
- C. macOS
- D. Linux

Answer: A

QUESTION 600

A technician encounters a previously unidentified issue. The technician conducts some research, finds a solution, and resolves the issue. According to best practices, which of the following should the technician do so the issue can be addressed if it is encountered again?

- A. Inform the immediate supervisor about the findings.
- B. Email all the other technicians to explain the problem and resolution.
- C. Enter the resolution in the ticket and close it.
- D. Add the findings to the knowledge base

Answer: A

QUESTION 601

A user is trying to access a popular email website but is being redirected to a different website that asks for login credentials. The user calls a technician, who promptly notices a security issue. Which of the following should the technician do to remove the threat from the system?

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- A. Remove all parameters after the FQDN website address
- B. Remove all files from the temporary folder and restart the computer.
- C. Remove and reinstall the web browser In safe mode.
- D. Remove all lines that are not comments from the hosts file

Answer: A

QUESTION 602

A company recently upgraded its computers from Windows XP SP3 to Windows 7. Due to budget constraints, the company was not able to purchase newer machines. The computers do not have TPM chips. Out the company would like to secure the information on the local hard disk in case the hard drive is stolen, while being able to access all of its information even if users leave. Which of the following would allow the company to accomplish this task?

- A. Encrypted file system
- B. BitLocker
- C. Secure Boot
- D. BIOS password

Answer: B

QUESTION 603

Which of the following would MOST likely be connected to a computer to provide electricity in case of a blackout?

- A. Battery backup
- B. Surge suppressor
- C. Portable generator
- D. Power inverter

Answer: A

QUESTION 604

A special type of ESD-safe vacuum cleaner may be necessary to safely clean large spills of:

- A. toner.
- B. battery acid.
- C. ink.
- D. filament

Answer: A

QUESTION 605

A technician just finished using BitLocker to Go. The technician MOST likely encrypted:

- A. A CD-RW disk.
- B. the network drive.
- C. the internal disk drive.
- D. A USB drive

Answer: D

QUESTION 606

A technician is reviewing system updates. Some of the updates address vulnerabilities found in mission-critical servers, and they need to be performed immediately. Which of the following should the technician perform FIRST?

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- A. Risk analysis
- B. Back-out plan
- C. Change board
- D. Implementation plan

Answer: A

QUESTION 607

Given the following batch file:

```
rem this file stops and restarts a service called spooler.  
  
net stop spooler  
echo  
pause  
  
net start spooler  
echo  
pause
```

Which of the following describes the purpose of the line beginning with rem?

- A. Comment
- B. Loop
- C. Variable
- D. String

Answer: B

QUESTION 608

A technician is setting up a SOHO router for a customer. Per the customer's requirements, data security is the highest priority. Which of the following provides the MOST security for the network?

- A. Set up encryption for wireless
- B. Set up port forwarding.
- C. Set static IP addresses.
- D. Change the default SSID.

Answer: A

QUESTION 609

Which of the following OS types provides a lightweight option for workstations that need an easy-to-use browser-based interface?

- A. macOS
- B. Windows
- C. Linux
- D. Chrome

Answer: D