

- **Vendor: CompTIA**
- **Exam Code: 220-1102**
- **Exam Name: CompTIA A+ 220-1102 (Core 2) Exam**
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**Question: 41**

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A department has the following technical requirements for a new application:

Quad Core processor  
250GB of hard drive space  
6GB of RAM  
Touch screens

The company plans to upgrade from a 32-bit Windows OS to a 64-bit OS. Which of the following will the company be able to fully take advantage of after the upgrade?

- A. CPU
- B. Hard drive
- C. RAM
- D. Touch screen

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**Answer: A**

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Explanation:

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**Question: 42**

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Which of the following Wi-Fi protocols is the MOST secure?

- A. WPA3
- B. WPA-AES
- C. WEP
- D. WPA-TKIP

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**Answer: A**

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Explanation:

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**Question: 43**

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A user attempts to open some files, but a message appears stating that the files are encrypted. The user was able to access these files before without receiving this message and no changes have been made within the company. Which of the following has infected the computer?

- A. Cryptominer
- B. Phishing
- C. Ransomware
- D. Keylogger

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**Answer: C**

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Explanation:

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**Question: 44**

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A help desk technician is troubleshooting a workstation in a SOHO environment that is running above normal system baselines. The technician discovers an unknown executable with a random string name running on the system. The technician terminates the process, and the system returns to normal operation. The technician thinks the issue was an infected file, but the antivirus is not detecting a threat. The technician is concerned other machines may be infected with this unknown virus. Which of the following is the MOST effective way to check other machines on the network for this unknown threat?

- A. Run a startup script that removes files by name.
- B. Provide a sample to the antivirus vendor.
- C. Manually check each machine.
- D. Monitor outbound network traffic.

**Answer: C**

Explanation:

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**Question: 45**

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A user reports that a PC seems to be running more slowly than usual. A technician checks system resources, but disk, CPU, and memory usage seem to be fine. The technician sees that GPU temperature is extremely high. Which of the following types of malware is MOST likely to blame?

- A. Spyware
- B. Cryptominer
- C. Ransormvare
- D. Bootsectorvirus

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**Answer: B**

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Explanation:

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**Question: 46**

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Upon downloading a new ISO, an administrator is presented with the following string:  
59d15a16ce90cBcc97fa7c211b767aB  
Which of the following BEST describes the purpose of this string?

- A. XSS verification
- B. AES-256 verification
- C. Hash verification
- D. Digital signature verification

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**Answer: C**

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Explanation:

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**Question: 47**

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Which of the following OS types provides a lightweight option for workstations thai need an easy-to-use browser-based interface?

- A. FreeBSD
- B. Chrome OS
- C. macOS
- D. Windows

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**Answer: B**

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Explanation:

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**Question: 48**

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Following the latest Windows update PDF files are opening in Microsoft Edge instead of Adobe Reader. Which of the following utilities should be used to ensure all PDF files open in Adobe Reader?

- A. Network and Sharing Center
- B. Programs and Features
- C. Default Apps
- D. Add or Remove Programs

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**Answer: C**

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Explanation:

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**Question: 49**

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Which of the following provide the BEST way to secure physical access to a data center server room? (Select TWO).

- A. Biometric lock
- B. Badge reader
- C. USB token
- D. Video surveillance
- E. Locking rack
- F. Access control vestibule

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**Answer: A, D**

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Explanation:

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**Question: 50**

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During a recent flight an executive unexpectedly received several dog and cat pictures while trying to watch a movie via in-flight Wi-Fi on an iPhone. The executive has no records of any contacts sending pictures like these and has not seen these pictures before. To BEST resolve this issue, the executive should:

- A. set AirDrop so that transfers are only accepted from known contacts
- B. completely disable all wireless systems during the flight
- C. discontinue using iMessage and only use secure communication applications
- D. only allow messages and calls from saved contacts

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**Answer: A**

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Explanation:

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**Question: 51**

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A user reports that antivirus software indicates a computer is infected with viruses. The user thinks this happened while browsing the internet. The technician does not recognize the interface with which the antivirus message is presented. Which of the following is the NEXT step the technician should take?

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- A. Shut down the infected computer and swap it with another computer
- B. Investigate what the interface is and what triggered it to pop up
- C. Proceed with initiating a full scan and removal of the viruses using the presented interface
- D. Call the phone number displayed in the interface of the antivirus removal tool

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**Answer: C**

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Explanation:

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**Question: 52**

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The command `cac cor.pti`

- a. `txt` was issued on a Linux terminal. Which of the following results should be expected?
- A. The contents of the text `comptia.txt` will be replaced with a new blank document
  - B. The contents of the text `comptia.txt` would be displayed.
  - C. The contents of the text `comptia.txt` would be categorized in alphabetical order.
  - D. The contents of the text `comptia.txt` would be copied to another `comptia.txt` file

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**Answer: B**

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Explanation:

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**Question: 53**

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A user's smartphone data usage is well above average. The user suspects an installed application is transmitting data in the background. The user would like to be alerted when an application attempts to communicate with the internet. Which of the following BEST addresses the user's concern?

- A. Operating system updates
- B. Remote wipe
- C. Antivirus
- D. Firewall

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**Answer: C**

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Explanation:

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**Question: 54**

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A technician is unable to join a Windows 10 laptop to a domain. Which of the following is the MOST likely reason?

- A. The domain's processor compatibility is not met
- B. The laptop has Windows 10 Home installed
- C. The laptop does not have an onboard Ethernet adapter
- D. The laptop does not have all current Windows updates installed

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**Answer: B**

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Explanation:



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**Question: 55**

A technician is troubleshooting an issue involving programs on a Windows 10 machine that are loading on startup but causing excessive boot times. Which of the following should the technician do to selectively prevent programs from loading?

- A. Right-click the Windows button, then select Run, entering shell startup and clicking OK, and then move items one by one to the Recycle Bin
- B. `REGEDIT /S` out entries listed  
`HKEY_LOCAL_MACHINE>SOFTWARE>Microsoft>Windows>CurrentVersion>Run`
- C. Manually disable all startup tasks currently listed as enabled and reboot checking for issue resolution at startup
- D. Open the Startup tab and methodically disable items currently listed as enabled and reboot, checking for issue resolution at each startup.

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**Answer: C**

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Explanation:

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**Question: 56**

A desktop specialist needs to prepare a laptop running Windows 10 for a newly hired employee. Which of the following methods should the technician use to refresh the laptop?

- A. Internet-based upgrade
- B. Repair installation
- C. Clean install
- D. USB repair
- E. Inplace upgrade

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**Answer: C**

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Explanation:

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**Question: 57**

A technician found that an employee is mining cryptocurrency on a work desktop. The company has decided that this action violates its guidelines. Which of the following should be updated to reflect this new requirement?

- A. MDM
- B. EULA
- C. IRP
- D. AUP

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Explanation:

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— An  
swer:D

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**Question: 58**

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A user calls the help desk to report that none of the files on a PC will open. The user also indicates a program on the desktop is requesting payment in exchange for file access. A technician verifies the user's PC is infected with ransomware. Which of the following should the technician do FIRST?

- A. Scan and remove the malware
- B. Schedule automated malware scans
- C. Quarantine the system
- D. Disable System Restore

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**Answer: C**

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Explanation:

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**Question: 59**

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A user has requested help setting up the fingerprint reader on a Windows 10 laptop. The laptop is equipped with a fingerprint reader and is joined to a domain. Group Policy enables Windows Hello on all computers in the environment. Which of the following options describes how to set up Windows Hello Fingerprint for the user?

- A. Navigate to the Control Panel utility, select the Security and Maintenance submenu, select Change Security and Maintenance settings, select Windows Hello Fingerprint, and have the user place a fingerprint on the fingerprint reader repeatedly until Windows indicates setup is complete
- B. Navigate to the Windows 10 Settings menu, select the Accounts submenu, select Sign in options, select Windows Hello Fingerprint, and have the user place a fingerprint on the fingerprint reader repeatedly until Windows indicates setup is complete.
- C. Navigate to the Windows 10 Settings menu, select the Update & Security submenu, select Windows Security, select Windows Hello Fingerprint and have the user place a fingerprint on the fingerprint reader repeatedly until Windows indicates setup is complete
- D. Navigate to the Control Panel utility, select the Administrative Tools submenu, select the user account in the list, select Windows Hello Fingerprint, and have the user place a fingerprint on the fingerprint reader repeatedly until Windows indicates setup is complete.

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**Answer: A**

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Explanation:

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**Question: 60**

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A user reports a PC is running slowly. The technician suspects it has a badly fragmented hard drive. Which of the following tools should the technician use?

- A. resmon.exe
- B. msconfig.extf

- C. dfrgui.exe
- D. msmfo32.exe

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**Answer: C**

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Explanation:

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**Question: 61**

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A user reports a computer is running slow. Which of the following tools will help a technician identify the issue?

- A. Disk Cleanup
- B. Group Policy Editor
- C. Disk Management
- D. Resource Monitor

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**Answer: D**

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Explanation:

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**Question: 62**

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A user is unable to log in to the domain with a desktop PC, but a laptop PC is working properly on the same network. A technician logs in to the desktop PC with a local account but is unable to browse to the secure intranet site to get troubleshooting tools. Which of the following is the MOST likely cause of the issue?

- A. Time drift
- B. Dual in-line memory module failure
- C. Application crash
- D. Filesystem errors

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**Answer: A**

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Explanation: