

➤ **Vendor: Cisco**

➤ **Exam Code: 300-810**

➤ **Exam Name: Implementing Cisco Collaboration Applications (CLICA)**

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QUESTION 54

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

- A. Cisco CTIManager
- B. Cisco CTL Provider
- C. Cisco Presence Engine
- D. Cisco Serviceability Reporter

Answer: A

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115_chapter_0111.html

QUESTION 55

Which SIP request type is used by Cisco Unity Connection to inform Cisco Unified Communications manager that the Message Waiting Indicator must be turned on or off for a specific line?

- A. NOTIFY
- B. UPDATE
- C. SUBSCRIBE
- D. PUBLISH

Answer: A

QUESTION 56

Refer to the exhibit. Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion.

Which statement about this scenario is true?

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x28
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x8
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentifiers] - Verification of identity succeeded. Matched identifier : 'example.com'
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl:AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
[IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier:applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert.] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert.] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier:verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert.] [csf::cert::CertificateDataImpl::parseSubjectCNField] - size of Subject CN field : 16
[csf.cert.] [csf::cert::CertificateDataImpl::parseSubjectCNField] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]
```

- A. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.
- B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

Answer: C

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html>

QUESTION 57

Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

- A. XMPP
- B. SNMP
- C. SIP
- D. SCCP
- E. SMPP

Answer: AC

Explanation:

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/11_5_1/cup0_b_interdomain-federation-guide-imp-115.pdf

QUESTION 58

Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

- A. Cisco Tomcat
- B. Cisco Sync Agent
- C. Cisco DirSync
- D. Cisco RIS Data Collector

Answer: C

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag120.html

QUESTION 59

Refer to the exhibit. After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Initializing
IMPSub.CiscoLiveUS.net	0	0	Initializing

- A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- C. Restart the Server Recovery Manager service in Cisco Unified Serviceability ?Network Services on both IM&P servers.
- D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- E. Ensure that an equal number of users are assigned to each IM&P server.

Answer: CE

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_5_1/CUP0_BK_CE43108E_00_config-admin-guide-imp-105/CUP0_BK_CE43108E_00_config-admin-guide-imp-105_chapter_010010.html

QUESTION 60

Refer to the exhibit. Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

```

Users with Duplicate User IDs
-----
User ID : user3
Node Name
cucm-imp-1
cucm-imp-2
  
```

- A. Rename the directory URI value for one of the users to ensure that there is no duplication.
- B. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
- C. Unassign a user from one of the clusters when the same user is assigned to two different clusters.
- D. Assign the duplicate user to the secondary Cisco IM and Presence node.
- E. Delete the user ID for the duplicate user ID.

Answer: BC

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide-imp-100_chapter_010101.html

QUESTION 61

Cisco Jabber supports which two formats for contact photos? (Choose two.)

- A. TIFF
- B. EPS
- C. JPEG
- D. BMP
- E. PDF

Answer: CD

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_1/cjab_b_planning-guide-for-cisco-jabber/cjab_b_planning-guide-for-cisco-jabber_chapter_0110.html

QUESTION 62

Which two are System User Templates in Cisco Unity Connection? (Choose two.)

- A. voicemail user template
- B. system template
- C. administrator template
- D. end-user template
- E. mailbox template

Answer: AC

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xucsagx/10xcucsag030.html

QUESTION 63

With TMS-scheduled conferences, which two changes made to an ongoing conference in Conference Control Center are available to individual participants (and not just the main participant)? (Choose two.)

- A. Send Message
- B. Set Mic Off
- C. Mute All
- D. Monitoring with TMS to provide conference information
- E. Disconnect

Answer: AB

Explanation:

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/admin_guide/Cisco-TMS-Admin-Guide-15-5.pdf

QUESTION 64

Which two are required when enabling BFCP on Cisco Jabber clients with Cisco Expressway? (Choose two.)

- A. SIP UDP/BFC filter mode set to On
- B. Expressway Zone
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. Expressway Load Balancing
- E. TLS connectivity between Expressway and Cisco Unified CM

Answer: BC