

➤ **Vendor: Cisco**

➤ **Exam Code: 300-810**

➤ **Exam Name: Implementing Cisco Collaboration Applications (CLICA)**

➤ **New Updated Questions from [Braindump2go](#) (Updated in [Sep/2020](#))**

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QUESTION 42

Which two child elements can be in an XMPP message stanza? (Choose two.)

- A. <server/>
- B. <error/>
- C. <client/>
- D. <body/>
- E. <subject/>

Answer: DE

QUESTION 43

Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. A proper service profile is not configured on Cisco Unified Communications Manager.
- B. The voicemail users are not configured in the Cisco Unity Connection server.
- C. The web application voicemail password is set "User Must Change at Next Sign-in".
- D. The voicemail password is not set for all users.

Answer: A

QUESTION 44

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup
- B. cup-xmpp
- C. cup-xmpp-s2s
- D. Tomcat

Answer: C

Explanation:

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-2/XMPP-Federation-with-Cisco-VCS-and-IM-and-Presence-Service.pdf

QUESTION 45

Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

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- A. partitions and search spaces
- B. user greetings
- C. user templates and user greetings
- D. call handlers
- E. users and their corresponding mailboxes

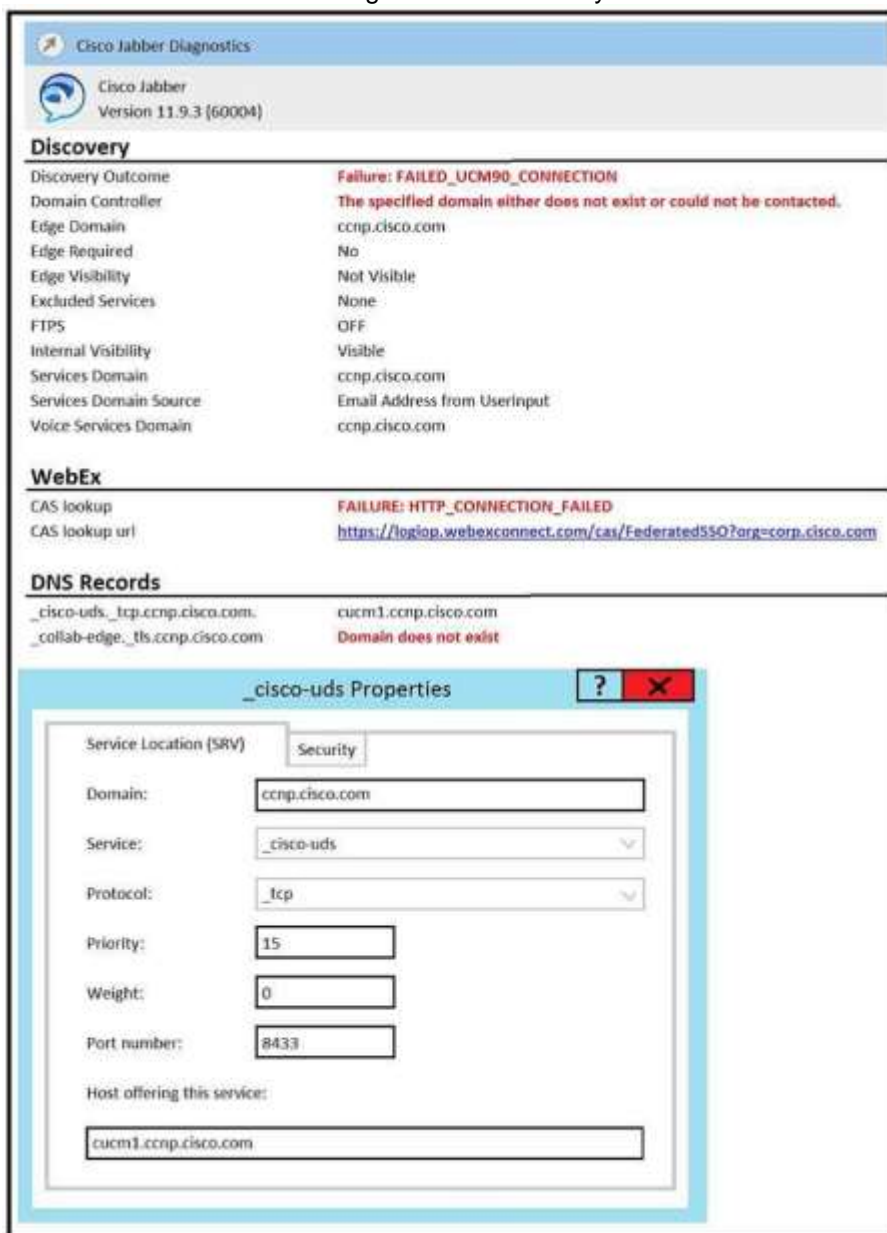
Answer: AE

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html

QUESTION 46

Refer to the exhibit. Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?



The screenshot shows the Cisco Jabber Diagnostics interface. The top section is titled "Discovery" and shows a "Failure: FAILED_UCM90_CONNECTION". The "Discovery Outcome" is "Failure: FAILED_UCM90_CONNECTION". The "Domain Controller" is "The specified domain either does not exist or could not be contacted." The "Edge Domain" is "ccnp.cisco.com". The "Edge Required" is "No". The "Edge Visibility" is "Not Visible". The "Excluded Services" is "None". The "FTPS" is "OFF". The "Internal Visibility" is "Visible". The "Services Domain" is "ccnp.cisco.com". The "Services Domain Source" is "Email Address from UserInput". The "Voice Services Domain" is "ccnp.cisco.com".

The "WebEx" section shows a "Failure: HTTP_CONNECTION_FAILED". The "CAS lookup url" is "<https://logiop.webexconnect.com/cas/FederatedSSO?org=corp.cisco.com>".

The "DNS Records" section shows the following records:

| | |
|----------------------------------|-----------------------|
| _cisco-uds._tcp.ccnp.cisco.com. | cucm1.ccnp.cisco.com |
| _collab-edge._tls.ccnp.cisco.com | Domain does not exist |

The bottom part of the screenshot shows the "_cisco-uds Properties" dialog box. The "Service Location (SRV)" tab is selected. The "Security" sub-tab is also selected. The "Domain" is "ccnp.cisco.com". The "Service" is "_cisco-uds". The "Protocol" is "_tcp". The "Priority" is "15". The "Weight" is "0". The "Port number" is "8433". The "Host offering this service" is "cucm1.ccnp.cisco.com".

- A. SRV protocol is not set up correctly. It should be _tls instead of _tcp.
- B. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- C. The port specified on the SRV record is wrong.
- D. The domain ccnp.cisco.com does not exist on the DNS server.

Answer: D

Explanation:

<https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/ta-p/3143446>

QUESTION 47

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- A. Attempt Forward forwarded routing rule
- B. Opening Greeting direct routing rule
- C. Attempt Sign-In direct routing rule
- D. Opening Greeting forwarded routing rule

Answer: A

Explanation:

<https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/ta-p/3162560>

QUESTION 48

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. Contact Center Agent
- B. IM-only
- C. multicloud-based
- D. Full UC
- E. cloud-based

Answer: BD

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf

QUESTION 49

An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?

- A. Cisco Unified CM looks up the voicemail pilot configured to dial.
- B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.
- C. Cisco Unified CM looks up the hunt pilot configured to dial.
- D. Cisco Unified CM sends an AXL query to Unity Connection.

Answer: A

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/9_1_1/ccmsys/CUCM_BK_C5565591_00_cucm-system-guide-91/CUCM_BK_C5565591_00_cucm-system-guide-91_chapter_011110.html

QUESTION 50

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

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- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco Unified Client Services Framework
- D. third-party SIP device (advanced)

Answer: A

QUESTION 51

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

Answer: D

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

QUESTION 52

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

Answer: A

QUESTION 53

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

Answer: C

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-sso-deployment-guide-12_5/cucm_b_saml-sso-deployment-guide-12_5_chapter_01.html