

➤ **Vendor: Cisco**

➤ **Exam Code: 300-810**

➤ **Exam Name: Implementing Cisco Collaboration Applications (CLICA)**

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QUESTION 77

Which Cisco TMS feature manages scheduled and unscheduled conference activity and monitors conference events for connectivity status, alarms, and changes?

- A. Infrastructure Management
- B. Conference Control Center
- C. Reporting and Analytics
- D. Cisco TMS Provisioning Extension

Answer: B

QUESTION 78

What are three functions of a regular call handler in Cisco Unity Connection? (Choose three.)

- A. It provides access to the corporate directory by playing an audio list that callers can use to reach users and leave messages.
- B. It controls outgoing calls by enabling you to specify the numbers that Cisco Unity Connection can dial.
- C. It collects information from callers by asking a series of questions.
- D. It answers calls and takes messages.
- E. It routes calls to users and other call handlers.
- F. It provides menus of options.

Answer: DEF

QUESTION 79

A Cisco Unity Connection user receives a notification warning that the mailbox is reaching the maximum size allowed. Where can a Cisco Unity Connection admin go to change this setting?

- A. class of service
- B. messaging
- C. mailbox quotas
- D. contract templates
- E. disk capacity

Answer: C

QUESTION 80

An engineer is creating a new Cisco Voice Mail Server in Cisco Unified Communications Manager using the Cisco Voicemail Port Wizard. Which two Cisco Unified CM dependencies must the engineer configure manually after running the wizard? (Choose two.)

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- A. line group
- B. VM pilot
- C. VM ports
- D. hunt list
- E. route group
- F. hunt pilot

Answer: BC

QUESTION 81

Which protocol handles the database synchronization from Cisco Unified CM to populate the Cisco IM and Presence database?

- A. SIMPLE
- B. LDAP
- C. XMPP
- D. AXL/SOAP

Answer: C

QUESTION 82

Which statement is true about the Cisco Unified CM music on hold feature, during supervised transfers, for the Cisco Unity Connection SIP trunk integration?

- A. An MTP resource must be invoked on the SIP trunk
- B. Only the default music on hold source can be used.
- C. Music on hold is not available
- D. Only multicast music on hold is supported.

Answer: C

QUESTION 83

How does Cisco TMS prioritize call protocols?

- A. It prioritizes H.323 over SIP, and zones default is IP over ISDN
- B. It prioritizes SIP over H.323, and zones default is ISDN over IP.
- C. It prioritizes SIP over H.323, zones default is IP over ISDN.
- D. It prioritizes SIP over H.323, zones specify IP or ISDN.

Answer: D

QUESTION 84

You are configuring an auto-attendant on Cisco Unity Express. You are using the default aa.aef script. The company is family owned, so many users have the same surname. In addition, the business changes its hours of operations several times per year.

Which two settings can you configure to meet the customer requirements? (Choose two.)

- A. businessOpen and businessClosed prompts
- B. dialbyfirstname, under script parameters
- C. businessSchedule, under system settings
- D. holidayPrompt, for the days that the business is closed
- E. userid alias, to prevent overlapping names

Answer: AD

QUESTION 85

How many directly managed devices does Cisco TMS support?

- A. 1000
- B. 5000
- C. 10000
- D. 100000

Answer: B

QUESTION 86

Which two elements are required in order to set up auto-attendant with basic IVR applications on Cisco Unity Express?
(Choose two.)

- A. IVR session licenses
- B. triggers
- C. mailbox licenses
- D. call control group
- E. prompts

Answer: BE

QUESTION 87

When are call routing rules used in Cisco Unity Connection?

- A. when recording a message as an alternate greeting
- B. during outbound transfers to the PSTN
- C. during recording and playback by phone from Cisco Unity Connection
- D. during incoming calls to the operator or specific subscribers

Answer: D

QUESTION 88

When using Cisco Expressway for XMPP federation, which platform handles the connection to the remote federation server?

- A. Cisco IM & Presence Server
- B. Cisco Unified Communications Manager Publisher
- C. Cisco Expressway-C
- D. Cisco Expressway-E

Answer: D

QUESTION 89

When using the Cisco Unified Communications Manager IM & Presence reporting tool, which system report shows you the user IDs of logged-in users?

- A. IM & Presence Database Status
- B. User Report
- C. Presence Usage
- D. IM & Presence Table Count Summary

Answer: B