

➤ **Vendor: Cisco**

➤ **Exam Code: 300-815**

➤ **Exam Name: Implementing Cisco Advanced Call Control and Mobility Services (CLACCM)**

➤ **New Updated Questions from [Braindump2go](#) (Updated in [Sep/2020](#))**

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QUESTION 1

When configuring hunt groups, where do you add the individual directory numbers that will be part of the group?

- A. route group
- B. line group
- C. hunt list
- D. hunt pilot

Answer: B

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/12_0_1/systemConfig/cucm_b_system-configuration-guide-1201/cucm_b_system-configuration-guide-1201_chapter_010101.html

QUESTION 2

Which configuration element of a hunt group allows for changing Calling Party Transformations settings?

- A. line group
- B. hunt pilot
- C. route group
- D. hunt list

Answer: B

Explanation:

<https://community.cisco.com/t5/ip-telephony-and-phones/call-alerting-on-hunt-group-as-shared-line/td-p/2658015>

QUESTION 3

Which two types of authentication are supported for the configuration of Intercluster Lookup Service? (Choose two.)

- A. TokenID
- B. username and secret key
- C. TLS certificates
- D. passwords
- E. FQDN of the servers defined in DNS

Answer: CD

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/11_5_1/sysConfig/11_5_1_SU1/cucm_b_system-configuration-guide-1151su1/cucm_b_system-configuration-guide-1151su1_chapter_011001.pdf

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QUESTION 4

Which two configuration parameters are prerequisites to set Native Call Queuing on Cisco Unified Communications Manager? (Choose two.)

- A. Cisco IP Voice Media Streaming Service must be activated on at least one node in the cluster.
- B. A unicast music on hold audio source must be configured.
- C. Cisco RIS data collector service must be running on the same server as the Cisco CallManager service.
- D. The maximum number of callers allowed in queue must be 10.
- E. The phone button template must have the Queue Status Softkey configured.

Answer: AC

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/12_0_1/systemConfig/cucm_b_system-configuration-guide-1201/cucm_b_system-configuration-guide-1201_chapter_01001101.html#CUCM_RF_C960BC9A_00

QUESTION 5

What is the relationship between partition, time schedule, and time period in Time-of-Day routing in Cisco Unified Communications Manager?

- A. A partition can have multiple time schedules assigned. A time schedule contains one or more time periods.
- B. A partition can have one time schedule assigned. A time schedule contains one or more time periods.
- C. A partition can have multiple time schedules assigned. A time schedule contains only one time period.
- D. A partition can have one time schedule assigned. A time schedule contains only one time period.

Answer: A

QUESTION 6

Configure Call Queuing in Cisco Unified Communications Manager. Where do you set the maximum number of callers in the queue?

- A. in the telephony service configuration
- B. in the queuing configuration
- C. in Cisco Unified CM Enterprise Parameters
- D. in Cisco Unified CM Service Parameters

Answer: B

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/200453-Configure-CUCM-Native-Call-Queuing-Featu.html>

QUESTION 7

A user reports that when they attempt to log out from the Cisco Extension Mobility service by pressing the Services button, they cannot log out. What is the most likely cause of this issue?

- A. The Cisco Extension Mobility service has not been configured on the phone.
- B. There might be a significant delay between the button being pressed and the Cisco Extension Mobility service recognizing it. It would be best to check network latency.
- C. The user device profile has not been assigned to the user.
- D. The user device profile is not subscribed to the Cisco Extension Mobility service.

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Answer: D

QUESTION 8

What is a component of Cisco Unified Mobility?

- A. Unified IVR
- B. Mobile Connect
- C. Smart Client Support
- D. Single Number Connect

Answer: B

QUESTION 9

When the services key is pressed Cisco Extension Mobility does not show up. What is the cause of the issue?

- A. The URL configured for Cisco Extension Mobility is not correct.
- B. Cisco Extension Mobility Service is not running.
- C. The phone is not subscribed to Cisco Extension Mobility Service.
- D. Cisco Extension Mobility is not enabled in the Phone Configuration Window (Device > Phone)

Answer: C

QUESTION 10

A user reports when they press the services key they do not receive a user ID and password prompt to assign the phone extension. Which action resolves the issue?

- A. Create the default device profiles for all phone models that are used.
- B. Subscribe the phone to the Cisco Extension Mobility service.
- C. Create the end user and associate it to the device profile.
- D. Assign the extension as a mobile extension.

Answer: B

QUESTION 11

What are the elements for Device Mobility configuration?

- A. physical location, device pool, and Device Mobility group
- B. device pool, Device Mobility group, and region
- C. physical location, Device Mobility group, and region
- D. device pool, Device Mobility group, and Cisco IP phone

Answer: A

Explanation:

<https://www.ciscopress.com/articles/article.asp?p=1249228&seqNum=4>