➢ **Vendor:** Cisco

➢ **Exam Code:** 300-835

➢ **Exam Name:** Implementing Automation for Cisco Collaboration Solutions

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QUESTION 1
What are two keys features of Cisco Unified Communications Manager Serviceability APIs? (Choose two.)

A. save alarms and events for troubleshooting
B. connect to serial console on phone hardware
C. configure firewall rules on phone hardware
D. scan servers and devices for malware
E. real-time monitoring of components

Answer: AE

QUESTION 2
Which two files must be downloaded from a Cisco Unified Communications Manager server in order to build requests for the AXL API? (Choose two.)

A. AXLEnums.xsd
B. AXL_CUCM.xsd
C. AXLSoap.xsd
D. CUCM_AXL.json
E. AXLWSDL.xml

Answer: AC

QUESTION 3
Which statement describe the function of the perfmonCollectCounterData operation used in the Cisco Unified Communications Manager Serviceability Perfmon API?

A. It returns the Perfmon data for all counters that belong to an object on a particular host.
B. It collects files from RTMT.
C. It collects the Perfmon data for all counters that have been added with perfmonAddCounter to the session handle returned from perfmonOpenSession.
D. It returns the list of available Perfmon objects and counters on a particular host.

Answer: A

QUESTION 4
Which two capabilities can be implemented in a custom application using the Cisco Unified IP Phone Services API? (Choose two.)

A. Authenticate the phone to the network.
B. Display corporate directory information.
C. Play multicast messages.
D. Upgrade phone firmware.
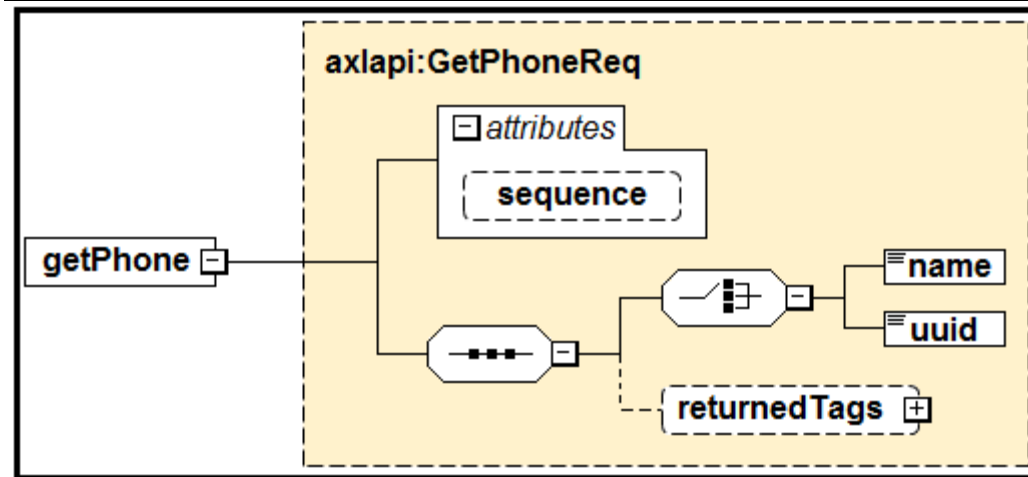E. Create new phone devices.

Answer: CE

QUESTION 5
After the AXL query ns:updatePhone is used to upgrade a phone configuration successfully, the phone does not reflect the change. Which other method must be performed for the change to take effect?

A. ns:getPhone
B. ns:restartPhone
C. ns:rebootPhone
D. ns:savePhone

Answer: B

QUESTION 6
Refer to the exhibit. Based on the schema diagram in the exhibit, which two XML objects are valid AXL <getPhone> request <Body> elements? (Choose two.)
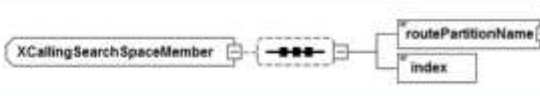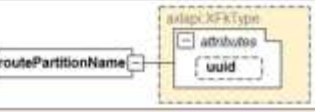
A.
```
<soapenv:Body>
    <ns:getPhone sequence="1">
        <name>BOT209342098</name>
        <returnedtags><model/></returnedtags>
    </ns:getPhone>
</soapenv:Body>
```

B.
```
<soapenv:Body>
    <ns:getPhone>
        <name>BOT209342098</name>
        <returnedTags><model/></returnedTags>
    </ns:getPhone>
</soapenv:Body>
```

C.
```
<soapenv:Body>
    <ns:getPhone>
        <name>BOT209342098</name>
        <uuid>{2B1931A2-8FC2-A0C2-7282-B88B5A6356A0}</uuid>
    </ns:getPhone>
</soapenv:Body>
```

D.
```
<soapenv:Body>
    <ns:getPhone sequence="1">
        <uuid>{2B1931A2-8FC2-A0C2-7282-B88B5A6356A0}</uuid>
    </ns:getPhone>
</soapenv:Body>
```

E.
```
<soapenv:Body>
    <ns:getPhone sequence="1">
        <name>BOT209342098</name>
        <returnedTags>All</returnedTags>
    </ns:getPhone>
</soapenv:Body>
```

Answer: E

QUESTION 7
Refer to the exhibit. When a Calling Search Space is updated and a new member is added, how is a member defined?

A.
```
<member uuid="{F6E0CD00-EC18-F16D-32E1-80C9A7A3D602}">
    <routePartitionName uuid="{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}">pt_translation-
        pattern_n</routePartitionName>
    <index>1</index>
</member>
```

B.
```
<member uuid="{F6E0CD00-EC18-F16D-32E1-80C9A7A3D602}">
    <routePartitionName>
        <uuid>{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}"</uuid>
        <name>pt_translation-pattern_n</name>
    </routePartitionName>
    <index>1</index>
</member>
```

C.
```
<member>
    <routePartitionName uuid="{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}">pt_translation-
        pattern_n</routePartitionName>
    <index>1</index>
</member>
```

D.
```
<member">
    <routePartitionName uuid="{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}">
        <name>pt_translation-pattern_n</name>
    </routePartitionName>
    <index>1</index>
</member>
```

Answer: D

QUESTION 8
Which two use cases can be accomplished using the Finesse JavaScript library? (Choose two.)

A. Integrate customer relationship management capabilities into the Finesse agent desktop.
B. Build a custom browser-based agent desktop.
C. Build a Finesse gadget to add quick dial to the Finesse agent desktop.
D. Build a Finesse gadget to create new agents on the Finesse system.
E. Build a Finesse gadget to configure Finesse log levels for the Finesse administrator console.

Answer: AB

QUESTION 9
How is a message created using Webex Teams REST APIs?

A. POST https://api.ciscospark.com/v1/messages/{messageID}
B. POST https://api.ciscospark.com/v1/messages/
C. GET https://api.ciscospark.com/v1/messages/
D. PUT https://api.ciscospark.com/v1/messages/

Answer: B

QUESTION 10
When a Webex site has single-sign-on enabled, which type of data is required in the body element of an AuthenticateUser XML API Request?

A. Webex username and password
B. Webex Teams OAuth access token
C. JWT token
D. BOT access token

Answer: B

QUESTION 11

Refer to the exhibit. Which snippet of code does a user with the administrator role use in the missing "body" section to create a new user in a Webex Teams organization?

```
import requests

def createUser(apiKey, email, firstName, lastName, displayName):
    url = "https://api.ciscospark.com/v1/people"
    headers = {
        'Authorization': "Bearer " + apiKey,
        'Content-Type': "application/json"
    }
    body = {




    }
    response = requests.post(url = url, headers = headers, json=body)
    return response
```

A. ```
   "displayName": displayName,
   "firstName": firstName,
   "lastName": lastName
   ```

B. ```
   "emails": {
        email
   },
   "displayName": displayName,
   "firstName": firstName,
   "lastName": lastName
   ```

C. ```
   "email": email,
   "displayName": displayName,
   "firstName": firstName,
   "lastName": lastName
   ```

D. ```
   "emails": [
        email
   ],
   "displayName": displayName,
   "firstName": firstName,
   "lastName": lastName
   ```

Answer: C

QUESTION 12
A Webex Teams bot receives a Webhook payload, which notifies the bot that a message was created in a space. Which two API requests must be issued for the bot to answer the author of the message? (Choose two.)

A. POST /v1/messages
B. GET /v1/messages/{messageId}
C. GET /v1/webhooks/{webhookId}
D. PUT /v1/messages/{messageId}
E. POST /v1/webhooks

Answer: CE

QUESTION 13
Refer to the exhibit. The code includes the beginning of a short Python script that is constructed to notify the guard in case of an intruder alert. Which code snippet completes the script?

```
import requests

token = 'YzE1NTNiMjEtYzc0ZC00MjE2LWI5ZD_leb65fdf-9643-417f-9974-ad72cat0e10f'
room = 'Y2lzY29zcGFyazovL3VzLIJPT00BmNy0zY2NkLTg4Y2UtNDQwOWJmODBjNWE0'
```

A. ```
   request.put('https://api.ciscospark.com/v1/rooms' + room,
               headers = {'Authorization': 'Bearer' + token },
               data = {
               'toPersonEmail' : 'guard2319@perimeter.net',
               'html' : 'Warning! Intruder alert in Section 12'
               }
)
   ```

B. ```
   request.post('https://api.ciscospark.com/v1/messages',
               headers = {'Authorization': 'Bearer' + token },
               data = {
               'roomId' : 'Perimeter Guard Space',
               'markdown' : '**Warning!** Intruder alert in Section 12'
               }
   )
   ```

```
C. request.post('https://api.ciscospark.com/v1/ rooms' + room,
              headers = {'Authorization': 'Bearer' + token },
              data = {
              'text' : 'Warning! Intruder alert in Section 12'
              'markdown' : '**Warning!** Intruder alert in Section 12'
              }
   )
D. request.post('https://api.ciscospark.com/v1/messages',
              headers = {'Authorization': 'Bearer' + token },
              data = {
              'toPersonEmail' : 'guard2319@perimeter.net',
              'markdown' : '**Warning!** Intruder alert in Section 12'
              }
   )
```

Answer: A

QUESTION 14
Which two functions are provided by the Java-based computer telephony applications API? (Choose two.)

A. Provide call blocking and screening for applications.
B. Provide analytics about Cisco Unified Communications Manager endpoints and users.
C. Control and observe Cisco Unified Communications Manager phones.
D. Route calls by using computer telephony integration ports and route points (virtual devices).
E. Allow provisioning of Cisco Unified Communications Manager endpoints and users.

Answer: DE

QUESTION 15
Which type of endpoint is used by the Cisco Unified JTAPI implementation in Cisco Unified Communications Manager?

A. gateways
B. gatekeepers
C. phones
D. SIP trunks

Answer: C