QUESTION 53
Which of the following would be an appropriate metric associated with an enterprise goal of "Business service continuity and availability"?

A. Satisfaction levels of board and executive management with business process capabilities
B. Ratio of significant incidents that were not identified in risk assessments vs. total incidents
C. Number of business processing hours lost due to unplanned service interruptions

Answer: C
Explanation:
https://www.oo2.fr/sites/default/files/document/pdf/cobit-5_res_eng_1012.pdf (58)

QUESTION 54
Which of the following enterprise goals is within the Customer dimension of the IT balanced scorecard?

A. Delivery of programs on time and on budget
B. Product and business innovation
C. Quality of management information

Answer: C
Explanation:
https://blog.firstreference.com/the-isaca-has-traded-in-cobit-5-for-cobit-2019-part-3-of-3/#.YGYd8h1RWQ4

QUESTION 55
Which of the following cascades to enterprise goals?

A. Stakeholder needs
B. Organizational objectives
C. Enterprise strategy

Answer: C
Explanation:
https://www.oreilly.com/library/view/governance-of-enterprise/9781849285193/xhtml/appendix03.html

QUESTION 56
Which of the following metrics would BEST enable an enterprise to evaluate an alignment goal specifically related to security of information and privacy?

A. Ratio and extent of erroneous business decisions in which erroneous I&T-related information was a key factor
B. Number of critical business processes supported by up-to-date infrastructure and applications

C. Number of confidentiality incidents causing financial loss, business disruption or public embarrassment.

Answer: C
Explanation:
https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (31)

QUESTION 57
Which of the following would be an appropriate metric to align with a goal of "Delivery of programs on time, on budget, and meeting requirements and quality standards"?

A. Percent of stakeholders satisfied with program/project quality
B. Percent of business staff satisfied that IT service delivery meets agreed service levels
C. Level of user satisfaction with the quality and availability of I&T-related management information

Answer: A
Explanation:
https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (32)

QUESTION 58
The alignment goal "Delivery of I&T services in line with business requirements" is organized into which IT balanced scorecard (BSC) dimension?

A. Customer
B. Financial
C. Internal

Answer: A
Explanation:
https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (31)

QUESTION 59
Which of the following management objectives is related to optimization of system performance?

A. Managed I&T management framework
B. Managed availability and capacity
C. Managed service agreements

Answer: B
Explanation:
https://wiki.process-symphony.com.au/tag/cobit2019/page/4/

QUESTION 60
The ability to rapidly turn business requirements into operational solutions is an example of which type of goal?

A. An enterprise goal
B. A strategic goal
C. An alignment goal

Answer: C

QUESTION 61
Which of the following would BEST help to determine whether intended outcomes of IT governance are being

achieved?

A. Reviewing business satisfaction survey results
B. Reviewing the balanced scorecard
C. Reviewing the governance business case

Answer: B

QUESTION 62
The alignment goal titled "Knowledge, expertise and initiatives for business innovation" is aligned to which IT balanced scorecard (BSC) dimension?

A. Customer
B. Learning and Growth
C. Internal

Answer: B

QUESTION 63
Which of the following comprises the "information flow" component of a governance system?

A. People, skills and competencies
B. Assignment of responsibility and accountability roles
C. Process practices that include inputs and outputs

Answer: C
Explanation:
https://static1.squarespace.com/static/56b3cadb59827ecd82b02b43/t/56d8c0d84d088e673055c308/1457045725120/COBIT-5_res_eng_1012.pdf (32)

QUESTION 64
Which of the following COBIT components includes a list of artifacts with links to relevant governance and management practices?

A. Information flow and items
B. Organizational structures
C. Policies and procedures

Answer: B
Explanation:
https://www.businessbeam.com/blog/cobit-2019/

QUESTION 65
Which governance component identifies the human resource needs that must be met to achieve governance and management objectives?

A. Culture, ethics and behavior
B. People, skills and competencies
C. Information flow and items

Answer: B

QUESTION 66
Which of the following COBIT organizational structure roles fulfills the practice and creates the intended outcome?

A. Accountable (A)

B. Responsible (R)
C. Consulted (C)

Answer: B

QUESTION 67
Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

A. Chief information officer
B. Executive committee
C. Chief executive officer

Answer: A

QUESTION 68
The alignment goal titled "Competent and motivated staff with mutual understanding of technology and business" is part of which IT balanced scorecard (BSC) dimension?

A. Customer
B. Internal
C. Learning and growth

Answer: C

QUESTION 69
How does the flexibility of COBIT design factors benefit an enterprise?

A. It allows users to modify existing focus areas while ensuring new ones cannot be added
B. It allows users to define and build the enterprise IT strategy from the framework
C. At allows users to tailor the framework to align with specific enterprise needs

Answer: B

QUESTION 70
The primary target audience for COBIT is:

A. anyone responsible for the governance solution.
B. assurance professionals responsible for evaluating and reporting on the existence of internal controls.
C. business and IT management responsible for building and deploying I&T solutions.

Answer: C
Explanation:
The course is suitable for business managers, chief executives, IT/IS auditors, internal auditors, information security and IT practitioners, consultants and IT/IS managers requiring an insight into the enterprise governance of IT and who may also be requiring certification as a COBIT 5.
https://s3-eu-west-1.amazonaws.com/cdn.webfactore.co.uk/6176_2_cobit%C2%AE+5 +foundation.pdf

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https://www.braindump2go.com/cobit-2019.html