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➢ **Vendor: Isaca**

➢ **Exam Code: COBIT-2019**

➢ **Exam Name: COBIT 2019 Foundation Exam**

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QUESTION 21
Which of the following components is important to update in a COBIT RACI chart to align with the enterprise's context, priorities and preferred terminology?

A. Enterprise process practices and activities
B. Enterprise roles and organizational structures
C. Enterprise procedures and job descriptions

Answer: A

QUESTION 22
Within an organizational structure chart (RACI chart), which role drives a given task or process?

A. Responsible (R) role
B. Accountable (A) role
C. Informed (I) role

Answer: B
Explanation:
https://ptgmedia.pearsoncmg.com/images/9780134772806/samplepages/9780134772806_Sample.pdf

QUESTION 23
Which of the following is the MOST essential attribute of the highest process capability level (Level 5)?

A. Pursuit of continuous improvement
B. Full achievement of the process's purpose
C. Quantitative performance measures

Answer: A
Explanation:
https://www.simplilearn.com/process-attributes-and-process-capability-levels-cobit5-tutorial-video

QUESTION 24
The level achieved when all processes of a focus area achieve a particular capability level is referred to as:

A. the rating level.
B. the maturity level.
C. the performance level.

Answer: B

Explanation:
https://www.isaca.org/resources/news-and-trends/industry-news/2020/effective-capability-and-maturity-assessment-using-cobit-2019

QUESTION 25
When assessing organizational structures, it is MOST helpful when subcriteria for each criterion are defined and linked to:

A. job descriptions.
B. capability levels.
C. performance metrics.

Answer: B
Explanation:
https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (41)

QUESTION 26
The design factor associated with a highly regulated enterprise is likely to attribute MORE importance to which of the following?

A. Managed strategy and operations
B. Documented work products and policies
C. Understanding of the business by IT professionals

Answer: B
Explanation:
https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (46)

QUESTION 27
Which of the following is a CRITICAL requirement when the IT function is strategic and crucial to the success of the business?

A. Documented IT policies and procedures
B. High involvement of IT-related roles in organizational structures
C. Highly capable security-related processes and ensured risk optimization

Answer: A

QUESTION 28
Which of the following enterprise risk management concepts is MOST important to fully understand prior to finalizing the design of an IT governance system?

A. The enterprise's risk tolerance
B. The enterprise's risk profile
C. The enterprise's risk appetite

Answer: B

QUESTION 29
Which of the following is the FINAL action before completing the design of an IT governance system?

A. Resolving inherent priority conflicts
B. Determining a sourcing model
C. Selecting an implementation method

Answer: C

QUESTION 30
An enterprise that specializes in software development is designing a new IT governance system as part of a transition from traditional waterfall to a more agile approach. Which step in the design phase would this transition impact the MOST?

A. Compliance requirements
B. Implementation method
C. Sourcing model

Answer: B

QUESTION 31
Which element of a business case BEST enables senior leadership to assess the future success of the IT governance program?

A. Quantified benefits
B. Qualitative perspective
C. Investment justification

Answer: C

QUESTION 32
An enterprise's business line managers have voiced concerns because the cost of governance-required improvements is perceived as too expensive. How can the IT governance team BEST address this concern?

A. Improve the communication of business benefits.
B. Involve business line managers in the improvement planning process.
C. Share the return on investment (ROI) analysis.

Answer: C
Explanation:
https://core.ac.uk/download/pdf/78102451.pdf (214)

QUESTION 33
Once IT governance is implemented, what is the NEXT phase in the life cycle of governance?

A. Measuring objectives
B. Initiating improvements
C. Updating the program

Answer: A
Explanation:
https://cio-wiki.org/wiki/IT_Governance

QUESTION 34
One year after IT governance is implemented, what KEY question should be asked and evaluated?

A. Has the enterprise leveraged lessons learned?
B. Has the enterprise reduced its risk exposure?
C. Has the enterprise achieved expected benefits?

Answer: C
Explanation:

https://www.bauer.uh.edu/parks/cobit_4.1.pdf (98)

QUESTION 35
In the implementation model, when is IT governance implementation risk BEST managed?

A. Throughout the life cycle
B. During the planning phase
C. Just prior to operationalization

Answer: A

QUESTION 36
What would be the PRIMARY reason for management to conduct a process capability assessment?

A. To better understand the current state as compared to the target
B. To better understand the cost of implementing the improved process
C. To better understand the current level of risk versus future risk

Answer: B