

➤ **Vendor:** Microsoft

➤ **Exam Code:** MB-600

➤ **Exam Name:** Microsoft Power Apps + Dynamics 365 Solution Architect

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**Testlet 1**

**Case study**

**Background**

Bellows College is a prison program that offers classes to help rehabilitate inmates. The classes teach post-secondary skills to provide more job opportunities for when inmates leave prison. The college stores most information on spreadsheets and in email. The college wants to implement Dynamics 365 Customer Service so that all locations can look up current data on one unified system.

Three levels of inmates attend the college:

- misdemeanor
- major
- federal

Employees of Bellows College consist of the following:

- wardens: supervisors of the guards
- guards: single contributors to the system
- chief: in charge of the whole college

Each inmate level has two wardens and one chief. Twenty-five guards report to each warden.

**Current environment**

Employees use a proprietary database to look up inmate information to enter in Microsoft Excel spreadsheets. Spreadsheets are also used for registration, tracking and for listing the available classes.

Microsoft Office 365 was implemented last year for email.

**Inmates**

- Misdemeanor and federal inmates can attend any classes available.
- Major inmates can attend only online classes.
- Inmates must open a ticket with the college to register for a class.
- Inmates have homework assignments that they load to a Microsoft SharePoint
- All inmates have an email address on Office 365 in the same tenant.

**Requirements**

**General**

- All inmate information needs to be brought into the new system from the proprietary database and kept in sync.
- All class lists must be brought into the new system with inmate assignments kept intact.
- All special instructions are in separate files on an integrated SharePoint server attached to the class record.
- Homework will be held in a Microsoft Azure Blob Storage.
- Once an inmate is registered, an email needs to be sent to the inmate.
- The system must have a live help function that uses chat (CafeX).
- The chiefs want stakeholders to be able to see reports without needing to log in to Dynamics 365
- Only the chiefs should be able to see the charges against the inmates.
- Inmates will not continue to upload homework to SharePoint, but the homework needs to be accessible within Dynamics 365.
- Inmates must see only the registration form when registering for a class.
- Chiefs should see all registration forms.
- All data older than five years has been maintained in a Microsoft SQL Server database.
- Every six months the college receives a new guard list in a CSV file.

**Output**

Wardens need to see statistics on one page on a daily basis.

A graph of how many inmates have taken classes in the last month, quarter, and year.

The ability to click on the graph and get details about each class.

A list of inmates who have not taken any classes in the last month.

A list of classes that have low registration for the last month and quarter.

**Data visibility**

- Wardens should be able to see only the information their guards put into the system.
- Chiefs should be able to see all data in the system.
- Guards should be able to see only their own record.
- Inmates should be able to see only their own classes and no one else's information.

**Go-live plans**

- All previous data needs to be in the system before going live.
- The college needs to ensure that going live is completed in the time allotted.

**Issues**

In the primary test for data integration, the following issues arise:

- Inmate names come in with last names in the first name column.
- Registration numbers come incorrectly.
- Inmates report seeing different registration forms.

**QUESTION 1**

You need to recommend the correct tool for both wardens and stakeholders to use.

What should you recommend?

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- A. AI Builder
- B. Power BI
- C. Out-of-the-box reports in Dynamics 365 Customer Service
- D. Dynamics 365 Customer Service dashboards

**Correct Answer:** B

**Explanation**

**Explanation/Reference:**

#### QUESTION 2

You need to determine which legacy data sources the college should continue to use.

Which two data sources should you recommend? Each correct answer presents a partial solution.

**NOTE:** Each correct selection is worth one point.

- A. CSV file
- B. proprietary database
- C. SQL database
- D. Excel

**Correct Answer:** AC

**Explanation**

**Explanation/Reference:**

#### QUESTION 3

DRAG DROP

You need to ensure that data security requirements are met.

Which security feature should you recommend? To answer, drag the appropriate features to the correct requirements. Each security feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

#### Answer Area

Security feature	Requirement	Security feature
Field-level security		
Security roles	Charges	
Office 365 Groups	Inmate's views	
Business Units		

**Correct Answer:**

#### Answer Area

Security feature	Requirement	Security feature
Field-level security		
Security roles	Charges	Security roles
Office 365 Groups	Inmate's views	Field-level security
Business Units		

**Explanation**

**Explanation/Reference:**

Explanation:

- The chiefs want stakeholders to be able to see reports without needing to log in to Dynamics 365
- Only the chiefs should be able to see the charges against the inmates.
- Inmates will not continue to upload homework to SharePoint, but the homework needs to be accessible within Dynamics 365.
- Inmates must see only the registration form when registering for a class.
- Chiefs should see all registration forms.

Charges: Security roles

A security role defines how different users, such as salespeople, access different types of records. To control access to data, you can modify existing security roles, create new security roles, or change which security roles are assigned to each user. Each user can have multiple security roles.

Security role privileges are cumulative: having more than one security role gives a user every privilege available in every role.

Each security role consists of record-level privileges and task-based privileges.

Inmate's views: Field-level security

Field-level security is available for the default fields on most out-of-box entities, custom fields, and custom fields on custom entities. Field-level security is managed by the security profiles. To implement field-level security, a system administrator performs the following tasks.

- Enable field security on one or more fields for a given entity.
- Associate one more existing security profiles, or create one or more new security profiles to grant the appropriate access to specific users or teams.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

<https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

#### QUESTION 4

##### HOTSPOT

You need to recommend the technology that matches the requirement.

Which component should you recommend? To answer, select the appropriate option in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

#### Answer Area

Requirement	Component
Notification of inmate registration	<div>▼</div> <div>Cafe-X</div> <div>Dashboards</div> <div>Common Data Model (CDM)</div> <div>Server-side synchronization</div>
Inmate information data synchronization	<div>▼</div> <div>Duplicate Detection</div> <div>Common Data Services (CDS)</div> <div>Azure Bus Services</div> <div>Azure Bus Services</div>
Stakeholder information	<div>▼</div> <div>Power BI</div> <div>Dashboards</div> <div>Views</div> <div>Dynamics 365 Portal</div>

**Correct Answer:**

#### Answer Area

Requirement	Component
Notification of inmate registration	<div>▼</div> <div>Cafe-X</div> <div>Dashboards</div> <div>Common Data Model (CDM)</div> <div>Server-side synchronization</div>
Inmate information data synchronization	<div>▼</div> <div>Duplicate Detection</div> <div>Common Data Services (CDS)</div> <div>Azure Bus Services</div> <div>Azure Bus Services</div>
Stakeholder information	<div>▼</div> <div>Power BI</div> <div>Dashboards</div> <div>Views</div> <div>Dynamics 365 Portal</div>

#### Explanation

##### Explanation/Reference:

Explanation:

Employees use a proprietary database to look up inmate information to enter in Microsoft Excel spreadsheets.

- All inmate information needs to be brought into the new system from the proprietary database and kept in sync.
- Once an inmate is registered, an email needs to be sent to the inmate.
- The chiefs want stakeholders to be able to see reports without needing to log in to Dynamics 365

#### QUESTION 5

**HOTSPOT**

You need to recommend a solution to meet each requirement.

Which source should you use? To answer, select the appropriate option in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Feature	Source
Live help	<div><div></div><div>Microsoft AppSource</div><div>Out-of-the-box Dynamics 365</div><div>Custom connector</div><div>Microsoft Power Automate</div></div>
Homework	<div><div></div><div>Microsoft Power Automate</div><div>Workflow</div><div>Microsoft AppSource</div><div>Out-of-the-box Dynamics 365</div></div>
Registration email	<div><div></div><div>Workflow</div><div>Microsoft AppSource</div><div>Develop a plug-in</div><div>Custom Connector</div></div>

**Correct Answer:**

**Answer Area**

Feature	Source
Live help	<div><div></div><div>Microsoft AppSource</div><div>Out-of-the-box Dynamics 365</div><div>Custom connector</div><div>Microsoft Power Automate</div></div>
Homework	<div><div></div><div>Microsoft Power Automate</div><div>Workflow</div><div>Microsoft AppSource</div><div>Out-of-the-box Dynamics 365</div></div>
Registration email	<div><div></div><div>Workflow</div><div>Microsoft AppSource</div><div>Develop a plug-in</div><div>Custom Connector</div></div>

**Explanation****Explanation/Reference:**

Explanation:

- The system must have a live help function that uses chat (CafeX). (CafeX is available from AppSource)
- Inmates will not continue to upload homework to SharePoint, but the homework needs to be accessible within Dynamics 365. (Dynamics supports SharePoint integration out of the box)
- Once an inmate is registered, an email needs to be sent to the inmate. (configure a workflow to automatically send the email)

**QUESTION 6**

You are doing a trial run of the go-live data import.

You need to fix the initial issues that arise when importing the new data.

What could be the issue?

- A. Duplicate detection is turned on.
- B. The Report Wizard configuration is incorrect.

- C. Excel is set up as a pivot table.  
D. The data mapping is incorrect.

**Correct Answer:** D

**Explanation**

**Explanation/Reference:**

Explanation:

- Inmate names come in with last names in the first name column. Registration
- numbers come incorrectly.
- Inmates report seeing different registration forms.

**QUESTION 7**

An audit reveals that security roles were not set up correctly.

Which three issues may occur? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. All inmate types will have Business Rule permissions on the class's entity.  
B. Wardens will have organizational permissions to all records.  
C. Federal inmates will have organizational permissions on all classes.  
D. Major inmates will have organizational permissions on registration forms.  
E. Wardens will have user permissions to all records.

**Correct Answer:** BDE

**Explanation Explanation/Reference:**