➢ **Vendor: Microsoft**

➢ **Exam Code: MS-220**

➢ **Exam Name: Troubleshooting Microsoft Exchange Online**

➢ **New Updated Questions from Braindump2go**

➢ **(Updated in June/2022)**

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Question:22

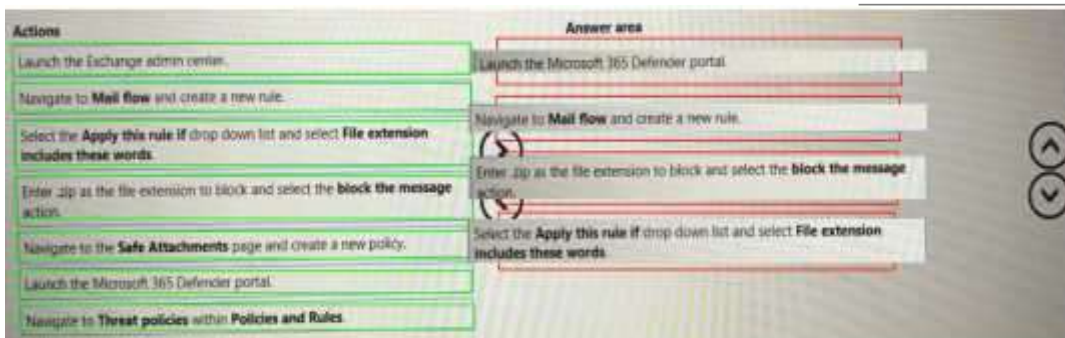DRAG DROP
A company uses Exchange Online.
A user opens an email that has an attached zip file.
You need to prevent all zip file attachments from being delivered.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in correct order.

Answer:

Question:23

A company uses Exchange Online.

A user receives a non-delivery report when sending emails to external recipients. You perform a message trace and discover that emails are not being sent from the Exchange environment.

You need to identify the component that is causing the issue.

Which component is causing the issue?

A. Anti-phishing protection
B. Anti-spoofing protection
C. Connection filter policies
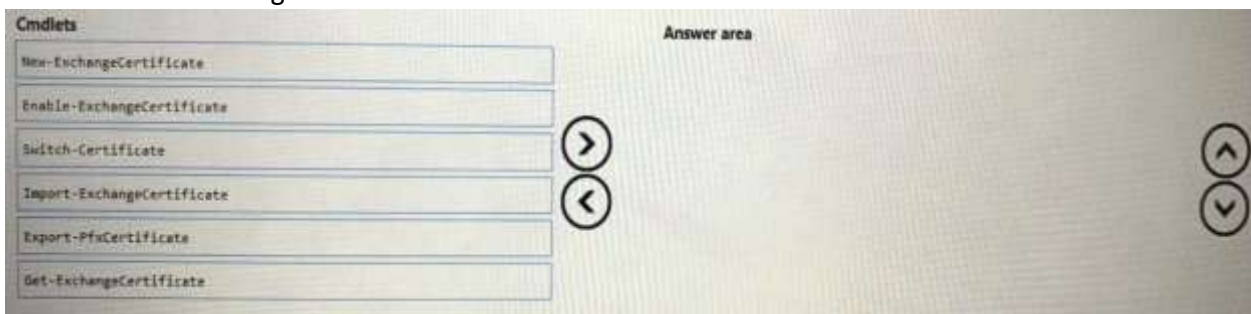D. Mail flow rules

Answer: C

Question: 24

DRAG DROP
A company has a Microsoft Exchange Server 2019 hybrid environment. The Exchange server is configured to use TLS encryption for SMTP.
The TLS encryption certificate expires.
You need to install a new certificate for SMTP on the server.
Which three cmdlets should you use? To answer, move the cmdlets from the list of cmdlets to the answer area and arrange them in the correct order.

Cmdlets

New-ExchangeCertificate
Enable-ExchangeCertificate
Switch-Certificate
Import-ExchangeCertificate
Export-PfxCertificate
Get-ExchangeCertificate

Answer area

Answer:

Cmdlets

New-ExchangeCertificate
Enable-ExchangeCertificate
Switch-Certificate
Import-ExchangeCertificate
Export-PfxCertificate
Get-ExchangeCertificate

Answer area

New-ExchangeCertificate
Import-ExchangeCertificate
Switch-Certificate

Question: 25

HOTSPOT
You are evaluating the following SPF DMARC values:

Company	DMARC value
Contoso, Ltd.	_dmarc.contoso.com. TXT "v=DMARC1; p=none; sp=reject"
Fabrikam, Inc.	_dmarc.fabrikam.com. TXT "v=DMARC1; p=quarantine; sp=r
Litware, Inc.	_dmarc.litware.com. TXT "v=DMARC1; p=reject; sp=reject

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Emails for Contoso, Ltd. that fail DMARC authentication are rejected.	○	○
Emails from subdomains of Fabrikam, Inc. are rejected.	○	○
Fifty percent of emails for Litware, Inc. that fail DMARC authentication are quarantined.	○	○

Answer:

Answer Area

Statement	Yes	No
Emails for Contoso, Ltd. that fail DMARC authentication are rejected.	○	○
Emails from subdomains of Fabrikam, Inc. are rejected.	○	○
Fifty percent of emails for Litware, Inc. that fail DMARC authentication are quarantined.	○	○

Question:26

A company uses Exchange Online. The company creates a transport rule to append a disclaimer to incoming emails from external senders. Users report that emails from external senders do not include the disclaimer. You need to troubleshoot the issue. What should you do?

A. Review the audit logs.
B. Perform pipeline tracing.
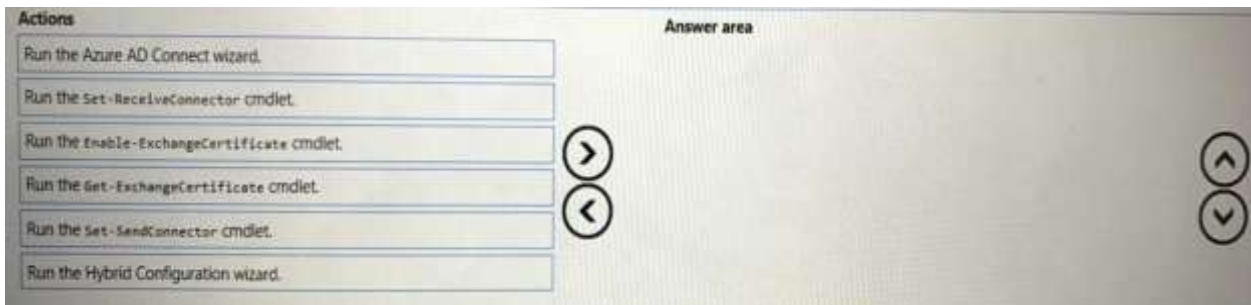C. Perform a message trace.
D. Review the message tracking logs.

Answer: C

Question:27

DRAG DROP
A company has a Microsoft Exchange Server 2019 hybrid environment. The administrator renews the SMTP certificate on the Exchange Server after the certificate expires.

On-premises users report they are unable to receive emails from Exchange Online users. You need to resolve the issue.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
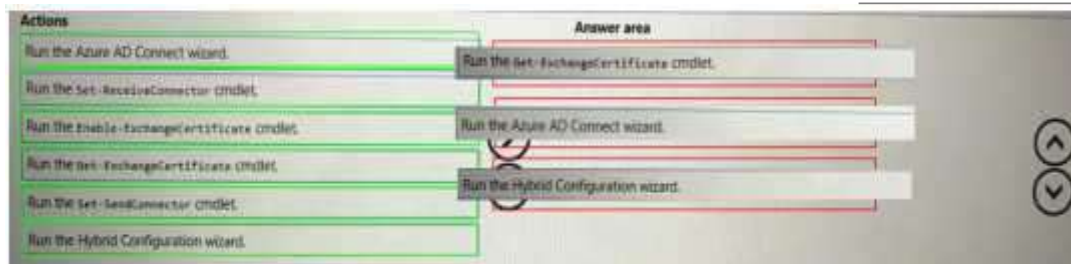
Actions	Answer area
Run the Azure AD Connect wizard.	
Run the Set-ReceiveConnector cmdlet.	
Run the Enable-ExchangeCertificate cmdlet.	
Run the Get-ExchangeCertificate cmdlet.	
Run the Set-SendConnector cmdlet.	
Run the Hybrid Configuration wizard.	

Answer:

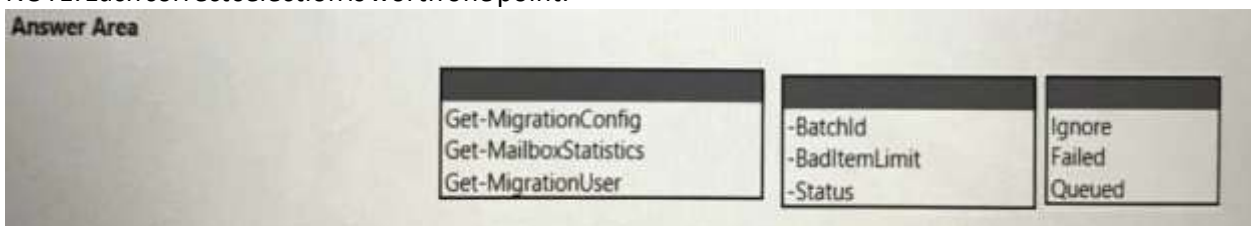| Actions	Answer area
Run the Azure AD Connect wizard.	Run the Get-ExchangeCertificate cmdlet.
Run the Set-ReceiveConnector cmdlet.	
Run the Enable-ExchangeCertificate cmdlet.	Run the Azure AD Connect wizard.
Run the Get-ExchangeCertificate cmdlet.	
Run the Set-SendConnector cmdlet.	Run the Hybrid Configuration wizard.
Run the Hybrid Configuration wizard.	

Question: 28

HOTSPOT

A company uses a Microsoft Exchange Server 2019 hybrid environment. The company is migrating mailboxes to Exchange Online in batches.

You observe that a migration batch did not complete.

You need to identify the mailboxes that were not migrated to Exchange Online.

How should you complete the command? To answer, select the appropriate options in the answer area.
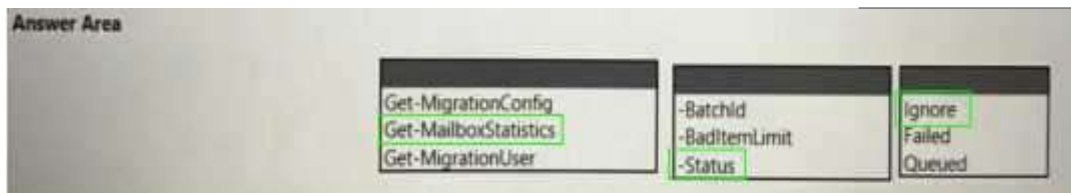
NOTE: Each correct selection is worth one point.

Answer Area

Get-MigrationConfig	-BatchId	Ignore
Get-MailboxStatistics	-BadItemLimit	Failed
Get-MigrationUser	-Status	Queued

Answer:

Answer Area

Get-MigrationConfig	-BatchId	**Ignore**
Get-MailboxStatistics	-BadItemLimit	Failed
Get-MigrationUser	**-Status**	Queued

Question: 29

HOTSPOT

A company uses a Microsoft Exchange Server 2019 hybrid environment. A user reports receiving the

following error message:

System.Web.Services.Protocols.SoapHeaderException: An error occurred when verifying security for the message

You need to troubleshoot the issue.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Question:30

HOTSPOT

A company is migrating from Microsoft Exchange Server 2019 to Exchange Online.

You need to pause the migration.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Question:31

A company is migrating to Exchange Online.

You receive the following error message when migrating a public folder batch:

Error (A subscription wasn't found for this user)

You need to ensure that the migration batch completes.

Which two cmdlets should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Remove-MoveRequest

B. Start-MigrationBatch

C. Stop-MigrationBatch
D. Remove-MigrationBatch
E. Complete-MigrationBatch

Answer: AE

Question:32

A company uses a Microsoft Exchange Server 2016 hybrid environment. Conference room mailboxes exist in Exchange Server, and user mailboxes exist in Exchange Online.

Users in Exchange Online report that they can only view available times when scheduling meetings with conference room mailboxes in Exchange Server. Users in Exchange Online require the ability to view the subject and location when scheduling meetings with the conference room mailboxes.

You need to troubleshoot the issue for users in Exchange Online. Which cmdlet should you use?

A. Get-OrganizationRelationship
B. Get-AvailabilityAddressSpace
C. Get-IntraOrganizationConnector
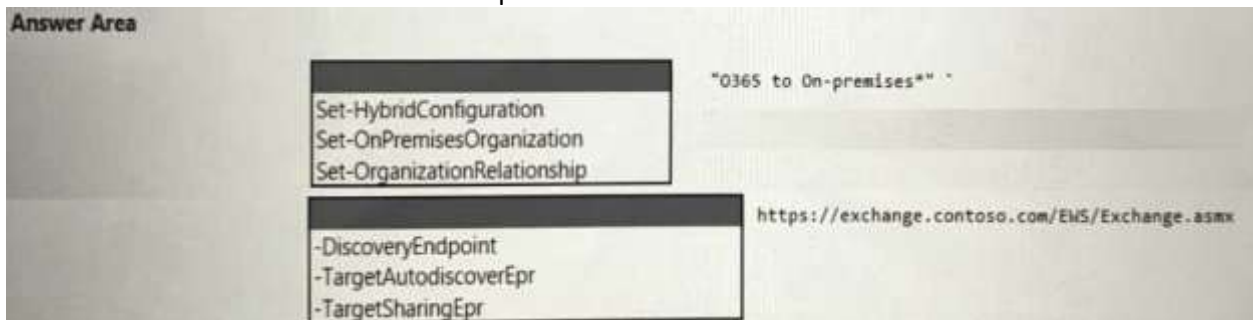D. Get-IntraOrganizationConfiguration

Answer: C

Question:33

HOTSPOT
A company named Contoso, Ltd. uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes exist in Exchange Server and in Exchange Online.

Users in Exchange Online report they are unable to view free/busy information for users in Exchange Server. You suspect that the problem is caused by Autodiscover DNS queries. You plan to bypass the Autodiscover process to exclude this as a potential cause.

You need to configure Exchange Online for the on-premises endpoint.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Question: 34

A company uses Exchange Online.
You notice that the user1@contoso.com account is in the recycle
bin. You need to purge account from the recycle bin.
How should you complete the command? To answer, select the appropriate options in the
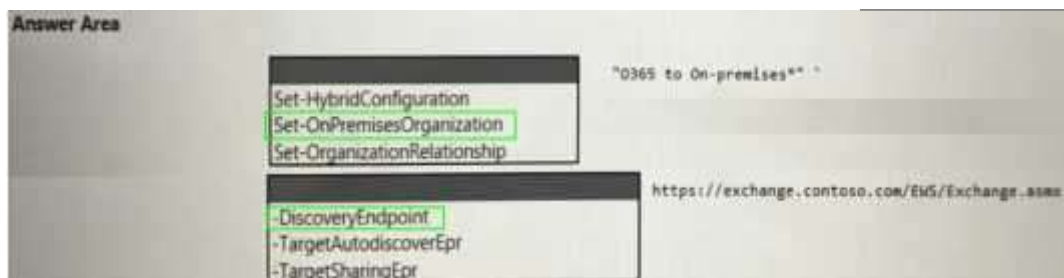answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Remove-MsolUser	-UserPrincipalName user1@contoso.com	-RemoveFromRecycleBin	-Force
Set-MsolUserLicense		-RemoveLicenses	
Remove-ADUser		-MsolLicenseOptions	
Set-MsolUser		-ReturnDeletedUsers	

Answer:

Answer Area

Remove-MsolUser	-UserPrincipalName user1@contoso.com	-RemoveFromRecycleBin	-Force
Set-MsolUserLicense		-RemoveLicenses	
Remove-ADUser		-MsolLicenseOptions	
Set-MsolUser		**-RemoveFromRecycleBin**	

Question: 35

HOTSPOT
A company uses Exchange Online.
You observe validation errors for objects provisioned in the Microsoft 365 Admin portal. The
objects include users, groups, and contacts.
You need to retrieve the validation errors for the object types.
Which cmdlets should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Object type	Cmdlet
Users	Get-AdUser
	Get-MailUser
	Get-MsolUser
	Get-User
Groups	Get-AdGroup
	Get-DistributionGroup
	Get-Group
	Get-MsolGroup
Contacts	Get-AdObject
	Get-Contact
	Get-MailContact
	Get-MsolContact

Answer:

Question:36

A company uses a Microsoft Exchange Server 2019 hybrid environment.
A user named User1 has an on-premises mailbox and an archive mailbox in Exchange Online.
You need to ensure that User1 can store up to 1 TB in the archive mailbox.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Run the Enable-Mailbox User1 -AutoExpandingArchive Command.
B. Run the Set-OrganizationConfig -AutoExpandingArchive command.
C. Assign an Exchange Online Plan 2 license to User1.
D. Assign an Exchange Online Kiosk license to User1.
E. The user reports that their archive mailbox is full.

Answer:BD

Question:37

HOTSPOT
A company uses a Microsoft Exchange Server 2019 hybrid environment. An on-premises user named   User1 has access to a legacy public folder named Sales. A user named User2 is hosted in Exchange Online.
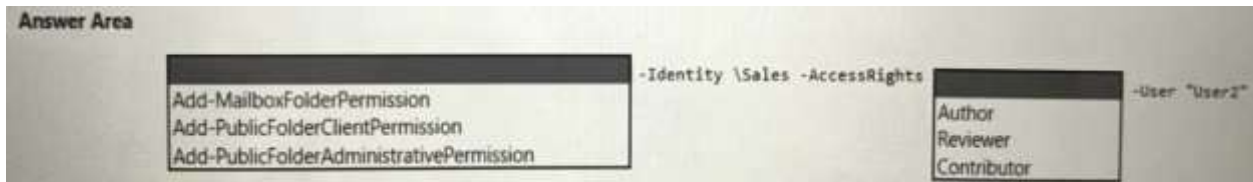User1 reports receiving the following error when granting the ability to create and read items in Sales to User2.
"One or more users cannot be added to the folder access list. Non-local users cannot be given rights on this server."
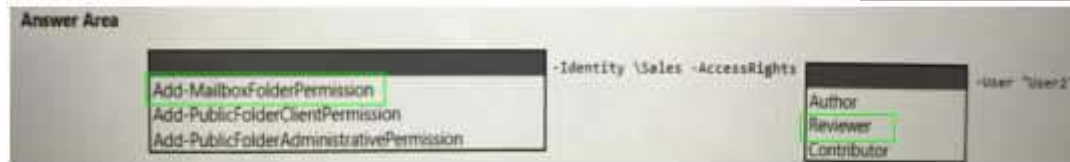You need to resolve the issue for User2.
How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Question: 38

A company uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes are hosted on the Exchange Server. You observe that user mailboxes are configured to automatically forward emails to external recipients. You need to identify which mailboxes are automatically forwarding emails. What should you use?

A. an autoforwarded messages report
B. a mail flow rule
C. an outbound spam policy
D. a role assignment policy

Answer: C

Question: 39

A company uses Exchange Online.
You observe that emails are being automatically forwarded to external recipients using inbox rules and SMTP forwarding. You need to create a report that lists forwarded emails. What should you use?

A. Microsoft 365 compliance
B. the Get-TransportRule Cmdlet
C. Exchange admin center
D. the Get-OutboundConnector cmdlet

Answer: D

Question: 40

A company uses Exchange Online. The company creates a public folder mailbox named Pub1. A user named User1 reports they are unable to access Pub1.
User1 reports they receive the following error message after you configure the permission on Pub1:
There is no existing permission entry found for user: User1

You need to resolve the issue. Which cmdlet should you use?

A. Update-PublicFolder
B. Update-PublicFolderMailbox
C. Set-PublicFolder
D. Update-PublicFolderHierarchy
E. Set-MailPublicFolder

Answer: A

Question: 41

A company uses Exchange Online.
A user configures a Microsoft Outlook rule to forward email to external recipients. The user reports that emails are not being automatically forwarded. You need to resolve the issue. What should you configure?

A. Anti-spam policy
B. Anti-phishing policy
C. Data loss prevention rule
D. Connection filter policy

Answer: A

Question: 42

A company has a Microsoft Exchange Server 2019 hybrid environment. The company enables Office 365 Message Encryption (OME) and journaling. You discover that there are encrypted emails in the journaling mailbox. You need to ensure that all journaled emails are decrypted. Which command should you use?

A. Set-IRMConfiguration -TransportDecryptionSetting Mandatory
B. Set-OMEConfiguration -Identity "OME Configuration" -EmailText "Encrypted message enclosed,"
C. Set-IRMConfiguration -DournalReportDecryptionEnabled $true
D. Set-IRMConfiguration -JournalReportDecryptionEnabled Jfalse

Answer: C