

- **Vendor: Microsoft**
- **Exam Code: MS-700**
- **Exam Name: Managing Microsoft Teams**
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QUESTION 150

You have a Microsoft Office 365 subscription.

You plan to upgrade from Microsoft Skype for Business to Microsoft Teams.

You use the following workloads in Skype for Business:

- Audio/video conferencing
- Dial-in conferencing
- Enterprise Voice
- Persistent Chat
- Chat

You need to ensure that users can evaluate Microsoft Teams while maintaining PSTN calling by using the Skype for Business client.

Which coexistence mode should you use?

- A. Islands
- B. Skype for Business with Teams collaboration
- C. Skype for Business only
- D. Meetings First

Answer: D

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability>

QUESTION 151

You have a Microsoft 365 subscription.

You create an org-wide team named Team1. Users named User1 and User2 are the owners of Team1.

You need to configure Team1 to meet following requirements:

- Ensure that only User1 and User2 can create new posts in the General channel.
- Prevent @mentions for the org-wide team members.

Which two actions should you perform from the Microsoft Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Team1 settings, clear Give members the option to edit their messages
- B. From the General Channel settings of Team1, set the channel moderation preference to Anyone can post; show alert that postings will notify everyone (recommended for large teams)
- C. From the General Channel settings of Team1, set the channel moderation preference to Only owners can post messages.
- D. From the Team1 settings, disable all the Fun stuff settings.

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E. From the Team1 settings, set Show members the option to @team or @[team name] to Off.

Answer: CE

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/create-an-org-wide-team>

QUESTION 152

You have a Microsoft 365 subscription that contains two users named User1 and User2. The users are provisioned for Microsoft Teams calling.

User1 is on leave for two weeks.

You need to ensure that User2 is notified of all calls to User1 while User1 is away.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From Voice, add User2 to group call pickup.
- B. From Voice, add User1 to group call pickup.
- C. From Policies, modify the voice routing policy.
- D. From the Microsoft Teams admin center, modify the settings of User2.
- E. From the Microsoft Teams admin center, modify the settings of User1.

Answer: AE

Explanation:

<https://erik365.blog/2019/06/06/manage-group-calling-and-call-delegation-in-microsoft-teams-as-admin/>

QUESTION 153

Your company uses Phone System.

A group of users make outbound calls on behalf of the company's billing department.

You need to ensure that when the users make the outbound calls, their numbers are replaced by a phone number that is associated to an existing call queue.

What should you do first?

- A. Create a new calling policy and set Make private calls to On.
- B. Create a new calling policy and set Inbound calls can be routed to call groups to On.
- C. Create a new caller ID policy and set Replace caller ID to Anonymous.
- D. Create a new caller ID policy and set Replace caller ID to Service number.

Answer: D

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/caller-id-policies>

<https://docs.microsoft.com/en-us/microsoftteams/set-the-caller-id-for-a-user>

QUESTION 154

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy Microsoft Teams voice.

Which two settings require a resource account? Each correct answer presents part of the solution.

NOTE: Each correct selection worth one point.

- A. Call park policies
- B. Auto attendant
- C. Call queues
- D. Emergency policies
- E. Guest access

Answer: BC

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/manage-resource-accounts>

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QUESTION 155

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User.

You need to ensure that User1 can investigate call-quality issues and identify the following types of information:

- Caller and recipient names
- Device names and IP addresses
- The number and names of all meeting participants

The solution must use the principle of least privilege.

Which role should you assign to User1?

- A. Teams Device Administrator
- B. Teams communication support engineer
- C. Teams Administrator
- D. Teams communication admin

Answer: B

Explanation:

<https://docs.microsoft.com/en-us/MicrosoftTeams/use-call-analytics-to-troubleshoot-poor-call-quality#what-does-each-teams-support-role-do>

QUESTION 156

You have a Microsoft 365 subscription that contains a user named User1.

User1 experiences audio issues while sharing his screen during Microsoft Teams meetings.

You need to investigate whether the headset of User1 causes the issues.

Which report should you use?

- A. Media reliability metrics
- B. Customer endpoint information support
- C. Quality of Experience
- D. Failure Drill Down

Answer: C

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-data-and-reports>

QUESTION 157

Drag and Drop Question

Your company has a Microsoft 365 E5 subscription.

You need to configure Microsoft Teams to meet the following requirements:

- All new teams must include the Wiki app and the Planner app.
- Users in specific groups must be prevented from creating private channels.
- Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams.

What should you configure for each requirement? To answer, drag the appropriate settings to the correct requirements.

Each setting may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Settings

Answer Area

All new teams must include the wiki and planner apps:

Users in specific groups must be prevented from creating private channels:

Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams:
Answer:
Settings

Answer Area

All new teams must include the wiki and planner apps:

Users in specific groups must be prevented from creating private channels:

Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams:
Explanation:
<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>
<https://docs.microsoft.com/en-us/microsoftteams/teams-policies>
<https://docs.microsoft.com/en-us/microsoftteams/public-preview-doc-updates>
QUESTION 158

Hotspot Question

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User1.

You have the following Microsoft Team templates:

- Manage an Event
- Manage a Project
- Quality and Safety
- Onboard Employees

You have the Microsoft Teams template policies shown in the following table.

Policy	Viewable template
Global (Org-wide default)	Manage a Project Quality and Safety Onboard Employees
Policy1	Manage a Project Manage an Event

The Templates policy settings for User1 are configured as shown in the following exhibit.

Templates policy

User1

You can see how and which policy is dynamically getting applied. [Learn more](#)



For each of the following statements, select Yes if the statement is true. Otherwise, select No.
 NOTE: Each correct selection is worth one point.

Statements	Yes	No
User1 can create new teams by using the Onboard Employees template.	<input type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams admin center to create a new team by using a template.	<input type="radio"/>	<input type="radio"/>
User1 must be assigned the Teams Administrator role to create new teams by using the Manage a Project template.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
User1 can create new teams by using the Onboard Employees template.	<input checked="" type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams admin center to create a new team by using a template.	<input type="radio"/>	<input checked="" type="radio"/>
User1 must be assigned the Teams Administrator role to create new teams by using the Manage a Project template.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

<https://support.microsoft.com/en-us/office/create-a-team-from-a-template-a90c30f3-9940-4897-ab5b-988e69e4cd9c>

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QUESTION 159

Drag and Drop Question

You have a Microsoft Office 365 subscription named contoso.com.

You need to create the Microsoft Teams teams shown in the following table.

Name	Requirement
Sales	Users can join only once they are approved.
General	All contoso.com users are included automatically.
Projects	Users can join without approval.

What should you configure each team? To answer, drag the appropriate team types to the correct teams. Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Team Types
Answer Area

Org-wide

Private

Public

Sales:

Team type

General:

Team type

Project:

Team type

Answer:

Team Types
Answer Area

Sales:

Private

General:

Org-wide

Project:

Public

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/teams-channels-overview>

QUESTION 160

Hotspot Question

You have a Microsoft 365 subscription.

You need to configure the following for all users:

- Prevent the use of third-party apps in Microsoft Teams.
- Configure the Microsoft Teams app navigation bar.

The solution must minimize administrative effort.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

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Prevent the use of third-party apps in Microsoft Teams:

From the Microsoft 365 admin center, modify the Microsoft Teams Org settings.
From the Microsoft 365 admin center, modify the User owned apps and services Org settings.
From the Microsoft Teams admin center, modify the Org-wide app settings.
From the Microsoft Teams admin center, modify the Org-wide settings.

Configure the Microsoft Teams app navigation bar:

Create a new app permission policy.
Create a new app setup policy.
Modify the global app permission policy.
Modify the global app setup policy.

Answer:

Prevent the use of third-party apps in Microsoft Teams:

From the Microsoft 365 admin center, modify the Microsoft Teams Org settings.
From the Microsoft 365 admin center, modify the User owned apps and services Org settings.
From the Microsoft Teams admin center, modify the Org-wide app settings.
From the Microsoft Teams admin center, modify the Org-wide settings.

Configure the Microsoft Teams app navigation bar:

Create a new app permission policy.
Create a new app setup policy.
Modify the global app permission policy.
Modify the global app setup policy.

Explanation:

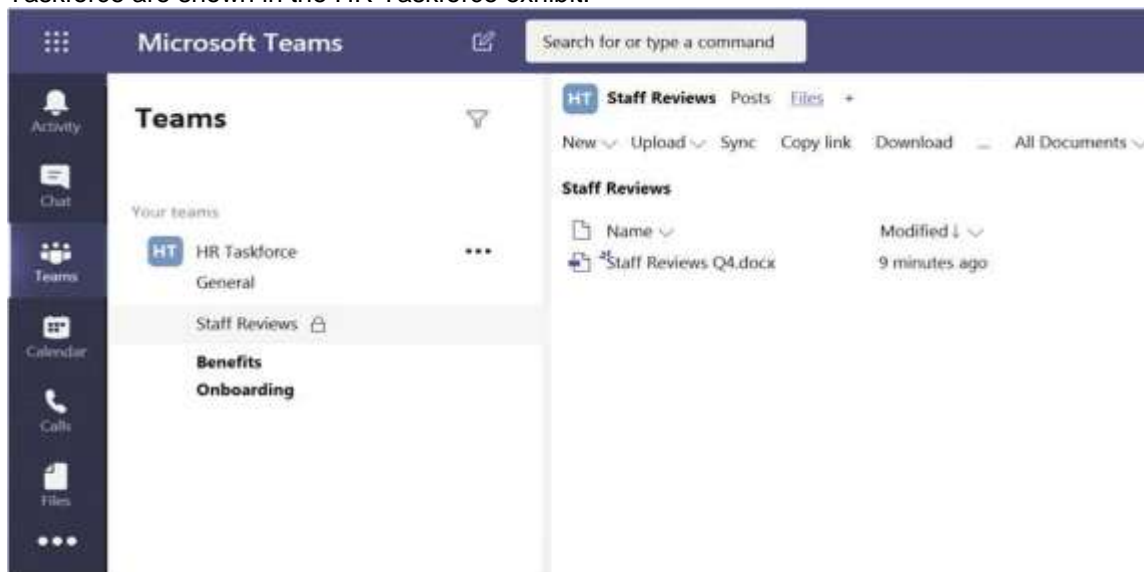
<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

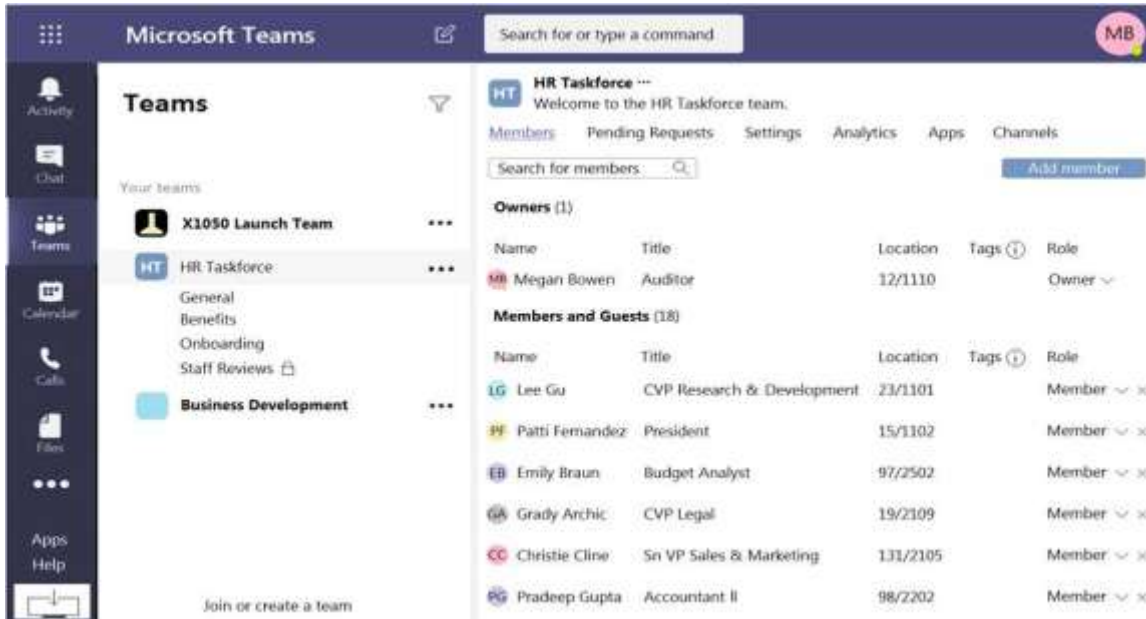
QUESTION 161

Hotspot Question

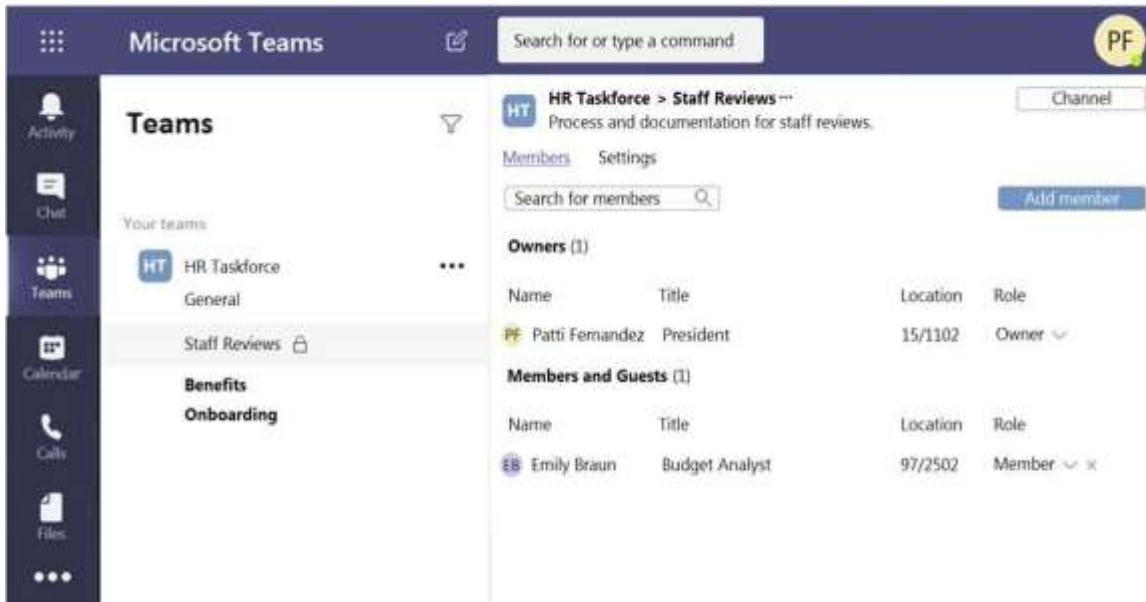
Your company has a Microsoft Teams deployment that contains a team named HR Taskforce. The members of HR Taskforce are shown in the HR Taskforce exhibit.



The members of a private channel named Staff Reviews are shown in the Members exhibit.



The files in the Staff Reviews channel are shown in the Files exhibit.



For each of the following statements, select Yes if the statement is true. Otherwise, select No.
 NOTE: Each correct selection is worth one point

Statements	Yes	No
A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.	<input type="radio"/>	<input type="radio"/>
A user named Megan Bowen can open the Staff Reviews Q4.docx file.	<input type="radio"/>	<input type="radio"/>
A user named Megan Bowen can add new members to the Staff Reviews channel.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.	<input checked="" type="radio"/>	<input type="radio"/>
A user named Megan Bowen can open the Staff Reviews Q4.docx file.	<input type="radio"/>	<input checked="" type="radio"/>
A user named Megan Bowen can add new members to the Staff Reviews channel.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/private-channels>

QUESTION 162
Hotspot Question

You have a Microsoft 365 subscription that contains a group named Group1.

You need to configure Group1 to meet the following requirements:

- Users must not be permitted to pin apps to the Microsoft Teams app bar.
- Only the Chat, Teams, and Calendar apps must appear on the Microsoft Teams app bar.

Which policy type should you create and which PowerShell cmdlet should you run to assign the policy? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Policy type:

	▼
App permission	
App setup	
Messaging	
Microsoft Teams	

PowerShell cmdlet:

	▼
Grant-CsTeamsAppPermissionPolicy	
Grant-CsTeamsAppSetupPolicy	
Grant-CsTeamsMessagingPolicy	
Grant-CsTeamsMobilityPolicy	

Answer:

Policy type:

	▼
App permission	
App setup	
Messaging	
Microsoft Teams	

PowerShell cmdlet:

	▼
Grant-CsTeamsAppPermissionPolicy	
Grant-CsTeamsAppSetupPolicy	
Grant-CsTeamsMessagingPolicy	
Grant-CsTeamsMobilityPolicy	

Explanation:<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policy-to-users><https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsappsetuppolicy?view=skype-ps>**QUESTION 163**

Hotspot Question

You are a Microsoft Teams administrator for your company.

You have the Org-wide app settings shown in the App Settings exhibit.

Org-wide app settings

Third party apps

You can control which third party apps can be installed for your organization. [Learn more](#)

Allow third party or custom apps ⓘ

☒ On

Allow any new third party apps published to the store by default ⓘ

☒ On

Custom apps

If your organization requires apps other than those available in the Teams Apps store, custom apps can be developed as app packages and uploaded. [Learn more](#)

Allow interaction with custom apps ⓘ

☒ On

Blocked apps (1)

Search for apps you want to block across your organization or to see a list of apps go to [Teams app store](#).

Search by name



Planner

Microsoft Corp.



Save

Cancel

The company's global app permission policy is configured as shown in the Permission Policy exhibit.

Global

Description

Microsoft apps

Choose which Teams apps published by Microsoft or its partners can be installed by your users.

☒ Allow specific apps and block all others

+ Add apps × Remove **2 Items**

Allowed apps	App ID	Distributor
Flow	c3a1996d-db0f-4857-a6ea-7aabf0266b00	Microsoft Corp.
Planner	com.microsoft.teamspace.tab.planner	Microsoft Corp.

Third-party apps

Choose which Teams apps published by a third-party that can be installed by your users.

☐ Block all apps

Tenant apps

Choose which Tenant apps can be installed by your users.

☐ Block all apps

The company's global app setup policy is configured as shown in the Setup Policy exhibit.

Global

Description

Upload custom apps ☒ On

Pinned apps

Choose the order that apps are pinned in the Teams app navigation bar.

+ Add apps ↑ Move up ↓ Move down × Remove **7 Items**

Name	App ID	Distributor
Activity	14d6962d-6eeb-4f48-8890-de55454bb136	Microsoft
Planner	com.microsoft.teamspace.tab.planner	Microsoft Corp.
Chat	86fcd49b-61a2-4701-b771-54728cd291fb	Microsoft
Teams	2a84919f-59d8-4441-a975-2a8c2643b741	Microsoft
Calendar	ef56c0de-36fc-4ef8-b417-3d82ba9d073c	Microsoft
Calling	20c3440d-c67e-4420-9f80-0e50c39693df	Microsoft
Files	5af6a76b-40fc-4ba1-af29-8f49b08e44fd	Microsoft

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

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NOTE: Each correct selection is worth one point.

Statements**Yes No**

Team members can upload apps from the Microsoft Teams client.

☐ ☐

All team members can add the Microsoft Flow app to a team.

☐ ☐

All team members can add the Microsoft Planner app to a team.

☐ ☐

Answer:

Statements**Yes No**

Team members can upload apps from the Microsoft Teams client.

☒ ☐

All team members can add the Microsoft Flow app to a team.

☒ ☐

All team members can add the Microsoft Planner app to a team.

☐ ☒**Explanation:**

Box 1: Yes

"Allow interaction with custom apps" in the org-wide policy and "upload custom apps" in the global policy are set to on. This means that users can upload custom apps to teams that allow it and to teams for which they are owners.

Box 2: Yes

The global policy allows Microsoft Flow.

Box 3: No

The global policy allows Microsoft Planner. However, the org-wide settings blocks Microsoft Planner. In this case, the org-wide policy blocking the app will override the global policy meaning the app will be blocked. When an app is blocked, users will not be able to add the app to a team.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

<https://office365itpros.com/2019/08/12/using-teams-app-permission-policies/>

<https://docs.microsoft.com/en-us/microsoftteams/teams-custom-app-policies-and-settings>

QUESTION 164

Hotspot Question

Your company has a Microsoft Office 365 subscription.

The assigned licenses are shown in the Licenses exhibit. (Click the Licenses tab.)

Office

Licenses

Select a product to view and assign licenses.
[Go to Products & services](#) to manage billing or buy more licenses.

± Export ↻ Refresh

Name ↑	Available quantity	Account type
 Microsoft 365 Domestic and International Calling Plan	41 available 9 assigned of 50 total	Organization
 Microsoft 365 Phone System - Virtual User	8 available 2 assigned of 10 total	Organization
 Microsoft Power Automate Free	9995 available 5 assigned of 10000 total	Organization
 Office 365 E3	13 available 12 assigned of 25 total	Organization
 Office 365 E5	34 available 16 assigned of 50 total	Organization
 Office 365 E5 without Audio Conferencing	5 available 0 assigned of 5 total	Organization
 Power BI (free)	Unlimited licenses 1 assigned	Organization

The available phone numbers are shown in the Phone numbers exhibit. (Click the Phone Numbers tab.)

Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can manage phone numbers including assigning, unassigning and releasing phone numbers for people or for services like audio conferencing, auto attendants or call queues. [Learn more](#)

Numbers
Order history

+ Add ↓ Port ✎ Edit

Match all of these conditions: Number starts with = 1952 ⊗

✓ Phone number	Location	Number type	Status
+1 952 208 5221	Bloomington, United States	Users	Unassigned
+1 952 208 5222	Bloomington, United States	Users	Unassigned
+1 952 208 5223	Bloomington, United States	Users	Unassigned
+1 952 222 8948	Bloomington, United States	Service	Unassigned
+1 952 222 8963	Bloomington, United States	Service	Unassigned
+1 952 222 8974	Bloomington, United States	Service	Unassigned

For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input checked="" type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input checked="" type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/different-kinds-of-phone-numbers-used-for-calling-plans>
<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

QUESTION 165

Hotspot Question

You have a Microsoft 365 subscription that has the licenses shown in the following table.

Type	Amount
Domestic Calling Plan	100
Phone System	100
Audio Conferencing	35

What is the maximum number of user phone numbers and toll-free service numbers you can acquire? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

User phone numbers:

▼

100

120

235

Toll-free service numbers:

▼

30

100

135

Answer:

User phone numbers:

	▼
100	
120	
235	

Toll-free service numbers:

	▼
30	
100	
135	

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/how-many-phone-numbers-can-you-get>

QUESTION 166

Hotspot Question

You have a Microsoft Office 365 subscription.

All users are assigned a Calling Plan license.

You configure emergency calling.

The global emergency calling policy is configured as shown in the Emergency Calling exhibit. (Click the Emergency Calling tab.)

Emergency calling policy

Name

Global

Description

Conference and Send Notification

Notification mode ⓘ

Send notification only

Numbers to dial for emergency calls
notifications ⓘ

Users and groups for emergency calls
notifications ⓘ

Search by display or username



Notification group



Testing and Validation
TestingValidation@Ma...



Apply

Cancel

The global emergency call routing policy is configured as shown in the Emergency Call Routing exhibit. (Click the Emergency Call Routing tab.)

Emergency call routing policies \ Global

Global

Add a friendly description so you know why it was created

Dynamic emergency calling ⓘ ☐ Off

Emergency numbers

Emergency numbers are phone numbers that users can dial in the case of an emergency such as 911, 999, or 112.

You don't have any emergency numbers yet.

[Add](#)

[Save](#) [Cancel](#)

The network topology is configured as shown in the Network Topology exhibit. (Click the Network Topology tab.)

Network topology

You can use network topology to define the network regions, sites, and subnets that are used to determine the emergency call routing and calling policies that are to be used for a given location. [Learn more](#)

Network topology summary

1
Network site

0
Trusted IPs

[Network sites](#) [Trusted IPs](#)

[+ Add](#) [Edit](#) [Delete](#) | 1 Items

✓	Network site ↑	Description	Network region ⓘ	Location based routing ⓘ	Emergency calling policy ⓘ	Emergency call routing policy ⓘ	Subnets
	NAPT Office			Off	Global (Org-wide default)	Global (Org-wide default)	1

For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
Calling Plan users will connect to emergency services when they dial an emergency number.	<input type="radio"/>	<input type="radio"/>
The Testing and Validation group will conference in to all emergency calls.	<input type="radio"/>	<input type="radio"/>
The NAPT Office site is assigned the appropriate policies to make emergency calls.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Calling Plan users will connect to emergency services when they dial an emergency number.	<input checked="" type="radio"/>	<input type="radio"/>
The Testing and Validation group will conference in to all emergency calls.	<input type="radio"/>	<input checked="" type="radio"/>
The NAPT Office site is assigned the appropriate policies to make emergency calls.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

<https://docs.microsoft.com/en-us/microsoftteams/what-are-emergency-locations-addresses-and-call-routing>

QUESTION 167

Hotspot Question

You have a Microsoft 365 subscription that contains the users shown in the following table.

Name	Role
User1	Teams Administrator
User2	Teams Communications Administrator
User3	None

In Microsoft Teams, User3 creates a new team named Team1.

User1 configures the Groups Expiration settings as shown in the following exhibit.

* Group lifetime (in days) ⓘ ▼

* Email contact for groups with no owners ⓘ ✓

Enable expiration for these Office 365 groups ⓘ

+ Add |

	Name	Membership Type
<input type="checkbox"/>	T Team1	Assigned

For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
User1 will receive a renewal notification 180 days before Team1 is due to expire.	<input type="radio"/>	<input type="radio"/>
User2 can renew Team1 before the team expires.	<input type="radio"/>	<input type="radio"/>
User3 will receive a renewal notification 30 days before Team1 is due to expire.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
User1 will receive a renewal notification 180 days before Team1 is due to expire.	<input type="radio"/>	<input checked="" type="radio"/>
User2 can renew Team1 before the team expires.	<input type="radio"/>	<input checked="" type="radio"/>
User3 will receive a renewal notification 30 days before Team1 is due to expire.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/team-expiration-renewal>
<https://docs.microsoft.com/en-us/microsoft-365/solutions/microsoft-365-groups-expiration-policy?view=o365-worldwide-skype>