QUESTION 88
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has 10 offices in North America and Europe.
The company has 5,000 users.
You plan to deploy Microsoft Teams for all the users.
You run a pilot project for the planned deployment.
You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.
Solution: From the Microsoft Teams admin center, you review the Microsoft Call Quality Dashboard.
Does this meet the goal?

A. Yes
B. No

Answer: A
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard

QUESTION 89
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has 10 offices in North America and Europe.
The company has 5,000 users.
You plan to deploy Microsoft Teams for all the users.
You run a pilot project for the planned deployment.
You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.
Solution: You run the Network Testing Companion.
Does this meet the goal?

A. Yes
B. No

Answer: B

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard

QUESTION 90
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has 10 offices in North America and Europe.
The company has 5,000 users.
You plan to deploy Microsoft Teams for all the users.
You run a pilot project for the planned deployment.
You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.
Solution: From the Microsoft Teams admin center, you select Analytics & reports.
Does this meet the goal?

A. Yes
B. No

Answer: B
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard

QUESTION 91
Your company has a Microsoft 365 tenant that uses Microsoft Skype for Business Online.
All users connect to Skype for Business Online by using computers that run Windows 10.
You plan to upgrade all the users from Skype for Business Online to Microsoft Teams.
You need to ensure that the Microsoft Teams client is installed automatically on all the computers.
What should you do from the Teams admin center?

A. From the Messaging policies settings, modify the Global (Org-wide default) messaging policy.
B. From Org-wide settings, configure the Teams upgrade settings.
C. From Teams apps, add an App setup policy.

Answer: B

QUESTION 92
Your company has five offices. Each office has a unique phone number.
You plan to deploy Phone System to all the offices.
You need to ensure that each office has a unique greeting message for the weekdays and a unique greeting message for the weekends. The solution must minimize administrative effort.
What should you create?

A. one auto attendant that contains all five phone numbers
B. one call queue that contains all five phone numbers
C. five auto attendants that each contains one phone number
D. five call queues that each contains one phone number

Answer: A
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant

QUESTION 93
Your company is upgrading from Microsoft Skype for Business Online to Microsoft Teams.
The company's Microsoft Teams upgrade policy is set to Islands coexistence mode. The company plans to maintain the coexistence mode for several months.

Several users report that they receive email messages about missed chat conversations.
You need to recommend a solution to ensure that all the users receive chat messages. Which two actions should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Install the Microsoft Teams clients on all the computers that run the Skype for Business client. Instruct the users to sign in to both client applications.
B. Instruct the users to modify the permissions in the Microsoft Teams client.
C. Modify the global app setup policy.
D. Modify the global app permission policy.
E. Install the Skype for Business client on all the computers that run the Microsoft Teams client. Instruct the users to sign in to both client applications.

Answer: AE
Explanation:
In this coexistence mode, called Islands, each of the client applications operates as a separate island. Skype for Business talks to Skype for Business, and Teams talks to Teams. Users are expected to run both clients at all times and can communicate natively in the client from which the communication was initiated. As such, there's no need for interoperability in Islands mode.
All client PC must have SfB and Teams, and login to them.
https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability

QUESTION 94
Your company has a Microsoft 365 subscription.
You need to ensure that users from a partner company named Contoso, Ltd. can collaborate with your company's users in teams. The solution must ensure that the Contoso users can exchange chat messages in channels.
Which three actions should you perform before you add the Contoso users to teams? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group members outside the organization access group content to On.
B. From the Guest access settings in the Microsoft Teams admin center, set Allow guest access in Microsoft Teams to On.
C. From the External collaboration settings in the Azure Active Directory admin center, add Contoso's domain to the list of target domains.
D. From the External access settings in the Microsoft Teams admin center, add Contoso's domain to the Allowed list of domains.
E. From the External collaboration settings in the Azure Active Directory admin center, set Guest users permissions are limited to No.
F. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group owners add people outside the organization to groups to On.

Answer: BDF
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/manage-external-access
https://docs.microsoft.com/en-us/microsoftteams/teams-dependencies

QUESTION 95
Your company has a Microsoft 365 subscription.
You recently set the company's Microsoft Teams upgrade policy to Teams only coexistence mode.
A user reports that several online meetings are configured to use Microsoft Skype for Business. You need to convert the online meetings in the user's calendar to use Microsoft Teams.
What are two possible ways to achieve the goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. From PowerShell, run the Start-CsExMeetingMigration cmdlet and specify the -identity parameter.
B. Run the Skype for Business Meeting Update tool.
C. From the Microsoft Teams admin center, modify the meeting policy.
D. From PowerShell, run the Set-CsTeamsUpgradeConfiguration cmdlet.
E. From the Microsoft Teams admin center, modify the Microsoft Teams upgrade policy.

Answer: AE
Explanation:
https://docs.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/setting-up-the-meeting-migration-service-mms

QUESTION 96
Your company has a Microsoft Office 365 subscription.
The company has the departments and teams shown in the following table.

Department name	Team name
Human resources	HR
Research and development	R&D
Events	Events

You need to ensure that only the following apps appear in the app bar of the Microsoft Teams client for only the events department:
· Activity
· Shifts
· Chat
What should you do first?

A. Create a custom app permission policy.
B. Modify the global app permission policy.
C. Create a custom app setup policy.
D. Modify the global app setup policy.

Answer: C
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policy-to-users

QUESTION 97
Your company has a Microsoft 365 subscription.
An administrator reports that teams were deleted accidentally today.
You need to restore the teams as quickly as possible.
Which cmdlets should you run?

A. `Get-AzureADMSDeletedGroup` and `Restore-AzureADMSDeletedDirectoryObject`
B. `Get-Team` and `Restore-ADObject`
C. `Get-AzureADMSDeletedGroup` and `Restore-ADObject`
D. `Get-AzureADGroup` and `Restore-AzureADMSDeletedDirectoryObject`
E. `Get-Team` and `Restore-AzureADMSDeletedDirectoryObject`

Answer: A
Explanation:
http://www.mytechnetblog.com/2020/01/recover-deleted-teams.html

QUESTION 98
Your company has a Microsoft 365 subscription that contains 200 Microsoft Teams users and 20 teams.

You discover that several teams do NOT have an owner.
You need to ensure that you receive a notification when a team is missing an owner.
What should you do?

A. From PowerShell, run the `Set-Team` cmdlet.
B. From the Microsoft Teams admin center, modify the Teams settings.
C. From PowerShell, run the `Add-AzureADMSLifecyclePolicyGroup` cmdlet.
D. From the Azure Active Directory admin center, modify the group expiration settings.

Answer: D
Explanation:

https://techcommunity.microsoft.com/t5/microsoft-teams/a-team-without-an-owner-notification/m-p/1392209#M58518
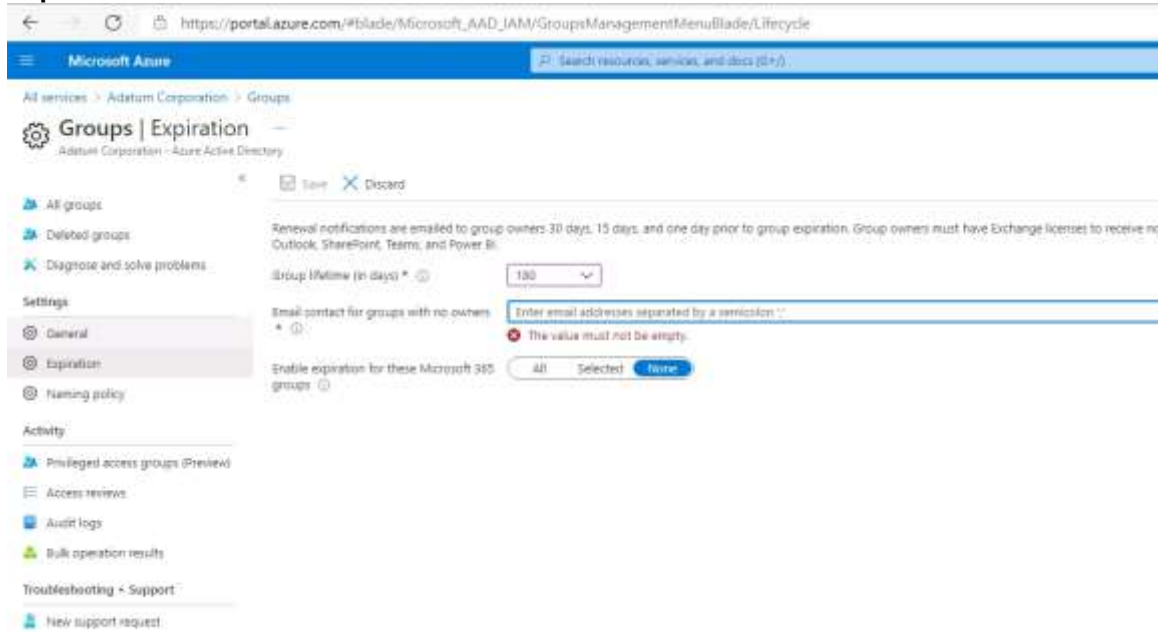
QUESTION 99
Your company has a Microsoft 365 subscription that uses Microsoft Office 365 E5 licenses and Azure Active Directory Premium Plan 1 licenses.
You have a team named Sales that contains all the users in the company's sales department.
You hire several new users in the sales department.
You discover that the new employees are never added to the team.
You need to ensure that when new sales department users are hired, they are added automatically to the team.
What should you do?

A. From the Microsoft Teams client, modify the settings of the Sales team.
B. From the Azure Active Directory admin center, modify the membership type of the Sales group.
C. From the Microsoft Teams admin center, modify the properties of the Sales team.
D. From the Microsoft 365 admin center, modify the settings of the Sales group.

Answer: B
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships
https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type

QUESTION 100
Your company has a Microsoft 365 subscription.
The company's global app permission policy is configured as shown in the following exhibit.

Users report that they can view the list of available third-party apps from the Microsoft Teams client.
You need to ensure that the Who app is the only visible app from the Microsoft Teams client.
What should you modify?

A. the Org-wide app settings
B. the global app permission policy
C. the global app setup policy
D. the global teams policy

Answer: A
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies

QUESTION 101
Hotspot Question
Your company has a Microsoft 365 subscription.
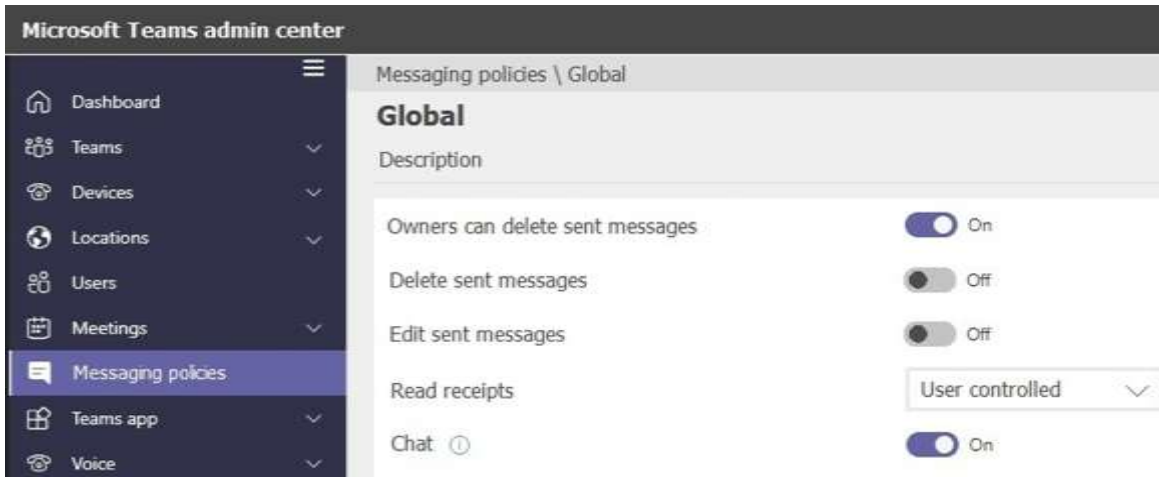The company's only messaging policy is a global messaging policy configured as shown in the following exhibit.

Microsoft Teams admin center

	Messaging policies \ Global
☰	
⌂ Dashboard	**Global**
👥 Teams ˅	Description
📷 Devices ˅	
🌐 Locations ˅	Owners can delete sent messages ⬤ On
👥 Users	Delete sent messages ⬤ Off
📅 Meetings ˅	Edit sent messages ⬤ Off
💬 Messaging policies	Read receipts [User controlled ˅]
📱 Teams app ˅	Chat ⓘ ⬤ On
📷 Voice ˅	

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Answer Area

Users [answer choice] sent chat messages.

[˅]
can only delete
can only modify
can delete and modify
cannot delete and modify

Team owners [answer choice] sent chat messages.

[˅]
can only delete
can only modify
can delete and modify
cannot delete and modify

Answer:

Answer Area

Users [answer choice] sent chat messages.

[˅]
can only delete
can only modify
can delete and modify
cannot delete and modify

Team owners [answer choice] sent chat messages.

[˅]
can only delete
can only modify
can delete and modify
cannot delete and modify

Explanation:

https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams

QUESTION 102
Hotspot Question
Your company has a Microsoft 365 subscription. You add guest users to the organization.
The company's global live event policy is configured as shown in the following exhibit.

Global	∧
Description	
Allow scheduling	⬤ On
Allow transcription for attendees	⬤ On
Who can join scheduled live events	Everyone in the organization ∨
Who can record an event	Always record ∨

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Answer Area

[Answer choice] can access live events.

	∨
Users who have an Azure AD account, external access users, and guest users	
Only users who have an Azure AD account and external access users	
Only users who have an Azure AD account and guest users	
Only users who have an Azure AD account only	

[Answer choice] can schedule live events.

	∨
All users who have an Azure AD account	
All users who have an Azure AD account and guest users	
Only global administrators	
Only team owners	

Answer:

Answer Area

[Answer choice] can access live events.

	∨
Users who have an Azure AD account, external access users, and guest users	
Only users who have an Azure AD account and external access users	
Only users who have an Azure AD account and guest users	
Only users who have an Azure AD account only	

[Answer choice] can schedule live events.

	∨
All users who have an Azure AD account	
All users who have an Azure AD account and guest users	
Only global administrators	
Only team owners	

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events

QUESTION 103
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.
You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.
Solution: From PowerShell, you run the Set-AzureADGroup cmdlet.
Does this meet the goal?

A. Yes

B. No

Answer: B

QUESTION 104
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has a Microsoft 365 subscription.
You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.
Solution: You create an In-Place Hold for the Microsoft OneDrive for Business site of User1.
Does this meet the goal?

A. Yes
B. No

Answer: B
Explanation:
Private chats are stored in user mailboxes, not on OneDrive.

QUESTION 105
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.
The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.
You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.
Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.
You need to ensure that the VDI solution users can use the new Microsoft Teams features.
Solution: From the Microsoft Teams admin center, you modify the Microsoft Teams upgrade policy.
Does this meet the goal?

A. Yes
B. No

Answer: B
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-client-update

QUESTION 106
Your company has a Microsoft 365 E5 subscription.
You enable guest access for Microsoft Teams.
You need to prevent all users from downloading and opening files that contain malware by using Microsoft Teams channels.
What should you do first?

A. From the Security & Compliance admin center, create a data loss prevention (DLP) policy.
B. From the Azure Active Directory admin center, enable the End user protection baseline policy.
C. From the Security & Compliance admin center, select Turn on ATP for SharePoint, OneDrive, and Microsoft Teams.
D. From the Azure Active Directory admin center, add an identity provider.

Answer: C

QUESTION 107
Your company has a Microsoft 365 subscription.
When making voice calls from Microsoft Teams, users report poor call quality at specific times of the day.
You need to verify whether Quality of Service (QoS) is being applied to the calls.
What should you use?

A. the Microsoft Teams client
B. Microsoft Call Quality Dashboard
C. Network Testing Companion
D. Network Monitor

Answer: D
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/qos-in-teams#validate-the-qos-implementation

QUESTION 108
Your company has a Microsoft 365 subscription.
You need to ensure that only the members of the company's IT group can create private channels.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Modify the global teams policy.
B. Assign the members of the IT group to the policy.
C. Create a custom teams policy.
D. Run the Set-TeamsChannel cmdlet.
E. Modify the global messaging policy.
F. Create a custom messaging policy.

Answer: ABC
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-policies

QUESTION 109
Your company has a Microsoft 365 subscription.
You need to create an auto attendant from the Microsoft Teams admin center.
Which object must be associated to the auto attendant?

A. a conferencing bridge
B. a shared mailbox
C. a Calling Plan
D. a resource account

Answer: D
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant

QUESTION 110
Your company has a Microsoft 365 subscription that uses Microsoft Teams.
You purchase an app named Appl from the Microsoft Teams Store.
You need to add App1 to the Microsoft Teams client for a specific group of users.
Which two actions should you perform from the Microsoft Teams admin center? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. From the Meeting settings, modify the Network settings.
B. From App setup policies, create a new app setup policy.
C. From App setup policies, modify the global app setup policy.
D. From the properties of each user, edit the assigned policies.
E. From the Org-wide settings, modify the Devices settings.

Answer: BD
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies

QUESTION 111
Drag and Drop Question
Your company has a Microsoft Office 365 subscription.
The company has the administrators and the security requirements shown in the following table.

Administrator name	Requirement
Admin5	Review call analytics for individual users.
Admin6	Manage meeting settings.
Admin7	Publish Microsoft Teams apps to the company store.

You need to assign a role to each administrator to ensure that the administrators can meet the security requirements by using the Microsoft Teams admin center. The solution must use the principle of least privilege.
Which role should you assign to each administrator? To answer, drag the appropriate roles to the correct users. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Answer:

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/using-admin-roles

QUESTION 112
Hotspot Question
Your company plans to migrate to Microsoft Teams from Microsoft Skype for Business Online. The org- wide coexistence mode for Microsoft Teams is set to Teams Only.
The company has a user named User1.
You need to implement a migration solution that meets the following requirements:
- User1 must be able to chat and create meetings by using Skype for Business only.

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– User1 must be able to read and post messages by using Microsoft Teams channels.
How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Grant-CsClientPolicy	▼	–PolicyName	Islands	▼
Grant-CsTeamsUpgradePolicy			SfBOnly	
Move-CsLegacyUser			SfBWithTeamsCollab	
			SfBWithTeamsCollabAndMeetings	
			UpgradeToTeams	

–Identity	▼
User1	
All	

Answer:

Answer Area

Grant-CsClientPolicy	▼	–PolicyName	Islands	▼
Grant-CsTeamsUpgradePolicy			SfBOnly	
Move-CsLegacyUser			**SfBWithTeamsCollab**	
			SfBWithTeamsCollabAndMeetings	
			UpgradeToTeams	

–Identity	▼
User1	
All	

Explanation:
https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsupgradepolicy?view=skype-ps

QUESTION 113
Hotspot Question
Your company has a Microsoft 365 subscription.
You need to review the following information:
– The Rate My Call data provided by users.
– The number of Microsoft Teams live event views from the past three months.
What should you use to view the information? To answer, select the appropriate options in the answer area.

Answer Area

The Rate My Call data provided by users:

	▼
Analytics & reports in the Microsoft Teams admin center	
Call History in the Microsoft Teams admin center	
Microsoft Call Quality Dashboard	
Microsoft Office 365 usage reports	

The number of Microsoft Teams live event views from the past three months:

	▼
Analytics & reports in the Microsoft Teams admin center	
Call History in the Microsoft Teams admin center	
Microsoft Call Quality Dashboard	
Microsoft Office 365 usage reports	

Answer:

Answer Area

The Rate My Call data provided by users:	▼

Analytics & reports in the Microsoft Teams admin center
Call History in the Microsoft Teams admin center
Microsoft Call Quality Dashboard
Microsoft Office 365 usage reports

The number of Microsoft Teams live event views from the past three months:	▼

Analytics & reports in the Microsoft Teams admin center
Call History in the Microsoft Teams admin center
Microsoft Call Quality Dashboard
Microsoft Office 365 usage reports

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard
https://docs.microsoft.com/en-us/microsoftteams/teams-analytics-and-reports/teams-live-event-usage-report

QUESTION 114
Case Study 2 - Litware, Inc
Overview
General overview
Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following four departments:
・IT
・HR
・R&D
・Sales
Physical locations
Litware has two main offices. The offices are located in New York and London.
All offices connect to each other by using a WAN link. Each office connects directly to the Internet.
Existing environment
All user accounts have an Azure Active Directory Premium Plan P1 license.
Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.
Litware uses Microsoft Skype for Business Online.
Requirements
Planned Upgrade
Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:
・Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.
・Implement a data retention solution in Microsoft Teams.
・Minimize costs and administrative effort.
・Use the principle of least privilege.
For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.
Department Upgrade Requirements
Litware plans to implement upgrade requirements for the departments as shown in the following table.

Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

Microsoft Teams Requirements

All teams must meet the following requirements:

· Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.

· Only users in the compliance department of Litware must be able to create teams.

Planned Network Tasks

Litware identifies the following network validation tasks:

· An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

· An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

Data Retention Requirements

Litware identifies the following data retention requirements:

· Requirement1: All messages in team collaborations must be deleted after seven years.

· Requirement2: all files used in team collaborations must be retained for five years.

· Requirement3: All files used in personal chats must be retained for five years.

Device Requirements

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

· The time zone on the phones used by the R&D department must be set to UTC-8.

· The time zone on the phones used by the IT department must be set to UTC-5.

· All phones must lock automatically after 60 seconds of inactivity.

Voice Pilot Requirements

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft Teams.

Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

· Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

· Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

Drag and Drop Question

You need to configure data retention policies for the teams. The solution must meet the data retention requirements. Which content location should you include in the retention policies? To answer, drag the appropriate content locations to the correct requirements. Each content location may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Content Locations

Exchange email

OneDrive accounts

SharePoint sites

Teams channel messages

Teams chat

Answer Area

Requirement1: Content location

Requirement2: Content location

Requirement3: Content location

Answer:

Content Locations

Teams channel messages

Teams chat

Answer Area

Requirement1: Exchange email

Requirement2: SharePoint sites

Requirement3: OneDrive accounts

Explanation:
https://docs.microsoft.com/en-us/microsoft-365/compliance/retention-policies-teams?view=o365-worldwide
https://docs.microsoft.com/en-us/microsoft-365/compliance/retention-policies-sharepoint?view=o365-worldwide

QUESTION 115
Case Study 1 - Contoso, Ltd
Overview
Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.
Existing Environment
Active Directory
The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).
Microsoft Office 365
All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:
・Microsoft Yammer
・Microsoft Exchange Online
・Microsoft SharePoint Online
・Microsoft OneDrive for Business
・Azure Active Directory (Azure AD)
・Azure AD

- dynamic group membership

Microsoft Skype for Business

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

- Meetings
- PSTN calling
- Instant messaging (IM)
- Federation to external companies

Departments

Contoso has the following departments:

- IT
- Sales
- Human resources (HR)
- Research and deployment (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements

Business goals

Contoso identifies the following business goals:

- Migrate the maximum number of users to Microsoft Teams.
- Minimize administrative effort.

Device requirements

Contoso identifies the following device requirements:

- Replace Skype for Business IP phones with Microsoft Teams phones.
- All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

- Requirement1: Guest users must be able to join live events.
- Requirement2: Guest users must always wait in a meeting lobby.
- Requirement3: Contoso users must always bypass the meeting lobby when they join by using the Microsoft Teams client.
- Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:

- Migrate all existing auto attendants and response groups to Office 365.
- Minimize the on-premises PSTN infrastructure.

Technical Requirements

Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

- The number of ports allowed on the company's firewall must be limited.
- Team names must be prevented from containing the name of any products produced by Contoso.
- Users in the R&D group must be prevented from sending chat messages to users in other departments.
- To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

- Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.
- Two pilot users in the HR department report that they are not members of the HR team.

You need to configure the environment to meet the device requirements for the Microsoft Teams phones.

What should you do from the Microsoft Teams admin center?

A. Create a configuration profile

B. Modify the Teams settings

C. Create a meeting policy
D. Create a calling policy

Answer: A
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/devices/device-management

QUESTION 116
Case Study 1 - Contoso, Ltd
Overview
Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.
Existing Environment
Active Directory
The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).
Microsoft Office 365
All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:
· Microsoft Yammer
· Microsoft Exchange Online
· Microsoft SharePoint Online
· Microsoft OneDrive for Business
· Azure Active Directory (Azure AD)
· Azure AD
· dynamic group membership
Microsoft Skype for Business
Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:
· Meetings
· PSTN calling
· Instant messaging (IM)
· Federation to external companies
Departments
Contoso has the following departments:
· IT
· Sales
· Human resources (HR)
· Research and deployment (R&D)
All groups are created by using dynamic group membership that use the department attribute.
Requirements
Business goals
Contoso identifies the following business goals:
· Migrate the maximum number of users to Microsoft Teams.
· Minimize administrative effort.
Device requirements
Contoso identifies the following device requirements:
· Replace Skype for Business IP phones with Microsoft Teams phones.
· All Microsoft Teams phones must be set to lock automatically after 60 seconds.
Meeting and Live Event Requirements
Contoso identifies the following meeting and live event requirements:
· Requirement1: Guest users must be able to join live events.
· Requirement2: Guest users must always wait in a meeting lobby.
· Requirement3: Contoso users must always bypass the meeting lobby when they join by using the Microsoft Teams client.
· Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.
Calling Requirements

Contoso identifies the following calling requirements:
· Migrate all existing auto attendants and response groups to Office 365.
· Minimize the on-premises PSTN infrastructure.

Technical Requirements
Guest users must be prevented from making private calls.

Security Requirements
Contoso has the following security requirements for the Microsoft Teams deployment:
· The number of ports allowed on the company's firewall must be limited.
· Team names must be prevented from containing the name of any products produced by Contoso.
· Users in the R&D group must be prevented from sending chat messages to users in other departments.
· To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project
Contoso begins a pilot project for the upgrade to Microsoft Teams.
You identify the following issues during the pilot project:
· Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.
· Two pilot users in the HR department report that they are not members of the HR team.

Drag and Drop Question
You need to recommend a voice topology for the departments. The topology must meet the calling requirements and the security requirements.
What should you recommend for each department? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer:

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-landing-page
https://docs.microsoft.com/en-us/microsoftteams/calling-plan-landing-page
https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-hybrid-solutions/plan-your-phone-system-cloud-pbx-solution/plan-skype-for-business-cloud-connector-edition

QUESTION 117
Your company has 200 users.
You plan to upgrade all the users from Microsoft Skype for Business Online to Microsoft Teams. Enterprise Voice must be enabled for all users.
You need to recommend a coexistence mode for the Microsoft Teams upgrade policy.
Which mode should you recommend?

A. Skype for Business with Teams collaboration
B. Islands
C. Teams only
D. Skype for Business with Teams collaboration and meetings

Answer: B
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/setting-your-coexistence-and-upgrade-settings
https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability

QUESTION 118
Drag and Drop Question
Your company uses Microsoft Teams.
You are planning the compliance strategy for Microsoft Teams. All compliance tasks must be performed by a user in the compliance department who will be assigned the Global admin role and will not be a team owner.
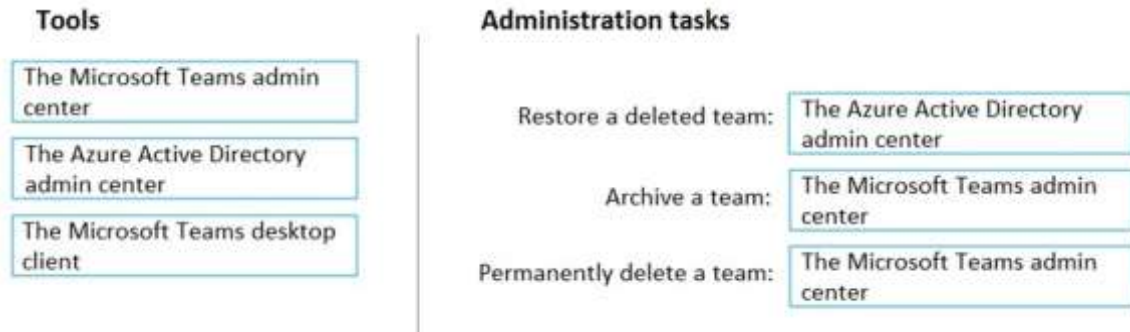You need to identify which tools to use for the following tasks:
- Archive a team.
- Restore a deleted team.
- Permanently delete a team.
Which tool should you identify for each task? To answer, drag the appropriate tools to the correct tasks. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Answer:

Tools

The Microsoft Teams admin center

The Azure Active Directory admin center

The Microsoft Teams desktop client

Administration tasks

Restore a deleted team:

The Azure Active Directory admin center

Archive a team:

The Microsoft Teams admin center

Permanently delete a team:

The Microsoft Teams admin center

Explanation:
https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-restore-deleted
https://www.prajwaldesai.com/restore-a-deleted-team-in-microsoft-teams/

QUESTION 119
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has a Microsoft 365 subscription.
You need to prevent temporary employees from using the private chat feature in Microsoft Teams.
Solution: You create a meeting policy and assign the policy to the users.
Does this meet the goal?

A. Yes
B. No

Answer: B

QUESTION 120
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has a Microsoft 365 subscription.
You need to prevent temporary employees from using the private chat feature in Microsoft Teams.
Solution: You create a teams policy and assign the policy to the users.
Does this meet the goal?

A. Yes
B. No

Answer: B

QUESTION 121
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has a Microsoft 365 subscription.
You need to prevent temporary employees from using the private chat feature in Microsoft Teams.
Solution: You create a messaging policy and assign the policy to the users.
Does this meet the goal?

A. Yes
B. No

Answer: A

QUESTION 122
Your company has a Microsoft Office 365 subscription.
All users can create private channels.
You need to prevent specific users from creating private channels.
What should you create from the Microsoft Teams admin center?

A. a Teams policy
B. a meeting policy
C. a setup policy
D. a permission policy

Answer: A

QUESTION 123
Your company has a Microsoft 365 subscription.
You need to prevent only users in the company's research department from deleting chat messages.
What should you do first from the Microsoft Teams admin center?

A. Configure the Meeting settings.
B. Create a new messaging policy.
C. Modify the global messaging policy.
D. Create a new meeting policy.

Answer: B

QUESTION 124
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.
You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.
Solution: From Microsoft Teams admin center, you modify the Guest access settings.
Does this meet the goal?

A. Yes
B. No

Answer: A
Explanation:
Guest access in Teams allows people outside you organization to access teams and channels. When you turn on Guest Access, you can turn on or off features guests users can or can't use.
Reference:
https://docs.microsoft.com/en-us/microsoftteams/set-up-guests

QUESTION 125
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one

correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.
You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.
Solution: From Microsoft Teams admin center, you modify the External sharing settings.
Does this meet the goal?

A. Yes
B. No

Answer: B
Explanation:
Guest access in Teams allows people outside you organization to access teams and channels. When you turn on Guest Access, you can turn on or off features guests users can or can't use.
Reference:
https://docs.microsoft.com/en-us/microsoftteams/set-up-guests

QUESTION 126
Your company has a Microsoft 365 subscription that contains three groups named HR, Marketing, and Sales.
You need to configure the Microsoft Teams desktop client. The solution must meet the following requirements:
- Members of the HR group must be prevented from pinning apps to their app bar.
- Members of the Marketing group must have the Microsoft Planner app pinned to their app bar.
- Members of the Sales group must not be affected by policies applied to the Marketing and HR groups.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Modify the global app setup policy.
B. Modify the global app permission policy.
C. Create an app setup policy for HR.
D. Create an app setup policy for Marketing.
E. Create an app permission policy for Marketing.
F. Create an app permission policy for HR.

Answer: CD
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies

QUESTION 127
Hotspot Question
You have a Microsoft 365 tenant that uses Microsoft Skype for Business on-premises.
You plan to upgrade to Microsoft Teams in stages based on groups. The features required by each group are shown in the following table.

Group name	Feature
Sales	Calling, channels, groups, chat, and meetings in Microsoft Teams
Human Resources	Chat and calling in Skype for Business Meetings, channels, and groups in Microsoft Teams
Research	Chat and meetings in Skype for Business Channels and groups in Microsoft Teams

How should you configure the upgrade policy for the groups? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Sales: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Human Resources: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Research: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Answer:

Answer Area

Sales: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Human Resources: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Research: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/migration-interop-guidance-for-teams-with-skype

QUESTION 128
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one

correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company has 10 offices in North America and Europe.
The company has 5,000 users.
You plan to deploy Microsoft Teams for all the users.
You run a pilot project for the planned deployment.
You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.
Solution: From the Microsoft Teams admin center, you run the Network Planner.
Does this meet the goal?

A. Yes
B. No

Answer: B