

- **Vendor: Microsoft**
- **Exam Code: MS-900**
- **Exam Name: Microsoft 365 Fundamentals**
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**QUESTION 331**

An organization is researching Microsoft 365 licensing.  
The organization must buy licenses that include Microsoft Intune.  
You need to determine which licenses meet the requirements.  
Which three licenses can you choose? Each correct answer presents a complete solution.  
NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Business Premium
- B. Microsoft 365 Business Basic
- C. Microsoft 365 Business Standard
- D. Microsoft 365 F3
- E. Microsoft 365 E3

**Answer: ADE**

**Explanation:**

Intune license is including under following products:

Microsoft 365 E5 -  
Microsoft 365 E3 -  
Enterprise Mobility + Security E5  
Enterprise Mobility + Security E3  
Microsoft 365 Business Premium -  
Microsoft 365 F1 -  
Microsoft 365 F3 -  
Microsoft 365 Government G5 -  
Microsoft 365 Government G3 -  
Intune for Education (Microsoft 365 Education A5 / A3)  
Reference:  
<https://www.manishbangia.com/types-of-intune-licenses/>

**QUESTION 332**

A company is developing their Windows as a service (WaaS) strategy.  
The company needs to preview features from Microsoft in the development cycle as soon as possible.  
You need to select the correct solution.  
Which solution should you use?

- A. Servicing channels
- B. Proof of concept
- C. Deployment rings
- D. Flighting

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**Answer: D**

**Explanation:**

In the past, when Microsoft developed new versions of Windows, it typically released technical previews near the end of the process, when Windows was nearly ready to ship. With Windows 10, new features will be delivered to the Windows Insider community as soon as possible " during the development cycle, through a process called flighting " so that organizations can see exactly what Microsoft is developing and start their testing as soon as possible.

Flighting is the process of running Windows Insider Preview Builds on your device. When you run these early versions of Windows and give us feedback, you can help us shape the future of Windows. Once you've registered for the program, you can run Insider Preview builds on as many devices as you want, each in the channel of your choice.

Reference:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-channels>

<https://docs.microsoft.com/en-us/windows/deployment/update/create-deployment-plan>

**QUESTION 333**

A company is evaluating virtualization services.

You need to determine the difference between Microsoft 365 and Azure Virtual Desktop.

Which feature is unique to Microsoft 365?

- A. Users can sign into a dedicated virtual machine.
- B. Users can rename their assigned virtual machine.
- C. Administrators can assign users to the local administrators group on the virtual machine.
- D. Administrators can connect the virtual machine to an on-premises network.
- E. Administrators can manage the virtual machines by using Microsoft Endpoint Manager.

**Answer: E**

**QUESTION 334**

A company is developing their Windows as a service (WaaS) strategy.

The company wants to roll out the most recently released Windows updates to specific devices before rolling them out to other devices.

You need to recommend the correct feature to meet the requirement.

Which feature should you recommend?

- A. Servicing channels
- B. Deployment rings
- C. Insider Preview builds
- D. Servicing stack updates
- E. Group policies

**Answer: B**

**QUESTION 335**

A company is considering using Microsoft cloud services.

You need to determine which mobility features Microsoft Intune supports.

Which three features does Microsoft Intune support? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. It provides mobile application management (MAM) capabilities.
- B. It upgrades operating systems on mobile phone devices.
- C. It provides mobile device management (MDM) capabilities.
- D. It deploys operating systems to mobile phone devices.
- E. It deploys applications to mobile phone devices.

**Answer: ACE**

**QUESTION 336**

A company is evaluating Microsoft 365.

You need to determine the deployment methods for Microsoft 365 Apps.

Which two tools can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Support and Recovery Assistant
- B. Office Customization Tool
- C. Office Deployment Tool
- D. Microsoft Deployment Toolkit

**Answer:** CD

**QUESTION 337**

A company uses Microsoft 365.

The company cancels a subscription that has a traditional add-on associated to it. The add-on has an expiration date that is different than its associated subscription.

You need to determine what happens to the add-on.

What happens to the add-on?

- A. The add-on will remain until its expiration date is reached.
- B. The add-on will be automatically transferred to another active subscription.
- C. The add-on will remain until manually canceled by the company.
- D. The add-on is immediately canceled with the subscription.

**Answer:** D

**Explanation:**

Traditional add-ons are linked to a specific subscription. If you cancel the subscription, the associated add-on is also canceled.

Standalone add-on subscriptions appear as a separate subscription on the Your products page and have their own expiration date.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/commerce/buy-or-edit-an-add-on?view=o365-worldwide>

**QUESTION 338**

A company is planning to implement Microsoft 365.

The company has not purchased licenses from Microsoft.

You need to recommend a licensing solution.

Which licensing solution should you recommend?

- A. Full user subscription licenses
- B. Step-up user subscription licenses
- C. Add-on user subscription licenses
- D. From Software Assurance (SA) user subscription licenses

**Answer:** A

**Explanation:**

Incorrect:

Not B: Step-up USLs

Are for Microsoft 365 customers who want to upgrade the level of their service during the term of the enrollment or agreement. These licenses must be purchased on the same agreement or enrollment as the base license from which the customer is upgrading.

Not D: What does Software Assurance do? Microsoft Software Assurance provides licenses for version upgrades.

Software Assurance customers automatically receive licensing rights that will allow them to deploy new software versions whenever they are released.

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<https://docs.microsoft.com/en-us/microsoft-365/commerce/licenses/subscriptions-and-licenses?view=o365-worldwide>

**QUESTION 339**

Hotspot Question

A company uses Microsoft 365. The company has an application that runs on a device that does not have internet access.

The device can only be updated manually every two years.

You need to determine how you should update the device.

Select the answer that correctly completes the sentence.

Deploy and update Windows as a service (WaaS) to this device by using

General Availability Channel
Long-Term Servicing Channel
Windows Insider Program
Microsoft Intune

**Answer:**

Deploy and update Windows as a service (WaaS) to this device by using

General Availability Channel
Long-Term Servicing Channel
Windows Insider Program
Microsoft Intune

**Explanation:**

Long-Term Servicing Channel (LTSC)

With the Long-Term Servicing Channel, a new major version of Windows Server is released every 2-3 years. Users are entitled to 5 years of mainstream support and 5 years of extended support. This channel provides systems with a long servicing option and functional stability, and can be installed with Server Core or

Server with Desktop Experience installation options. Deployments of the LTSC of Windows Server are not affected by Semi-Annual Channel releases. The Long-

Term Servicing Channel will continue to receive security and non-security updates, but it will not receive the new features and functionality.

Reference:

<https://docs.microsoft.com/en-us/windows-server/get-started/servicing-channels-comparison>

**QUESTION 340**

Hotspot Question

A company is evaluating Microsoft 365.

You need to determine the Microsoft Viva analytics capabilities.

Select the answer that correctly completes the sentence.

Briefing emails in Microsoft Outlook and the MyAnalytics dashboard are all features of Microsoft

▼
Viva Connections
Viva Insights
Viva Learning
Viva Topics

**Answer:**

Briefing emails in Microsoft Outlook and the MyAnalytics dashboard are all features of Microsoft

▼
Viva Connections
Viva Insights
Viva Learning
Viva Topics

**QUESTION 341**

Hotspot Question

A company is evaluating Microsoft 365.

You need to describe Microsoft 365 security principles.

Select the answer that correctly completes the sentence.

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The model that assumes a security breach from an uncontrolled network is

Zero Trust
Secure by default
Zero day
Secure score

**Answer:**

The model that assumes a security breach from an uncontrolled network is

Zero Trust
Secure by default
Zero day
Secure score

### QUESTION 342

Drag and Drop Question

A company is evaluating Microsoft Viva.

You need to recommend the appropriate Microsoft Viva modules.

Which module should you use? To answer, drag the appropriate modules to the correct features. Each module may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Modules	Answer Area	Module
Insights	<b>Feature</b> Provides a unified app in Microsoft Teams that includes Workplace Analytics, MyAnalytics and Glint.	
Topics	Uses artificial intelligence (AI) to identify knowledge and experts in a company and displays them in Microsoft Teams.	
Connections	Provides centralized collaboration for users by using a company-branded app in Microsoft Teams.	
Learning		

**Answer:**

Modules	Answer Area	Module
	<b>Feature</b> Provides a unified app in Microsoft Teams that includes Workplace Analytics, MyAnalytics and Glint.	Insights
	Uses artificial intelligence (AI) to identify knowledge and experts in a company and displays them in Microsoft Teams.	Topics
Learning	Provides centralized collaboration for users by using a company-branded app in Microsoft Teams.	Connections

### QUESTION 343

Drag and Drop Question

A company is migrating to Microsoft 365.

The company is evaluating collaboration integrations in Microsoft Teams.

You need to recommend the Microsoft Power Platform integration that provides the appropriate feature.

Which integrations should you recommend? To answer, drag the appropriate integrations to the correct features. Each integration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Integrations	Answer Area	Integration
Power Virtual Agents	<b>Feature</b> Users can create chatbots without writing any code and publish the bots in Microsoft Teams.	
Power Apps	Users can create and reference apps by using tabs in Microsoft Teams.	
Power Automate	Users can create flows to automate tasks that can be triggered from Microsoft Teams.	
Power BI		

Answer:

Integrations	Answer Area	Integration
	<b>Feature</b> Users can create chatbots without writing any code and publish the bots in Microsoft Teams.	Power Virtual Agents
	Users can create and reference apps by using tabs in Microsoft Teams.	Power Apps
Power BI	Users can create flows to automate tasks that can be triggered from Microsoft Teams.	Power Automate

#### QUESTION 344

Hotspot Question

A company is evaluating threat protection in Microsoft 365.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
Microsoft 365 Defender for Endpoint can block malware on Windows 10 devices.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 Defender for Office 365 is a solution that can detect malicious emails.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 Defender for Endpoint requires a separate installation for Windows 10 devices.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Microsoft 365 Defender for Endpoint can block malware on Windows 10 devices.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft 365 Defender for Office 365 is a solution that can detect malicious emails.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft 365 Defender for Endpoint requires a separate installation for Windows 10 devices.	<input checked="" type="radio"/>	<input type="radio"/>

#### QUESTION 345

Drag and Drop Question

A furniture distribution company uses Microsoft 365.

The company would like to optimize employee interaction in Microsoft Teams company wide.

You need to determine a solution.

Which solution should you use? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

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NOTE: Each correct selection is worth one point.

Solutions	Answer Area	Solution
Customer insights	<b>Requirement</b> Determine the number of meetings in which an individual joined on time and refrained from multitasking during the meeting.	
Viva Insights	Empower business leaders to address critical questions about the supply chain operations and boost employee engagement through the Outcomes page in Microsoft Teams.	
Engagement insights		
Supply Chain insights		

Answer:

Solutions	Answer Area	Solution
Customer insights	<b>Requirement</b> Determine the number of meetings in which an individual joined on time and refrained from multitasking during the meeting.	Engagement insights
Viva Insights	Empower business leaders to address critical questions about the supply chain operations and boost employee engagement through the Outcomes page in Microsoft Teams.	Supply Chain insights

#### QUESTION 346

Hotspot Question

Your company uses Microsoft 365 services.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can read, like, and reply to Microsoft Yammer conversations from a Microsoft Outlook inbox.	<input type="radio"/>	<input type="radio"/>
You can add a Microsoft Stream tab to a Microsoft Teams channel.	<input type="radio"/>	<input type="radio"/>
You can book meetings and reject conflicting meetings by using a Microsoft SharePoint site calendar.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
You can read, like, and reply to Microsoft Yammer conversations from a Microsoft Outlook inbox.	<input checked="" type="radio"/>	<input type="radio"/>
You can add a Microsoft Stream tab to a Microsoft Teams channel.	<input checked="" type="radio"/>	<input type="radio"/>
You can book meetings and reject conflicting meetings by using a Microsoft SharePoint site calendar.	<input checked="" type="radio"/>	<input type="radio"/>

#### QUESTION 347

Hotspot Question

A company is evaluating Microsoft 365.

You need to determine the endpoint management capabilities of Microsoft 365.

Select the answer that correctly completes the sentence.

Answer Area

A cloud-based virtual machine solution that can use FSLogix is

Answer:

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Answer Area

A cloud-based virtual machine solution that can use F5 Login is Azure Virtual Desktop

### QUESTION 348

Hotspot Question

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Conditional access policies allow you to require multi-factor authentication for Microsoft Azure management tasks.	<input type="radio"/>	<input type="radio"/>
Conditional access policies allow you to require multi-factor authentication for users who have administrative roles.	<input type="radio"/>	<input type="radio"/>
Configuration of app-specific settings require devices to be managed by an organization.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Conditional access policies allow you to require multi-factor authentication for Microsoft Azure management tasks.	<input checked="" type="radio"/>	<input type="radio"/>
Conditional access policies allow you to require multi-factor authentication for users who have administrative roles.	<input checked="" type="radio"/>	<input type="radio"/>
Configuration of app-specific settings require devices to be managed by an organization.	<input checked="" type="radio"/>	<input type="radio"/>

### QUESTION 349

A company uses Microsoft 365 for email. The company plans to implement a solution for employees who leave the company.

Currently, user Accounts of terminated employees are deleted immediately. Mailbox content for terminated employees must be retained for 90 days and then deleted.

You need to identify solutions that meet the requirements.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Apply a retention policy to the mailbox.
- B. Recover the inactive mailbox.
- C. Restore the inactive mailbox.
- D. Apply a Litigation Hold to the mailbox.

**Answer:** AD

**Explanation:**

A: In Exchange Online, you can use archive policies to automatically move mailbox items to personal (on-premises) or cloud-based archives. Archive policies are retention tags that use the Move to Archive retention action.

You can modify retention tags included in the default policy to meet your business requirements. For example, you can modify the archive DPT to move items to the archive after three years instead of two.

D: You can place a mailbox on Litigation hold to retain all mailbox content, including deleted items and the original versions of modified items. When you place a user mailbox on Litigation hold, content in the user's archive mailbox (if it's enabled) is also retained. When you create a hold, you can specify a hold duration (also called a time-based hold) so that deleted and modified items are retained for a specified period and then permanently deleted from the mailbox. Or you can just retain content indefinitely (called an infinite hold) or until the Litigation hold is removed.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/create-a-litigation-hold?view=o365-worldwide>

<https://docs.microsoft.com/en-us/exchange/security-and-compliance/modify-archive-policies>

### QUESTION 350

A company uses Microsoft 365.

The company requires that you implement least privileged access.

You need to recommend solutions that meet the requirements.

Which two solutions should you recommend? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

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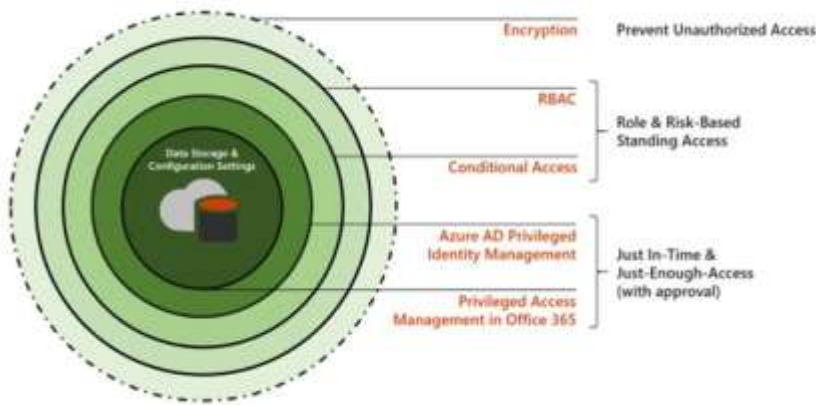
- A. Device compliance
- B. IP address range restrictions
- C. Just-in-time (JIT) access
- D. Privileged Access Workstations (PAW) devices

**Answer:** CD

**Explanation:**

C: Privileged Access Workstation (PAW) æ" This is the highest security configuration designed for extremely sensitive roles that would have a significant or material impact on the organization if their account was compromised. The PAW configuration includes security controls and policies that restrict local administrative access and productivity tools to minimize the attack surface to only what is absolutely required for performing sensitive job tasks. This makes the PAW device difficult for attackers to compromise because it blocks the most common vector for phishing attacks: email and web browsing.

D: As shown in the diagram, privileged access management builds on the protection provided with native encryption of Microsoft 365 data and the role-based access control security model of Microsoft 365 services. When used with Azure AD Privileged Identity Management, these two features provide access control with just-in-time access at different scopes.



Reference:

<https://docs.microsoft.com/en-us/security/compass/privileged-access-devices>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/privileged-access-management-overview?view=o365-worldwide>

**QUESTION 351**

A company uses Microsoft 365 to track progress and issues for construction projects.

Project tasks must be tracked within a Microsoft-maintained unified interface that can be shared and updated across multiple users.

You need to recommend a solution for the company.

What should you recommend?

- A. Microsoft To Do
- B. Microsoft Outlook
- C. Microsoft Stream
- D. Microsoft Planner

**Answer:** D

**Explanation:**

Microsoft Planner is a planning application available on the Microsoft 365 platform. The application is available to premium, business, and educational subscribers to Microsoft 365. Microsoft Planner is a team-work oriented tool that can be used in a variety of ways. Some of Planner's uses include team management, file sharing, and organization.

Incorrect:

Not D: A smart daily planner -

Set yourself up for success with My Day, intelligent and personalized suggestions to update your daily or weekly to do

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list. With both a Microsoft to do desktop app and mobile app available, it is easy to stay on task all day long.

Reference:

[https://en.wikipedia.org/wiki/Microsoft\\_Planner](https://en.wikipedia.org/wiki/Microsoft_Planner)

**QUESTION 352**

A company is evaluating Microsoft 365 services.

You need to determine which payment options are supported with a multiple profile.

Which three options are supported? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. debit card
- B. credit card
- C. money order
- D. cash
- E. check

**Answer:** ABE

**Explanation:**

If your billing profile is backed by invoice payments, you can't change the payment method. You can use the Pay now button on your invoice to pay with a credit or debit card, or by check or EFT.

Reference:

<https://github.com/MicrosoftDocs/microsoft-365-docs/blob/public/microsoft-365/commerce/billing-and-payments/pay-for-subscription-billing-profile.md>

**QUESTION 353**

A company is evaluating Microsoft 365.

The company needs an add-on licensing solution that will protect against privacy risks.

You need to determine a solution.

Which solution should you use?

- A. Safe Attachments
- B. Microsoft Purview
- C. Microsoft Priva
- D. Azure Monitor

**Answer:** C

**Explanation:**

Microsoft Priva.

A privacy management solution that proactively identifies and helps protect against privacy risks, empower employees to make smart data handling decisions, and automate and manage subject requests at scale.

Reference:

<https://www.microsoft.com/en-ww/security/business/privacy/priva-privacy-management-software?market=af>

**QUESTION 354**

A company is evaluating Microsoft 365.

You need to describe the features of Microsoft Bookings.

What are two features of Microsoft Bookings? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Provides phone call notification for appointments.
- B. Uses Microsoft Teams for virtual meetings.
- C. Provides SMS notification for appointments.
- D. Uses Yammer for virtual meetings.

**Answer:** BC

**Explanation:**

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Bookings in Microsoft Teams lets you track, manage, and organize your team's appointments and calendars all in one place. You can create a Bookings calendar and add team members to it, build new appointment types, and create and manage in-person and virtual visits for your staff and attendees.

Schedule appointments - Select New appointment, choose an appointment type, and make it a Teams meeting or an in-person one.

With Microsoft Bookings, you can set up SMS text notifications to be sent to the person booking an appointment.

Reference:

<https://support.microsoft.com/en-us/office/what-is-bookings-42d4e852-8e99-4d8f-9b70-d7fc93973cb5>

<https://docs.microsoft.com/en-us/microsoft-365/bookings/bookings-sms?view=o365-worldwide>

**QUESTION 355**

A company plans to send surveys and polls to their customers.

The company needs to view responses and collect feedback from the surveys and polls.

You need to identify which product meets the requirements.

Which product should you select?

- A. Microsoft 365 Apps for enterprise
- B. SharePoint
- C. Microsoft Teams
- D. Microsoft Forms

**Answer: D**

**Explanation:**

With Microsoft Forms you can create a form, such as a survey or quiz, invite others to respond to it using almost any web browser or mobile device, see real-time results as they're submitted, use built-in analytics to evaluate responses, and export results to Excel for additional analysis or grading.

Reference:

<https://support.microsoft.com/en-us/office/introduction-to-microsoft-forms-bb1dd261-260f-49aa-9af0-d3dddcea6d69>

**QUESTION 356**

You are an IT director that is evaluating the capabilities of Microsoft Viva Insights.

You need to describe the capabilities to the key stakeholders.

Which three capacities describe Viva Insights? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Viva Insights integrates directly with Microsoft Yammer.
- B. You can add Viva Insights as an app in Microsoft Teams.
- C. Microsoft Outlook includes an add-in for Viva Insights.
- D. A web-based dashboard is available for Viva Insights.
- E. Insights integrates directly with Microsoft Bookings.

**Answer: ABC**

**Explanation:**

How does Yammer fit into Microsoft Viva?

Just as within Microsoft 365, Yammer contributes much of the content, connections, and conversations within Microsoft Viva. Currently, this includes Viva Topics and Viva Connections.

The Microsoft Viva Insights app in Microsoft Teams shows you personalized recommendations that help you do your best work.

Open the Viva Insights Outlook add-in by selecting the Viva Insights icon on the Outlook Home ribbon. If you are using Outlook on the web, open an email message, select the ellipsis (...) in the top-right corner of your email message, and then select Viva Insights.

Reference:

<https://techcommunity.microsoft.com/t5/yammer-blog/yammer-and-microsoft-viva-working-together/ba-p/3222620>

<https://docs.microsoft.com/en-us/viva/insights/personal/teams/viva-teams-app>

<https://docs.microsoft.com/en-us/viva/insights/personal/overview/productivity-insights>

**QUESTION 357**

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**Hotspot Question**

A company needs to optimize the search functionality of important information from meetings.

You need to recommend a solution for the company.

Select the answer that correctly completes the sentence.

A user that needs to automatically create a transcript of a recorded meeting should use

	▼
Microsoft SharePoint	
Microsoft Viva	
Microsoft Stream	
Microsoft Publisher	
Microsoft Word	

**Answer:**

A user that needs to automatically create a transcript of a recorded meeting should use

	▼
Microsoft SharePoint	
Microsoft Viva	
Microsoft Stream	
Microsoft Publisher	
Microsoft Word	

**Explanation:**

You can generate automatic captions and a transcript for your Microsoft Stream (Classic) videos.

Reference:

<https://docs.microsoft.com/en-us/stream/portal-autogenerate-captions>

**QUESTION 358**

A company is evaluating Microsoft 365 Apps.

The company needs to track all travel reservations and itineraries for its team members by project in a single file. Each project must have its own tab.

You need to recommend the correct solution for the company.

Which solution should you recommend?

- A. Microsoft Access
- B. Microsoft OneNote
- C. Microsoft Word
- D. Microsoft OneDrive
- E. Microsoft Publisher

**Answer: B****Explanation:**

With OneNote, you can easily keep everything you need for your trip, organized and with you. Create sections for different needs such as brainstorming, travel notes, itineraries, and more.

Reference:

<https://support.microsoft.com/en-us/office/plan-a-trip-or-a-vacation-2d3a348c-42be-4e5b-ad18-8fd9de453fc2>

**QUESTION 359****Hotspot Question**

You are recommending strategies for a hybrid work environment.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

**Statements**

- Support from managers is critical to making hybrid work a success.
- SharePoint Online provides insights for managers and leaders to understand employee wellbeing and engagement.
- Workers can define a flexible work policy that gives people a choice in how, when, and where they work.

**Yes**
**No**
☐
☐
☐
☐
☐
☐
**Answer:**
**Statements**

- Support from managers is critical to making hybrid work a success.
- SharePoint Online provides insights for managers and leaders to understand employee wellbeing and engagement.
- Workers can define a flexible work policy that gives people a choice in how, when, and where they work.

**Yes**
**No**
☒
☐
☐
☒
☒
☐
**Explanation:**

Box 1: Yes

Box 2: No

Instead use Microsoft Viva.

With Microsoft Viva, we're creating an employee experience platform that brings together employee engagement, learning and training, wellbeing experiences, and knowledge discovery directly in the flow of work. Employee engagement entails keeping people up to date on company news, making company resources readily accessible, and enabling people to connect across the organization to create communities and share knowledge.

Box 3: Yes

Reference:

<https://www.microsoft.com/en-us/microsoft-365/blog/2021/07/28/new-communities-experiences-bolster-employee-engagement-in-the-age-of-hybrid-work/>
**QUESTION 360**

Hotspot Question

Instructions: For each of the following statement, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

**Statements**

- Microsoft Endpoint Manager helps manage and monitor Android OS –based mobile devices.
- Microsoft Endpoint Manager helps manage and monitor Windows 10 personal desktop computers.
- Microsoft Endpoint Manager is used to manage company-owned devices only.

**Yes**
**No**
☐
☐
☐
☐
☐
☐
**Answer:**
**Statements**

- Microsoft Endpoint Manager helps manage and monitor Android OS –based mobile devices.
- Microsoft Endpoint Manager helps manage and monitor Windows 10 personal desktop computers.
- Microsoft Endpoint Manager is used to manage company-owned devices only.

**Yes**
**No**
☒
☐
☒
☐
☐
☒



**Explanation:**

Box 1: Yes

You can manage Android devices in Microsoft Intune.

Use the Microsoft Endpoint Manager admin center Dashboard to display overall details about the devices and client apps in your Intune tenant. Dashboards provide a way for you to create a focused and organized view in the Microsoft Endpoint Manager admin center. Use dashboards as a workspace where you can quickly launch tasks for day-to-day operations and monitor resources.

Note: Microsoft Intune, which is a part of Microsoft Endpoint Manager, provides the cloud infrastructure, the cloud-based mobile device management (MDM), cloud-based mobile application management (MAM), and cloud-based PC management for your organization.

Box 2: Yes

Microsoft Intune is not just for mobile devices, it can be used for laptop and desktop management as well.

Box 3: No

Microsoft Intune enables mobile device management for:

Personal devices, including personally owned phones, tablets, and PCs.

Corporate-owned devices, including phones, tablets, and PCs owned by your organization and distributed to employees and students for use at work or school.

Reference:

<https://docs.microsoft.com/en-us/mem/intune/fundamentals/deployment-guide-platform-android>

<https://docs.microsoft.com/en-us/mem/intune/fundamentals/tutorial-walkthrough-endpoint-manager>

**QUESTION 361**

Drag and Drop Question

A company is using Microsoft cloud services.

You need to select the correct reports in the Microsoft 365 admin center.

Match each report to its definition. Each report may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Reports	Answer Area	Report
Email activity	<b>Definition</b> Report that shows the number of meeting interactions by users.	
Mailbox usage	Report that shows the amount of storage used by users.	
Email apps usage	Report that shows the number of unique users that use Outlook on the web.	
Active users		

**Answer:**

Reports	Answer Area	Report
	<b>Definition</b> Report that shows the number of meeting interactions by users.	Email activity
	Report that shows the amount of storage used by users.	Mailbox usage
Active users	Report that shows the number of unique users that use Outlook on the web.	Email apps usage

**Explanation:**

Box 1: Email activity

The Activity chart enables you to understand the trend of the amount of email activity going on in your organization. You can understand the split of email send, email read, email received, meeting created, or meeting interacted activities.

Incorrect:

You can use the Active Users report to find out how many product licenses are being used by individuals in your organization, and drill down for information about which users are using what products. This report can help administrators identify underutilized products or users that might need additional training or information.

Box 2: Mailbox usage

The Mailbox usage report provides information about users with a user mailbox and the level of activity by each based on the email send, read, create appointment, send meeting, accept meeting, decline meeting and cancel meeting

activity. It also provides information about how much storage has been consumed by each user mailbox, and how many of them are approaching storage quotas.

Box 3: Email apps usage

In the email apps usage report, you can see how many email apps are connecting to Exchange Online. You can also see the version information of Outlook apps that users are using, which will allow you to follow up with those who are using unsupported versions to install supported versions of Outlook.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/activity-reports/mailbox-usage?view=o365-worldwide>

<https://docs.microsoft.com/en-us/microsoft-365/admin/activity-reports/email-apps-usage-ww?view=o365-worldwide>

### QUESTION 362

Hotspot Question

A company uses Microsoft Teams.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
Third-party apps can be installed in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
Custom apps created by a company can be installed in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
Microsoft Store apps can be installed in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Third-party apps can be installed in Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>
Custom apps created by a company can be installed in Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Store apps can be installed in Microsoft Teams.	<input type="radio"/>	<input checked="" type="radio"/>

### Explanation:

Box 1: Yes

Microsoft is allowing third-party app developers to integrate into the Microsoft Teams meeting experience for the first time. The new developer-focused features will let apps integrate into Teams meetings during video calls, and even before and after meetings.

You can purchase third-party apps for Teams.

Box 2: Yes

Box 3: No

You purchase and manage the apps through Microsoft Teams admin center.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/purchase-third-party-apps>

### QUESTION 363

Drag and Drop Question

A company is migrating to Microsoft 365.

You need to recommend solutions for the company.

Which Microsoft 365 Apps apps should you use? To answer, drag the appropriate apps to the correct features. Each app may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Apps	Answer Area	App
Microsoft Excel	<b>Feature</b> Provides a service to help you find and incorporate reliable sources and content with automatic bibliography updates.	
Microsoft OneNote	Provides a service that uses machine learning and natural language processing for advanced proofing and editing.	
Microsoft PowerPoint	Provides a service that matches content in a slide to professionally designed layout recommendations.	
Microsoft Word		

**Answer:**

Apps	Answer Area	App
Microsoft Excel	<b>Feature</b> Provides a service to help you find and incorporate reliable sources and content with automatic bibliography updates.	Microsoft OneNote
	Provides a service that uses machine learning and natural language processing for advanced proofing and editing.	Microsoft Word
	Provides a service that matches content in a slide to professionally designed layout recommendations.	Microsoft PowerPoint

**Explanation:**

Box 1: Microsoft OneNote

What does Microsoft OneNote do?

OneNote is a digital notebook that automatically saves and syncs your notes as you work. Type information in your notebook or insert it from other apps and web pages. Take handwritten notes or draw your ideas. Use highlighting and tags for easy follow-up.

Box 2: Microsoft Word

A new feature now being rolled out in Editor in Word can use more sophisticated AI to offer suggestions for rewriting full sentences rather than offering spelling or grammar fixes one at a time. In internal evaluations, it was nearly 15 percent more effective than previous approaches in catching mistakes commonly made by people who have dyslexia, Microsoft says.

That's largely because the deep learning algorithms that can offer those rewrites were trained on large and diverse datasets, including documents written in the real world by people with dyslexia, rather than a narrow and finite set of linguistic rules.

Box 3: Microsoft PowerPoint

Reference:

<https://support.microsoft.com/en-us/office/create-a-notebook-in-onenote-6be33cf9-f7c3-4421-9d74-469a259952d3>

<https://blogs.microsoft.com/ai/microsoft-365-ai-tools/>

**QUESTION 364**

Drag and Drop Question

A company plans to adopt Microsoft cloud solutions.

You need to identify which platform is appropriate for each solution component.

Which platform should you select? To answer, drag the appropriate platforms to the correct solution components. Each platform may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Platforms	Answer Area	Platform
Dynamics 365	<b>Solution component</b> Microsoft-developed customer relationship management (CRM) application	
Microsoft Azure	Windows virtual machine	
	Microsoft-developed enterprise resource planning (ERP) application	

**Answer:**

Platforms	Answer Area	Platform
Dynamics 365	<b>Solution component</b>	Dynamics 365
Microsoft Azure	Microsoft-developed customer relationship management (CRM) application	Microsoft Azure
	Windows virtual machine	Dynamics 365
	Microsoft-developed enterprise resource planning (ERP) application	

**Explanation:**

Box 1: Dynamics 365

Why use Dynamics 365 for CRM?

With Dynamics 365, you get a flexible solution that's customizable to suit your business requirements. Choose a stand-alone application to meet the needs of a specific line of business or use multiple CRM tools that work together as a powerful integrated solution.

Box 2: Microsoft Azure

Box 3: Dynamics 365

Transform your business with Microsoft Dynamics 365 intelligent business solutions that seamlessly integrate ERP capabilities. Based in the cloud, Dynamics 365 apps help break down silos across your business by giving your team a unified view of operations.

Reference:

<https://dynamics.microsoft.com/en-us/crm/what-is-crm/>

<https://dynamics.microsoft.com/en-us/erp/enterprise-resource-planning-system/>

**QUESTION 365**

Hotspot Question

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use Microsoft Teams and SharePoint Newsfeed to provide enterprise social features in SharePoint.	<input type="radio"/>	<input type="radio"/>
You can disable the enterprise social collaboration feature in SharePoint.	<input type="radio"/>	<input type="radio"/>
You can use different enterprise social collaboration services in SharePoint simultaneously.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
You can use Microsoft Teams and SharePoint Newsfeed to provide enterprise social features in SharePoint.	<input checked="" type="radio"/>	<input type="radio"/>
You can disable the enterprise social collaboration feature in SharePoint.	<input checked="" type="radio"/>	<input type="radio"/>
You can use different enterprise social collaboration services in SharePoint simultaneously.	<input type="radio"/>	<input checked="" type="radio"/>

**Explanation:**

Box 1: Yes

Your SharePoint newsfeed is where you can see what your co-workers are doing throughout your work day and share ideas and observations as they occur to you. You can change what you share with the newsfeed settings.

Depending on your newsfeed settings, the feed may also send emails to you to notify you of events, such as when someone mentions you in a post, and it may show your activities, such as when you've started following someone. You

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<https://www.braindump2go.com/ms-900.html>



control email notifications and which of your activities you want to share with others.

Box 2: Yes

The option to hide Newsfeed was removed under Show or Hide Options. You can choose to Use Yammer.com service to hide Newsfeed if your organization do not have Yammer license. However, by doing this, users still can access Newsfeed via URL. So, we suggest you follow the steps below to disable Newsfeed activities.

1. Sign in to Office 365 with your work or school account.
2. Go to the SharePoint admin center.
3. Select user profiles.
4. Under My Site Settings, click Setup My Sites.
5. In the Newsfeed section, select or clear the Enable activities in My Site newsfeeds check box.
6. Click OK.

Box 3: No

Office 365 includes two options for enterprise social features in SharePoint: Yammer and Newsfeed. The SharePoint administrator selects which option users see when they click Conversations in SharePoint. By default, users see Newsfeed.

Reference:

<https://support.microsoft.com/en-us/office/change-your-newsfeed-settings-dbb4db06-37c2-4e75-bc08-1ecf144fbd8d>

<https://docs.microsoft.com/en-us/yammer/integrate-yammer-with-other-apps/yammer-and-newsfeed>

<https://answers.microsoft.com/en-us/msoffice/forum/all/show-or-hide-options-no-option-to-hide-newsfeed/92c109de-c3ed-4666-bdb2-46343b6f5839>

### QUESTION 366

Hotspot Question

A company is evaluating solutions to improve their customer service capabilities.

When customers call the company, they should be directly routed to the appropriate customer service person.

You need to recommend solutions for the company's requirements.

Which solutions should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

#### Requirement

Implement Direct Routing.

#### Solution

Microsoft Teams Phone  
Outlook People  
Yammer  
Microsoft Viva

Connect the correct customer service associate to a customer.

Microsoft Viva  
Outlook People  
Microsoft Teams Phone  
Microsoft Stream

Answer:



**Requirement**

Implement Direct Routing.

**Solution**

Microsoft Teams Phone
Outlook People
Yammer
Microsoft Viva

Connect the correct customer service associate to a customer.

Microsoft Viva
Outlook People
Microsoft Teams Phone
Microsoft Stream

**Explanation:**

Box 1: Microsoft Teams Phone

Microsoft Teams Phone supports Direct Routing.

Box 2: Microsoft Viva

Microsoft Viva is an employee experience platform that brings together communications, knowledge, learning, resources, and insights in the flow of work. Powered by Microsoft 365 and experienced through Microsoft Teams, Viva fosters a culture that empowers employees and teams to be their best from anywhere.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-landing-page>

<https://www.microsoft.com/en-us/microsoft-viva>