

- **Vendor: Microsoft**

- **Exam Code: PL-100**

- **Exam Name: Microsoft Power Platform App Maker**

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QUESTION 20

DRAG DROP

You have the following Common Data Service entities: BusinessContracts and BusinessAccounts.

You need to configure an N:N relationship between the two entities.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Select **Add relationship** and then select the many-to-many relationship option.

Select the BusinessAccounts entity as the related entity.

Open the relationship tab of the BusinessContracts entity.

Choose the Relationship Name and Relationship Entity Prefix.

Answer Area

Correct Answer:

Actions

Select **Add relationship** and then select the many-to-many relationship option.

Select the BusinessAccounts entity as the related entity.

Open the relationship tab of the BusinessContracts entity.

Choose the Relationship Name and Relationship Entity Prefix.

Answer Area

Open the relationship tab of the BusinessContracts entity.

Select **Add relationship** and then select the many-to-many relationship option.

Select the BusinessAccounts entity as the related entity.

Explanation

Explanation/Reference:

Explanation:

Step 1: Open the relationship tab of the BusinessContracts entity.

View entity relationships

From the Power Apps portal, select either Model-driven or Canvas design mode.

Select Data > Entities and select the entity that has the relationships you want to view.

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With the Relationships tab selected, you can select the following views:

Step 2: Select Add relationship..

Create relationships

While viewing entity relationships, in the command bar, select Add relationship and choose Many-to-many.

Step 3: Select the BusinessAccounts entity as the related entity.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/create-edit-nn-relationships-portal>

QUESTION 21

DRAG DROP

You are an app builder for a medical office. The medical office uses activities to book appointments and business process flows to track patient status. The cleaning staff wants the app to connect directly to a Microsoft Excel workbook to track cleaning tasks. The office does not have access to reporting tools including Power BI.

You need to create apps for the following groups of users. Apps must not require customizations or the use of additional products.

Groups	Comments	Requirements
Reception area staff	Users will access the app only from desktop devices in the office.	Users must be able to access contacts and display activities as a doughnut chart.
Medical staff	Users will access the app from tablet devices.	Users must be able to access activities and business process flows.
Cleaning staff	Users will access the app only from mobile phone devices.	Users must be able to interact with a checklist to mark cleaning tasks as completed.

Which type of app should you build for each group? To answer, drag the appropriate app types to the correct groups. Each app type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

App types

- Canvas app
- Model-driven app
- Embedded canvas app

Answer Area

Group	App type
Reception area staff	App type
Medical staff	App type
Cleaning staff	App type

Correct Answer:

App types

- Canvas app
- Model-driven app
- Embedded canvas app

Answer Area

Group	App type
Reception area staff	Canvas app
Medical staff	Embedded canvas app
Cleaning staff	Model-driven app

Explanation

Explanation/Reference:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/embedded-canvas-app-guidelines>

<https://global.hitachi-solutions.com/blog/canvas-vs-model-driven-apps>

QUESTION 22

DRAG DROP

You plan to create apps for a company.

You need to identify the Power Platform tools required.

What should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

- Power Virtual Agents bot
- Power Automate
- Canvas app
- Model-driven app

Answer Area

Requirement

- Create an app with a customized user interface that allows users to quickly create support tickets.
- Create an app that uses a guided business process to navigate through all records associated with a support ticket.
- Send an email to a customer support manager every time a support ticket is created.
- Create an automated chat tool that guides a customer through the support ticket creation process.

Tool

- Tool
- Tool
- Tool
- Tool

Correct Answer:

Tools

- Power Virtual Agents bot
- Power Automate
- Canvas app
- Model-driven app

Answer Area

Requirement

- Create an app with a customized user interface that allows users to quickly create support tickets.
- Create an app that uses a guided business process to navigate through all records associated with a support ticket.
- Send an email to a customer support manager every time a support ticket is created.
- Create an automated chat tool that guides a customer through the support ticket creation process.

Tool

- Canvas app
- Model-driven app
- Power Automate
- Power Virtual Agents bot

Explanation

Explanation/Reference:

Explanation:

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Box 1: Canvas App

Box 2: Model-driven app

Model-driven app design is a component-focused approach to app development. Model-driven app design doesn't require code and the apps you make can be simple or very complex. Unlike canvas app development where the designer has complete control over app layout, with model-driven apps much of the layout is determined for you and largely designated by the components you add to the app.

Box 3: Power Automate

Power Automate is a service that helps you create automated workflows between your favorite apps and services to synchronize files, get notifications, collect data, and more.

Box 4: Power Virtual Agents bot

When you create bots with Power Virtual Agents, you author and edit topics.

Topics are discrete conversation paths that, when used together within a single bot, allow for users to have a conversation with a bot that feels natural and flows appropriately.

Creating a bot with Power Virtual Agents is easy to do with the no-code authoring canvas, and there are a number of ways you can manage how topics interact, how you want the conversation to flow, and what it should feel like.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-fundamentals>

<https://docs.microsoft.com/en-us/power-automate>

QUESTION 23

A company uses data loss prevention (DLP) policies. You have a Power Automate flow that posts Twitter mentions into a Microsoft SharePoint list.

You are not able to activate the

flow. You need to troubleshoot the

issue.

What are two possible reasons why you cannot activate the flow? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. You are not assigned the Power Platform Admin role.
- B. You placed all connectors into the Business group within the DLP policy.
- C. You placed all connectors into the Non-Business group within the DLP policy.
- D. You are not assigned the Environment Admin role.

Correct Answer: BD

Explanation

Explanation/Reference:

Explanation:

D: DLP policies are created in the Power Platform admin center. They affect Power Platform canvas apps and Power Automate flows. To create a DLP policy, you need to be a tenant admin or have the Environment Admin role.

B: This table describes how the DLP policy you created affects data connections in apps and flows.

Connector matrix	SharePoint (Business)
SharePoint (Business)	Allowed
Salesforce (Business)	Allowed
Outlook.com (Non-Business)	Denied
Facebook (Blocked)	Denied
Twitter (Blocked)	Denied

Note: Any connector that resides in the Non-Business data group—such as Outlook.com—won't share data with apps and flows by using SharePoint or Salesforce connectors. Facebook and Twitter connectors are altogether blocked from being used in any app or flow in non-test environments such as production or default environments.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>

QUESTION 24

You are an app maker. You are creating a canvas app.

You do not have access to Power BI.

You need to add charts to the app.

Which three chart types can you add directly to the canvas app? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. pie
- B. area
- C. funnel
- D. column
- E. line

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Correct Answer: ADE

Explanation

Explanation/Reference:

Explanation:

You can use line charts, pie charts, and bar charts to display your data in a canvas app.

Add a bar chart to display your data:

1. On the Home tab, add a screen.
2. On the Insert tab, select Charts, and then select Column Chart.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/use-line-pie-bar-chart>

QUESTION 25

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating a canvas app that displays a list of accounts.

Users must be able to select an account and view details for the account. The app must include a feature that brings the user back to the list of accounts.

You add a blank screen named Screen_Accounts and add a gallery named Gallery_Accounts to the screen. You set the data source of Gallery_Accounts to Accounts and add another blank screen named Screen_AccountDetail.

You need to complete the app.

Solution:

Add an edit form to Screen_AccountDetail and set the Default Mode of the form to **View**. Set the Control property of Gallery_Accounts to **Navigate(Screen_AccountDetail)**. Set the data source of the form to **Accounts**. Set the Item property of the form to **Selected**. Add a back icon on Screen_AccountDetail and set its OnSelect property to **Navigate (Screen_Accounts)**.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: A

Explanation

Explanation/Reference:

Explanation:

View, edit, or create an item, save the contents, and reset the controls in an Edit form control.

FormMode.View: The form is populated with an existing record but the user cannot modify the values of the fields.

This function is often invoked from the OnSelect formula of a Button or Image control.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-form>

QUESTION 26

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

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You add a blank screen named Screen_Accounts and add a gallery named Gallery_Accounts to the screen. You set the data source of Gallery_Accounts to Accounts and add another blank screen named Screen_AccountDetail.

You need to complete the

app. Solution:

Add an edit form to Screen_AccountDetail and set the Default Mode of the form to **New**.
Set the OnSelect property of Gallery_Accounts to **Navigate(Screen_AccountDetail)**.
Set the data source of the form to **Accounts**.
Set the Item property of the form to **Selected**.
Add a back icon on Screen_AccountDetail and set its OnSelect property to **Navigate(Screen_Accounts)**.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

Explanation

Explanation/Reference:

Explanation:

FormMode.New: the form is populated with default values and the user can modify the values of the fields. Once complete, the user can add the record to the data source.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-form>

QUESTION 27

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

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You are creating a canvas app that displays a list of accounts.

Users must be able to select an account and view details for the account. The app must include a feature that brings the user back to the list of accounts.

You add a blank screen named Screen_Accounts and add a gallery named Gallery_Accounts to the screen. You set the data source of Gallery_Accounts to Accounts and add another blank screen named Screen_AccountDetail.

You need to complete the app.

Solution:

Add a display form to **Screen_AccountDetail**.

Set the OnSelect property of Gallery_Accounts to **Navigate(Screen_AccountDetail)**. Set the data source of the form to **Accounts**.

Set the Item property of the form to **Selected**.

Add a back icon on Screen_AccountDetail and set its OnSelect property to **Navigate(Screen_Accounts)**.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: A

Explanation

Explanation/Reference:

Explanation:

If you add a Display form control, the user can display all fields of a record or only the fields that you specify.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-form-detail>

QUESTION 28

HOTSPOT

You are configuring security to enable users to analyze data by using Microsoft Excel templates.

You create a security role named TemplateAdministrator and configure the role as shown below and assign the role to a user named User1.

Power Apps

File Save and Close Actions + Help +

Security role: **TemplateAdministrator** Working on solutions: **Default Solution**

Entity	Create	Read	Write	Delete	Append	Append To	Assign	Share
Business Unit	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Channel Property Group	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>		
Currency	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>		
Document Template	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Mailbox Auto Tracking Folder	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Personal Document Template	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Privacy Related Privileges
Enabling these privileges will allow users to extract customer data from Microsoft Dynamics 365. For more information, review the corresponding user documentation.

Document Generation	<input checked="" type="radio"/>	Dynamics 365 for mobile	<input checked="" type="radio"/>
Export to Excel	<input type="radio"/>	Go Offline in Outlook	<input checked="" type="radio"/>
Mail Merge	<input checked="" type="radio"/>	Print	<input checked="" type="radio"/>
Sync to Outlook	<input checked="" type="radio"/>	Use Dynamics 365 App for Outlook	<input checked="" type="radio"/>

Miscellaneous Privileges

Act on Behalf of Another User	<input type="radio"/>	Approve Email Addresses for Users or Queues	<input type="radio"/>
Assign manager for a user	<input type="radio"/>	Assign position for a user	<input type="radio"/>
Assign Territory to User	<input type="radio"/>	Bulk Edit	<input type="radio"/>

Key

- None Selected
- User
- Business Unit
- Parent: Child Business Unit
- Organization

Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

You need to ensure that User1 can see the pre-configured example templates.
Which permission should you change?

	▼
Bulk Edit	
Export to Excel	
Read on Document Template	
Read on Personal Document Template	

You need to ensure that User1 can download the file to create an Excel template.
Which permission should you change?

	▼
Bulk Edit	
Export to Excel	
Read on Document Template	
Read on Personal Document Template	

Correct Answer:

Answer Area

You need to ensure that User1 can see the pre-configured example templates.
Which permission should you change?

	▼
Bulk Edit	
Export to Excel	
Read on Document Template	
Read on Personal Document Template	

You need to ensure that User1 can download the file to create an Excel template.
Which permission should you change?

	▼
Bulk Edit	
Export to Excel	
Read on Document Template	
Read on Personal Document Template	

Explanation

Explanation/Reference: