

- **Vendor: Microsoft**
- **Exam Code: PL-200**
- **Exam Name: Microsoft Power Platform Functional Consultant**
- **New Updated Questions from [Braindump2go](https://www.braindump2go.com)**
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QUESTION 197

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Dataverse Search to search for the word run.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Dataverse Search = Relevance Search.

Relevance Search brings the following benefits:

- Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- Includes the ability to search documents found in Notes and Attachments on Emails and Appointments

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search>

QUESTION 198

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic.

What should you recommend?

- A. Bound action
- B. Custom API
- C. Unbound action
- D. Scheduled workflow

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Answer: C

Explanation:

Unbound actions.

Unbound actions aren't bound to a table and are called as static operations. Unbound actions are performed on the entire environment, not on specific tables or rows.

Incorrect:

* Bound action:

Bound actions target a single table or a set of rows from a single table.

To perform a bound action, add Perform a bound action to your flow.

* Custom API

Custom APIs are an alternative to Custom process actions. Custom process actions provide a no-code way to include custom messages but has some limitations for developers. Custom APIs provide capabilities specifically for developers to define their logic in code with more options.

Reference:

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound>

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

QUESTION 199

Drag and Drop Question

A company plans to automate the following manual processes by using Power Automate.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

You need to identify UI flow types for the two business processes.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Desktop flow types

Attended

Unattended

Answer Area

Business process

1

2

Desktop flow type

Answer:

Desktop flow types

Attended

Unattended

Answer Area

Business process

1

2

Desktop flow type

Attended

Unattended

Explanation:

Box 1: Attended

Attended mode

To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection. The session must not be locked.

When an attended desktop flow starts on the target machine, we recommend that you avoid interacting with your device until the run completes.

Box 2: Unattended

Unattended mode

To run unattended desktop flows, the target machine needs to be available with all users signed out.

Reference:

<https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow>

QUESTION 200

Case Study 2 - ADatum Corp

Background

ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector. Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.

The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results, ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment

Data storage and retention

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface. Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.

Team members currently have full access to all Service Request records.

Service requests

The Service Request table includes header information about the individual or organization that is the subject of verification.

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.

A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests. Many required tasks when performing verification services are currently done by using manual processes.

To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it. Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client. In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

Microsoft Power platform environment

The following environments exist: development, testing, user acceptance testing (UAT), and production.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready. Two managed solutions, Verification Process Automation and Onsite Visit, share several components.

All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts. Power users have been granted the System Administrator security role in the development environment.

Corporate policy prohibits power users from writing code due to lack of a formal code review process.

Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to

implement them.

Customizations created by power users are deployed by internal IT.

Requirements**Process automation**

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

- Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience. Search page contents for a specified value to determine validity. Update the corresponding Qualification record in Dataverse.
- The new process for completing a service request must automate the following:
- Set the Service Request record status to Complete when work on all Qualification records is finished. Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification

Service request results will not be released to clients until all related Qualification records are set to a Complete status. To check work done by a wide array of users, 10 percent of Qualification records must be double checked.

Qualification records must be automatically assigned to a queue. Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.

Ensure that only QV team members can change the status from Assigned to In Progress to Complete. Record the name of the QV team member who performed the work and the date completed.

Governance and security

All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment. The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues

More employees than are required can access individual client information and continue to have access after a service request is completed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments. Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Question

You need to implement the requirement for the VP of sales.

What should you do?

- A. Use a test account with a base security role with QV security added.
- B. Add the System Administrator security role to your user account.
- C. Use a test account with only QV security added.
- D. Add QV security to your user account.

Answer: A

Explanation:

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to the system.

To set up the base security role for the first time

1. create a new empty security role.
2. add the minimum privileges required to access the system.

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3. add the privileges required for the basic functionalities.
 4. test the role with the test user account.
 5. add the permissions to the entities that all users can access (e.g. reference data).
- Reference:
<https://linnzawwin.blogspot.com/2020/07/minimum-privileges-required-to-log-in.html>

QUESTION 201**Case Study 2 - ADatum Corp****Background**

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Governance and security

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Issues

More employees than are required can access individual client information and continue to have access after a service request is completed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

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Question

Hotspot Question

You need to address the executive's concerns regarding unnecessary data access.

Which security changes should you make? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Concern – Unnecessary user access to client data during verification

Security Measure –

Assign records to the user doing the verification and change table security to basic.
Assign records to a service account and share the record with the team member doing the verification.
Assign records to a service account and add the team member doing the verification by using an access team.

Concern – Unnecessary user access to client data after the request is completed

Security Measure –

Assign records to the QV team when the service request is completed.
Assign records to a service account when the service request is completed.
Assign records to the team member doing the verification when the service request is completed.

Answer:

Answer Area

Concern – Unnecessary user access to client data during verification

Security Measure –

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Security Measure –

Assign records to the QV team when the service request is completed.
Assign records to a service account when the service request is completed.
Assign records to the team member doing the verification when the service request is completed.

Explanation:

Box 1: Assign records to a service account and add the team member doing the verification by using an access team.

When to use access teams

- * The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.
- * The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.
- * A unique set of users requires access to a single record without having an ownership of the record.

Box 2: Assign records to the QV team when the service request is completed.

Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Reference:

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborate-share-information>

QUESTION 202

Case Study 2 - ADatum Corp

Background

ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms,

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and other organizations in the public sector. Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.

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Current environment

Data storage and retention

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To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

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When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client. In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

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Microsoft Power platform environment

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Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.

Customizations created by power users are deployed by internal IT.

Requirements

Process automation

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

- Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience. Search page contents for a specified value to determine validity. Update the corresponding Qualification record in Dataverse.

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Ensure that only QV team members can change the status from Assigned to In Progress to Complete. Record the name of the QV team member who performed the work and the date completed.

Governance and security

All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

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Issues

More employees than are required can access individual client information and continue to have access after a service request is completed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

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Question

Hotspot Question

You need to resolve the issue reported by substitute employees after they are assigned service requests.

How should you configure the system? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area
Aspect
Configuration

Relationship

▼
Service Request 1:N Qualification
Service Request N:N Qualification
Service Request N:1 Qualification

Cascading rule

▼
Restrict
Cascade All
Cascade None

Answer:

Answer Area**Aspect****Configuration**

Relationship

	▼
Service Request 1:N Qualification	
Service Request N:N Qualification	
Service Request N:1 Qualification	

Cascading rule

	▼
Restrict	
Cascade All	
Cascade None	

Explanation:

Box 1: Service Request 1:N Qualification

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Box 2: Cascade All

Cascade All - Perform the action on all referencing table records associated with the referenced table record.

Reference:

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-behavior>

QUESTION 203**Case Study 2 - ADatum Corp****Background**

ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector. Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.

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Automate flows to hire fewer new staff and keep costs down.

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When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests. Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments. Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Question

You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment.

What should you do?

- A. Share a copy of the desktop flow with a member of internal IT.
- B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
- C. Send a copy of the desktop flow to a member of internal IT.
- D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D

Explanation:

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Flows with PowerApps steps

Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue than other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.

Reference:

<https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues>

QUESTION 204**Case Study 2 - ADatum Corp****Background**

ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector. Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.

The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results, ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment**Data storage and retention**

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface. Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.

Team members currently have full access to all Service Request records.

Service requests

The Service Request table includes header information about the individual or organization that is the subject of verification.

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.

A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests. Many required tasks when performing verification services are currently done by using manual processes.

To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

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A service request can have one or more Qualification records associated with it. Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client. In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

Microsoft Power platform environment

The following environments exist: development, testing, user acceptance testing (UAT), and production.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready. Two managed solutions, Verification Process Automation and Onsite Visit, share several components.

All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts. Power users have been granted the System Administrator security role in the development environment.

Corporate policy prohibits power users from writing code due to lack of a formal code review process.

Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.

Customizations created by power users are deployed by internal IT.

Requirements

Process automation

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

- Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience. Search page contents for a specified value to determine validity. Update the corresponding Qualification record in Dataverse.

- The new process for completing a service request must automate the following:

- Set the Service Request record status to Complete when work on all Qualification records is finished. Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification

Service request results will not be released to clients until all related Qualification records are set to a Complete status.

To check work done by a wide array of users, 10 percent of Qualification records must be double checked.

Qualification records must be automatically assigned to a queue. Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.

Ensure that only QV team members can change the status from Assigned to In Progress to Complete. Record the name of the QV team member who performed the work and the date completed.

Governance and security

All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment. The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues

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When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments. Internal IT reports that the solution import to

the test environment failed because of missing dependencies related to the flow for completing service requests.

Question

Hotspot Question

You create a desktop flow to interact with a certification authority's website.

You need to get data in and out of the desktop flow.

How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Parameter direction

Inbound

Configuration

Copy and paste qualification data into the desktop flow.
 Run a cloud flow from the Dataverse qualification record to send data to the desktop flow.
 Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.

Outbound

Copy and paste the verification data into the qualification record.
 Send data from the desktop flow to a cloud flow to update the qualification record.
 Connect by using the Dataverse connector from the desktop flow and the qualification record.

Answer:

Answer Area

Parameter direction

Inbound

Configuration

Copy and paste qualification data into the desktop flow.
 Run a cloud flow from the Dataverse qualification record to send data to the desktop flow.
 Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.

Outbound

Copy and paste the verification data into the qualification record.
 Send data from the desktop flow to a cloud flow to update the qualification record.
 Connect by using the Dataverse connector from the desktop flow and the qualification record.

Explanation:

Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

Box 2: Send data from the desktop flow to a cloud flow to update the qualification record.

To complete a service request, users perform the following actions:

- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

QUESTION 205

Case Study 2 - ADatum Corp

Background

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Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment**Data storage and retention**

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface. Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.

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Microsoft Power platform environment

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All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts. Power users have been granted the System Administrator security role in the development environment.

Corporate policy prohibits power users from writing code due to lack of a formal code review process.

Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.

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Requirements**Process automation**

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

- Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience. Search page contents for a specified value to determine validity. Update the corresponding Qualification record in Dataverse.

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Qualification verification

Service request results will not be released to clients until all related Qualification records are set to a Complete status.

To check work done by a wide array of users, 10 percent of Qualification records must be double checked. Qualification records must be automatically assigned to a queue. Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked. Ensure that only QV team members can change the status from Assigned to In Progress to Complete. Record the name of the QV team member who performed the work and the date completed.

Governance and security

All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts. User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment. The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues

More employees than are required can access individual client information and continue to have access after a service request is completed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments. Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Question

Hotspot Question

You need to configure a Power Automate flow to send the email with the results to the client.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area**Requirement****Control**

Process qualification records for a service request.

▼
Switch
Condition
Apply to Each

Evaluate a qualification.

▼
Do until
Condition
Apply to Each

Answer:

Answer Area

Requirement

Process qualification records for a service request.

Evaluate a qualification.

Control

▼
Switch
Condition
Apply to Each

▼
Do until
Condition
Apply to Each

Explanation:

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically.

Note:

- Service request results will not be released to clients until all related Qualification records are set to a Complete status.
- To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference:

<https://docs.microsoft.com/en-us/power-automate/apply-to-each> <https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

QUESTION 206

Case Study 2 - ADatum Corp

Background

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Current environment

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Requirements**Process automation**

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Question

You need to capture the Date Completed value from the website using a desktop flow.

Which method should you use?

- A. Use optical character recognition (OCR) on the screen to locate and extract the value.
- B. Display an input dialog and prompt the user to enter the value.
- C. Extract the value from the window the browser is using.
- D. Retrieve the value from the HTML element in the webpage.

Answer: C

Explanation:

Record the name of the QV team member who performed the work and the date completed.

Reference:

<https://learn.microsoft.com/en-us/power-automate/desktop-flows/actions-reference/datetime#getcurrentdatetime>

QUESTION 207**Case Study 2 - ADatum Corp****Background**

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Requirements

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Question

You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow.

What should you do?

- A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
- B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

Answer: A

Explanation:

Keep the counting on the Qualification records. Every 10th Qualification record will then be reassigned.

QUESTION 208

Case Study 2 - ADatum Corp

Background

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records are addressed.

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All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts. Power users have been granted the System Administrator security role in the development environment.

Corporate policy prohibits power users from writing code due to lack of a formal code review process.

Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.

Customizations created by power users are deployed by internal IT.

Requirements**Process automation**

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

- Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience. Search page contents for a specified value to determine validity. Update the corresponding Qualification record in Dataverse.
- The new process for completing a service request must automate the following:
- Set the Service Request record status to Complete when work on all Qualification records is finished. Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification

Service request results will not be released to clients until all related Qualification records are set to a Complete status. To check work done by a wide array of users, 10 percent of Qualification records must be double checked.

Qualification records must be automatically assigned to a queue. Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.

Ensure that only QV team members can change the status from Assigned to In Progress to Complete. Record the name of the QV team member who performed the work and the date completed.

Governance and security

All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment. The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues

More employees than are required can access individual client information and continue to have access after a service request is completed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments. Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Question

Hotspot Question

You need to configure a Power Automate flow to send the email with the results to the client.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area**Trigger settings**

	▼
Set Table name to Qualification and Column filter to statecode.	
Set Table name to Qualification and Column filter to statuscode.	
Set Table name to Service Requests and Column filter to statuscode.	

Logic to complete service requests

	▼
Complete if current record is in Complete status.	
Complete if current record is in Pending Verification status.	
Loop through related qualification records and complete if all are in Complete status.	

Answer:

Answer Area**Trigger settings**

	▼
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Logic to complete service requests

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Explanation:

Box 1: Set Table table to Qualification and Column filter to statuscode.

Box 2: Loop through related qualification records and complete if all are in Complete status.

The new process for completing a service request must automate the following:

- Set the Service Request record status to Complete when work on all Qualification records is finished.
- Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.