

- **Vendor: Microsoft**
- **Exam Code: PL-500**
- **Exam Name: Microsoft Power Automate RPA Developer**
- **New Updated Questions from [Braindump2go](#)**
- **(Updated in [November/2023](#))**

Visit Braindump2go and Download Full Version PL-500 Exam Dumps

QUESTION 116**Case Study 3: Woodgrove Bank****Background**

Woodgrove Bank is a large, member-owned bank in the United States. Woodgrove Bank provides financial products with low customer fees and direct customer service.

Woodgrove Bank has 177 branches across the United States with 5,000 branch staff and supervisors serving over 750,000 members. The primary languages used by most members include English and Spanish when interacting with customer service representatives. The Woodgrove Bank headquarters is in California and has 450 office workers. The office workers include financial advisors, customer service representatives, finance clerks, and IT personnel.

Current environment. Bank applications

- An application named Banker Desktop. The branch employees use this desktop app to review business transactions and to perform core banking updates.
- An application named Member Management System. This application is a custom customer relationship management (CRM) that integrates with other systems by using an API interface.
- An application named Fraud Finder. This application is a mission-critical, fraud management application that runs on the employees' desktops. The bank has experienced challenges integrating the application with other systems and is expensive to support.
- SharePoint Online provides an employee intranet as well as a member document management system that includes policies, contracts, statements, and financial planning documents.
- Microsoft Excel is used to perform calculations and run macros. Branch employees may have multiple Microsoft Excel workbooks open on their desktop simultaneously.

Current environment. Bank devices

- All supervisors are provided with a mobile device that can be used to access company email and respond to approval requests.
- All branch employees and supervisors are provided with a Windows workstation.

Requirements. New member enrollment

Woodgrove Bank requires new members to sign up online to start the onboarding process. The bank requires some manual steps to be performed during the onboarding process.

First step:

- Members complete an online Woodgrove Bank document and email the PDF attachment to the bank's shared mailbox for processing.

Second step:

- Members are asked to provide secondary identification to their local branch, such as a utility bill, to validate their physical address.
- Branch staff scan the secondary identification in English or Spanish using optical character recognition (OCR) technology.

Third step:

- A branch supervisor approves the members' application from their mobile device.
- Only supervisors are authorized to complete application approvals.

Fourth step:

- Data that is received from applications must be validated to ensure it adheres to the bank's naming standards.

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

The bank has the following requirements for the members' data:

- New members must be enrolled by using the document automation solution.
- Member data is subject to regulatory requirements and should not be used for non-business purposes.
- A desktop workflow is required to retrieve member information from the Member Management System on-demand or by using a cloud flow.

Requirements. Bank fees

The process for calculating bank fees include:

- using a shared Excel fee workbook with an embedded macro, and
- an attended desktop flow that is required to automate the fee workbook process. The flow should open an Excel workbook and calculate the members' fees based on the number of products.

Requirements. Fraud detection

The bank has the following requirements to minimize fraud:

- Branch employees must use the Fraud Finder application during onboarding to validate a member's identity with other third-party systems.
- Branch employees must be able to search for a member in the Fraud Finder application by using a member's full name or physical address.
- If fraudulent activity is identified, a notification with member details must be sent to the internal fraud investigation team.

Requirements. Technical

The bank has the following technical requirements:

Flows

- The Fraud Finder application uses a custom connector with Power Automate to run fraud checks.
- The application approval process triggers a cloud flow, then starts an attended desktop flow on the branch employee's workstation and completes the approval.
- The banker desktop flow runs using the default priority
- An IT administrator is the co-owner of the banker desktop flow.
- The IT department will be installing the required OCR language packs.
- The Extract text with OCR action is used to import the members' secondary identification

Member Management System

- A secure Azure function requires a subscription key to retrieve members' information.
- Production flows must connect to the Member Management System with a custom connector. The connector uses the Azure function to perform programmatic retrievals, creates, and updates.
- The host URL has been added to the custom connector as a new pattern.
- A tenant-level Microsoft Power Platform data loss prevention (DLP) policy has been created to manage the production environment.
- A developer creates a desktop flow to automate data entry into a test instance of the Member Management System.
- A developer creates an on-demand attended desktop flow to connect to a data validation site and retrieve the most current information for a member.

Banker desktop application

- A banker desktop flow is required to update the core banking system with other systems.
- When a transaction is complete, the branch employee submits the request by using a submit button.
- After submitting the request, an instant cloud flow calls an unattended desktop flow to complete the core banking update.
- The banker desktop flow must be prioritized for all future transactions.

Deployment & testing

- Development data must be confined to the development environment until the data is ready for user acceptance testing (UAT).
- The production environment in SharePoint Online must connect to the development instance of the Member Management System.
- Developers must be able to deploy software every two weeks during a scheduled maintenance window.
- The banker desktop flow must continue to run during any planned maintenance.
- The fraud custom connector requires a policy operation named EscalateForFraud with a parameter that uses the members' full name in the request.

Scalability

- The bank requires a machine group to distribute the automation workload and to optimize productivity.
- The IT administrator needs to silently register 20 new machines to Power Automate and then add them to the machine group.

Security

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

- The IT administrator uses a service principal account for machine connection.
- The IT administrator has the Desktop Flow Machine Owner role.

Issues

A branch staff member reports the document automation solution is not processing new members' data and emails are not being sent for approvals.

An IT administrator reports that the banker desktop flow has become unresponsive from data that is queued in another flow.

Code

A Power Automate developer created the following script for the Member Management System desktop flow:

```
DF01 function ExecuteScript(){
DF02     document.GetElementsByClassName("address")[0].children[0].innerText
DF03 }
```

Hotspot Question

You need to identify which automation technology to use for the application approval process.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Solution

Trigger the cloud flow.

	▼
instant flow	
scheduled flow	
automated flow	
desktop flow	

Desktop flow connection.

	▼
supervisor's registered machine	
supervisor's registered machine group	
branch shared machine	
supervisor s mobile device	

Run the desktop flow.

	▼
authenticated and unlocked	
authenticated and locked	
unauthenticated	
authenticated school account and locked	

Answer:

Answer Area

Requirement

Solution

Trigger the cloud flow.

	▼
instant flow	
scheduled flow	
automated flow	
desktop flow	

Desktop flow connection.

	▼
supervisor's registered machine	
supervisor's registered machine group	
branch shared machine	
supervisor s mobile device	

Run the desktop flow.

	▼
authenticated and unlocked	
authenticated and locked	
unauthenticated	
authenticated school account and locked	

QUESTION 117

Hotspot Question

You are developing automation for an application.

You plan to use the application on legacy desktop applications and browser applications.

You need to select the appropriate scripting language based on the requirements.

Which scripting language action should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Automate SAP.

Scripting language action

	▼
Run VBScript	
Run JavaScript function on webpage	
Run PowerShell script	
Run Python script	

Automate website.

	▼
Run VBScript	
Run JavaScript function on webpage	
Run PowerShell script	
Run Python script	

Create new scheduled task on Windows.

	▼
Run VBScript	
Run JavaScript function on webpage	
Run PowerShell script	
Run Python script	

Silently run console application.

	▼
Run JavaScript function on webpage	
Run Python script	
Run VBScript	
Run DOS command	

Answer:

Answer Area

Requirement

Automate SAP.

Scripting language action

	▼
Run VBScript	
Run JavaScript function on webpage	
Run PowerShell script	
Run Python script	

Automate website.

	▼
Run VBScript	
Run JavaScript function on webpage	
Run PowerShell script	
Run Python script	

Create new scheduled task on Windows.

	▼
Run VBScript	
Run JavaScript function on webpage	
Run PowerShell script	
Run Python script	

Silently run console application.

	▼
Run JavaScript function on webpage	
Run Python script	
Run VBScript	
Run DOS command	

QUESTION 118

Case Study 3: Woodgrove Bank

Background

Woodgrove Bank is a large, member-owned bank in the United States Woodgrove Bank provides financial products with low customer fees and direct customer service.

Woodgrove Bank has 177 branches across the United States with 5,000 branch staff and supervisors serving over 750,000 members. The primary languages used by most members include English and Spanish when interacting with customer service representatives. The Woodgrove Bank headquarters is in California and has 450 office workers. The office workers include financial advisors, customer service representatives, finance clerks, and IT personnel.

Current environment. Bank applications

- An application named Banker Desktop. The branch employees use this desktop app to review business transactions and to perform core banking updates.
- An application named Member Management System. This application is a custom customer relationship management (CRM) that integrates with other systems by using an API interface.
- An application named Fraud Finder. This application is a mission-critical, fraud management application that runs on the employees' desktops. The bank has experienced challenges integrating the application with other systems and is expensive to support.
- SharePoint Online provides an employee intranet as well as a member document management system that includes policies, contracts, statements, and financial planning documents.
- Microsoft Excel is used to perform calculations and run macros. Branch employees may have multiple Microsoft Excel workbooks open on their desktop simultaneously.

Current environment. Bank devices

- All supervisors are provided with a mobile device that can be used to access company email and respond to approval

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

requests.

- All branch employees and supervisors are provided with a Windows workstation.

Requirements. New member enrollment

Woodgrove Bank requires new members to sign up online to start the onboarding process. The bank requires some manual steps to be performed during the onboarding process.

First step:

- Members complete an online Woodgrove Bank document and email the PDF attachment to the bank's shared mailbox for processing.

Second step:

- Members are asked to provide secondary identification to their local branch, such as a utility bill, to validate their physical address.
- Branch staff scan the secondary identification in English or Spanish using optical character recognition (OCR) technology.

Third step:

- A branch supervisor approves the members' application from their mobile device.
- Only supervisors are authorized to complete application approvals.

Fourth step:

- Data that is received from applications must be validated to ensure it adheres to the bank's naming standards.

The bank has the following requirements for the members' data:

- New members must be enrolled by using the document automation solution.
- Member data is subject to regulatory requirements and should not be used for non-business purposes.
- A desktop workflow is required to retrieve member information from the Member Management System on-demand or by using a cloud flow.

Requirements. Bank fees

The process for calculating bank fees include:

- using a shared Excel fee workbook with an embedded macro, and
- an attended desktop flow that is required to automate the fee workbook process. The flow should open an Excel workbook and calculate the members' fees based on the number of products.

Requirements. Fraud detection

The bank has the following requirements to minimize fraud:

- Branch employees must use the Fraud Finder application during onboarding to validate a member's identity with other third-party systems.
- Branch employees must be able to search for a member in the Fraud Finder application by using a member's full name or physical address.
- If fraudulent activity is identified, a notification with member details must be sent to the internal fraud investigation team.

Requirements. Technical

The bank has the following technical requirements:

Flows

- The Fraud Finder application uses a custom connector with Power Automate to run fraud checks.
- The application approval process triggers a cloud flow, then starts an attended desktop flow on the branch employee's workstation and completes the approval.
- The banker desktop flow runs using the default priority
- An IT administrator is the co-owner of the banker desktop flow.
- The IT department will be installing the required OCR language packs.
- The Extract text with OCR action is used to import the members' secondary identification

Member Management System

- A secure Azure function requires a subscription key to retrieve members' information.
- Production flows must connect to the Member Management System with a custom connector. The connector uses the Azure function to perform programmatic retrievals, creates, and updates.
- The host URL has been added to the custom connector as a new pattern.
- A tenant-level Microsoft Power Platform data loss prevention (DLP) policy has been created to manage the production environment.
- A developer creates a desktop flow to automate data entry into a test instance of the Member Management System.
- A developer creates an on-demand attended desktop flow to connect to a data validation site and retrieve the most current information for a member.

Banker desktop application

- A banker desktop flow is required to update the core banking system with other systems.
- When a transaction is complete, the branch employee submits the request by using a submit button.

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

- After submitting the request, an instant cloud flow calls an unattended desktop flow to complete the core banking update.
- The banker desktop flow must be prioritized for all future transactions.

Deployment & testing

- Development data must be confined to the development environment until the data is ready for user acceptance testing (UAT).
- The production environment in SharePoint Online must connect to the development instance of the Member Management System.
- Developers must be able to deploy software every two weeks during a scheduled maintenance window.
- The banker desktop flow must continue to run during any planned maintenance.
- The fraud custom connector requires a policy operation named EscalateForFraud with a parameter that uses the members' full name in the request.

Scalability

- The bank requires a machine group to distribute the automation workload and to optimize productivity.
- The IT administrator needs to silently register 20 new machines to Power Automate and then add them to the machine group.

Security

- The IT administrator uses a service principal account for machine connection.
- The IT administrator has the Desktop Flow Machine Owner role.

Issues

A branch staff member reports the document automation solution is not processing new members' data and emails are not being sent for approvals.

An IT administrator reports that the banker desktop flow has become unresponsive from data that is queued in another flow.

Code

A Power Automate developer created the following script for the Member Management System desktop flow:

```
DF01 function ExecuteScript(){  
DF02     document.GetElementsByClassName("address")[0].children[0].innerText  
DF03 }
```

You need to choose the two optical character recognition (OCR) engines that are able to extract text from the members' secondary identification.

Which two OCR technologies achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Windows engine
- B. IBM Cognitive Services
- C. Google Tesseract engine
- D. Azure Cognitive Services

Answer: CD

QUESTION 119

You create a custom connector that retrieves data from an API.

The host URL of the API requires a connection with a dynamic subdirectory path.

You need to ensure the custom connector's requests are completed successfully.

Which two features should you use? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- A. Use references
- B. Define a base URL
- C. Define a policy
- D. Use custom code

Answer: AB

QUESTION 120

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

Drag and Drop Question

A company uses an enterprise resource planning (ERP) system. The ERP system has an API.

The company requires a custom connector for the ERP system.

You need to create the custom connector.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions		Answer area
Enter name and host details.		
Test the connection.	>	<
Define actions and triggers.	<	>
Identify authentication type.		

Answer:

Actions		Answer area
		Enter name and host details.
	>	Identify authentication type.
	<	Define actions and triggers.
		Test the connection.

QUESTION 121

You are creating a custom connector to support invoice automation. You connect a Power Automate flow to the custom connector and successfully authenticate.

When you test the flow, you observe that several actions are missing from the custom connector.

You need to update the custom connector settings.

What should you do?

- A. Change the connection name.
- B. Set the action visibility option to None.
- C. Change the parameter drop-down type to Static.
- D. Set the action visibility option to Internal.
- E. Add an action description value.

Answer: B

QUESTION 122

Drag and Drop Question

You are setting up a data loss prevention (DLP) policy for an environment. The default policy group is set to Non-business.

You must configure the following apps in the policy:

- AppA will be used for tracking business-sensitive data.
- AppB will be deployed in six months and must be automatically added to the published policy.

- AppC uses a custom connector. The connector uses personal data for testing. When testing is complete, the connector will connect to business-sensitive data.

You need to select the appropriate policy for each app.

Which policy should you use for each app? To answer, drag the appropriate policies to the correct apps. Each app may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Policies		Answer Area								
Blocked		<table border="1"> <thead> <tr> <th>App</th> <th>Policy</th> </tr> </thead> <tbody> <tr> <td>AppA</td> <td></td> </tr> <tr> <td>AppB</td> <td></td> </tr> <tr> <td>AppC</td> <td></td> </tr> </tbody> </table>	App	Policy	AppA		AppB		AppC	
App	Policy									
AppA										
AppB										
AppC										
Business data	•									
Default group	•									
Move to business	•									

[PL-500 Exam Dumps](#)
[PL-500 Exam Questions](#)
[PL-500 PDF Dumps](#)
[PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

Answer:

Policies

Move to business

Answer Area

App

Policy

AppA

Business data

AppB

Default group

AppC

Blocked

QUESTION 123

Drag and Drop Question

You are designing a desktop automation solution.

You must ensure that the automation includes error handling. The solution requires the following logic:

- If an action fails in the automation, the flow must be redirected to a different flow.
- If a group of actions often fails, a specific procedure must occur.

You need to select the error handling methods to use for each requirement.

Which error handling method or configuration should you select? To answer, drag the appropriate error handling method or configuration to the correct requirements. Each error handling method or configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Error handling methods/configurations

Implement block-level handling.

Retry the action.

Continue the flow run.

Run a subflow.

Answer Area

Requirement

If an action fails, redirect the flow to a different flow.

If a group of actions often fails, a specific procedure must occur.

Error handling method/configuration

Answer:

Error handling methods/configurations

Retry the action.

Continue the flow run.

Answer Area

Requirement

If an action fails, redirect the flow to a different flow.

If a group of actions often fails, a specific procedure must occur.

Error handling method/configuration

Run a subflow.

Implement block-level handling.

QUESTION 124

Case Study 3: Woodgrove Bank

Background

Woodgrove Bank is a large, member-owned bank in the United States. Woodgrove Bank provides financial products with low customer fees and direct customer service.

Woodgrove Bank has 177 branches across the United States with 5,000 branch staff and supervisors serving over 750,000 members. The primary languages used by most members include English and Spanish when interacting with customer service representatives. The Woodgrove Bank headquarters is in California and has 450 office workers. The office workers include financial advisors, customer service representatives, finance clerks, and IT personnel.

Current environment. Bank applications

- An application named Banker Desktop. The branch employees use this desktop app to review business transactions and to perform core banking updates.
- An application named Member Management System. This application is a custom customer relationship management (CRM) that integrates with other systems by using an API interface.
- An application named Fraud Finder. This application is a mission-critical, fraud management application that runs on the employees' desktops. The bank has experienced challenges integrating the application with other systems and is expensive to support.
- SharePoint Online provides an employee intranet as well as a member document management system that includes policies, contracts, statements, and financial planning documents.

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

- Microsoft Excel is used to perform calculations and run macros. Branch employees may have multiple Microsoft Excel workbooks open on their desktop simultaneously.

Current environment. Bank devices

- All supervisors are provided with a mobile device that can be used to access company email and respond to approval requests.
- All branch employees and supervisors are provided with a Windows workstation.

Requirements. New member enrollment

Woodgrove Bank requires new members to sign up online to start the onboarding process. The bank requires some manual steps to be performed during the onboarding process.

First step:

- Members complete an online Woodgrove Bank document and email the PDF attachment to the bank's shared mailbox for processing.

Second step:

- Members are asked to provide secondary identification to their local branch, such as a utility bill, to validate their physical address.
- Branch staff scan the secondary identification in English or Spanish using optical character recognition (OCR) technology.

Third step:

- A branch supervisor approves the members' application from their mobile device.
- Only supervisors are authorized to complete application approvals.

Fourth step:

- Data that is received from applications must be validated to ensure it adheres to the bank's naming standards.

The bank has the following requirements for the members' data:

- New members must be enrolled by using the document automation solution.
- Member data is subject to regulatory requirements and should not be used for non-business purposes.
- A desktop workflow is required to retrieve member information from the Member Management System on-demand or by using a cloud flow.

Requirements. Bank fees

The process for calculating bank fees include:

- using a shared Excel fee workbook with an embedded macro, and
- an attended desktop flow that is required to automate the fee workbook process. The flow should open an Excel workbook and calculate the members' fees based on the number of products.

Requirements. Fraud detection

The bank has the following requirements to minimize fraud:

- Branch employees must use the Fraud Finder application during onboarding to validate a member's identity with other third-party systems.
- Branch employees must be able to search for a member in the Fraud Finder application by using a member's full name or physical address.
- If fraudulent activity is identified, a notification with member details must be sent to the internal fraud investigation team.

Requirements. Technical

The bank has the following technical requirements:

Flows

- The Fraud Finder application uses a custom connector with Power Automate to run fraud checks.
- The application approval process triggers a cloud flow, then starts an attended desktop flow on the branch employee's workstation and completes the approval.
- The banker desktop flow runs using the default priority
- An IT administrator is the co-owner of the banker desktop flow.
- The IT department will be installing the required OCR language packs.
- The Extract text with OCR action is used to import the members' secondary identification

Member Management System

- A secure Azure function requires a subscription key to retrieve members' information.
- Production flows must connect to the Member Management System with a custom connector. The connector uses the Azure function to perform programmatic retrievals, creates, and updates.
- The host URL has been added to the custom connector as a new pattern.
- A tenant-level Microsoft Power Platform data loss prevention (DLP) policy has been created to manage the production environment.
- A developer creates a desktop flow to automate data entry into a test instance of the Member Management System.
- A developer creates an on-demand attended desktop flow to connect to a data validation site and retrieve the most

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

current information for a member.

Banker desktop application

- A banker desktop flow is required to update the core banking system with other systems.
- When a transaction is complete, the branch employee submits the request by using a submit button.
- After submitting the request, an instant cloud flow calls an unattended desktop flow to complete the core banking update.
- The banker desktop flow must be prioritized for all future transactions.

Deployment & testing

- Development data must be confined to the development environment until the data is ready for user acceptance testing (UAT).
- The production environment in SharePoint Online must connect to the development instance of the Member Management System.
- Developers must be able to deploy software every two weeks during a scheduled maintenance window.
- The banker desktop flow must continue to run during any planned maintenance.
- The fraud custom connector requires a policy operation named EscalateForFraud with a parameter that uses the members' full name in the request.

Scalability

- The bank requires a machine group to distribute the automation workload and to optimize productivity.
- The IT administrator needs to silently register 20 new machines to Power Automate and then add them to the machine group.

Security

- The IT administrator uses a service principal account for machine connection.
- The IT administrator has the Desktop Flow Machine Owner role.

Issues

A branch staff member reports the document automation solution is not processing new members' data and emails are not being sent for approvals.

An IT administrator reports that the banker desktop flow has become unresponsive from data that is queued in another flow.

Code

A Power Automate developer created the following script for the Member Management System desktop flow:

```
DF01 function ExecuteScript(){  
DF02     document.GetElementsByClassName("address")[0].children[0].innerText  
DF03 }
```

You need to resolve the document processing issue.

Which two components should you verify? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. The document processor flow is turned on.
- B. The email importer flow is set to include attachments.
- C. The document automation validator flow includes business logic.
- D. The shared mailbox is set in the email importer flow.

Answer: AD

QUESTION 125**Case Study 3: Woodgrove Bank****Background**

Woodgrove Bank is a large, member-owned bank in the United States. Woodgrove Bank provides financial products with low customer fees and direct customer service.

Woodgrove Bank has 177 branches across the United States with 5,000 branch staff and supervisors serving over 750,000 members. The primary languages used by most members include English and Spanish when interacting with customer service representatives. The Woodgrove Bank headquarters is in California and has 450 office workers. The office workers include financial advisors, customer service representatives, finance clerks, and IT personnel.

Current environment. Bank applications

- An application named Banker Desktop. The branch employees use this desktop app to review business transactions and to perform core banking updates.

- An application named Member Management System. This application is a custom customer relationship management (CRM) that integrates with other systems by using an API interface.
- An application named Fraud Finder. This application is a mission-critical, fraud management application that runs on the employees' desktops. The bank has experienced challenges integrating the application with other systems and is expensive to support.
- SharePoint Online provides an employee intranet as well as a member document management system that includes policies, contracts, statements, and financial planning documents.
- Microsoft Excel is used to perform calculations and run macros. Branch employees may have multiple Microsoft Excel workbooks open on their desktop simultaneously.

Current environment. Bank devices

- All supervisors are provided with a mobile device that can be used to access company email and respond to approval requests.
- All branch employees and supervisors are provided with a Windows workstation.

Requirements. New member enrollment

Woodgrove Bank requires new members to sign up online to start the onboarding process. The bank requires some manual steps to be performed during the onboarding process.

First step:

- Members complete an online Woodgrove Bank document and email the PDF attachment to the bank's shared mailbox for processing.

Second step:

- Members are asked to provide secondary identification to their local branch, such as a utility bill, to validate their physical address.
- Branch staff scan the secondary identification in English or Spanish using optical character recognition (OCR) technology.

Third step:

- A branch supervisor approves the members' application from their mobile device.
- Only supervisors are authorized to complete application approvals.

Fourth step:

- Data that is received from applications must be validated to ensure it adheres to the bank's naming standards.

The bank has the following requirements for the members' data:

- New members must be enrolled by using the document automation solution.
- Member data is subject to regulatory requirements and should not be used for non-business purposes.
- A desktop workflow is required to retrieve member information from the Member Management System on-demand or by using a cloud flow.

Requirements. Bank fees

The process for calculating bank fees include:

- using a shared Excel fee workbook with an embedded macro, and
- an attended desktop flow that is required to automate the fee workbook process. The flow should open an Excel workbook and calculate the members' fees based on the number of products.

Requirements. Fraud detection

The bank has the following requirements to minimize fraud:

- Branch employees must use the Fraud Finder application during onboarding to validate a member's identity with other third-party systems.
- Branch employees must be able to search for a member in the Fraud Finder application by using a member's full name or physical address.
- If fraudulent activity is identified, a notification with member details must be sent to the internal fraud investigation team.

Requirements. Technical

The bank has the following technical requirements:

Flows

- The Fraud Finder application uses a custom connector with Power Automate to run fraud checks.
- The application approval process triggers a cloud flow, then starts an attended desktop flow on the branch employee's workstation and completes the approval.
- The banker desktop flow runs using the default priority
- An IT administrator is the co-owner of the banker desktop flow.
- The IT department will be installing the required OCR language packs.
- The Extract text with OCR action is used to import the members' secondary identification

Member Management System

- A secure Azure function requires a subscription key to retrieve members' information.

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

- Production flows must connect to the Member Management System with a custom connector. The connector uses the Azure function to perform programmatic retrievals, creates, and updates.
- The host URL has been added to the custom connector as a new pattern.
- A tenant-level Microsoft Power Platform data loss prevention (DLP) policy has been created to manage the production environment.
- A developer creates a desktop flow to automate data entry into a test instance of the Member Management System.
- A developer creates an on-demand attended desktop flow to connect to a data validation site and retrieve the most current information for a member.

Banker desktop application

- A banker desktop flow is required to update the core banking system with other systems.
- When a transaction is complete, the branch employee submits the request by using a submit button.
- After submitting the request, an instant cloud flow calls an unattended desktop flow to complete the core banking update.
- The banker desktop flow must be prioritized for all future transactions.

Deployment & testing

- Development data must be confined to the development environment until the data is ready for user acceptance testing (UAT).
- The production environment in SharePoint Online must connect to the development instance of the Member Management System.
- Developers must be able to deploy software every two weeks during a scheduled maintenance window.
- The banker desktop flow must continue to run during any planned maintenance.
- The fraud custom connector requires a policy operation named EscalateForFraud with a parameter that uses the members' full name in the request.

Scalability

- The bank requires a machine group to distribute the automation workload and to optimize productivity.
- The IT administrator needs to silently register 20 new machines to Power Automate and then add them to the machine group.

Security

- The IT administrator uses a service principal account for machine connection.
- The IT administrator has the Desktop Flow Machine Owner role.

Issues

A branch staff member reports the document automation solution is not processing new members' data and emails are not being sent for approvals.

An IT administrator reports that the banker desktop flow has become unresponsive from data that is queued in another flow.

Code

A Power Automate developer created the following script for the Member Management System desktop flow:

```
DF01 function ExecuteScript(){  
DF02     document.GetElementsByClassName("address")[0].children[0].innerText  
DF03 }
```

You need to create the custom connector that will be used to retrieve member information.

Which authentication option should you use?

- A. API key
- B. No authentication
- C. OAuth 2.0
- D. Basic
- E. Windows

Answer: C

QUESTION 126**Case Study 3: Woodgrove Bank****Background**

Woodgrove Bank is a large, member-owned bank in the United States Woodgrove Bank provides financial products with low customer fees and direct customer service.

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

Woodgrove Bank has 177 branches across the United States with 5,000 branch staff and supervisors serving over 750,000 members. The primary languages used by most members include English and Spanish when interacting with customer service representatives. The Woodgrove Bank headquarters is in California and has 450 office workers. The office workers include financial advisors, customer service representatives, finance clerks, and IT personnel.

Current environment. Bank applications

- An application named Banker Desktop. The branch employees use this desktop app to review business transactions and to perform core banking updates.
- An application named Member Management System. This application is a custom customer relationship management (CRM) that integrates with other systems by using an API interface.
- An application named Fraud Finder. This application is a mission-critical, fraud management application that runs on the employees' desktops. The bank has experienced challenges integrating the application with other systems and is expensive to support.
- SharePoint Online provides an employee intranet as well as a member document management system that includes policies, contracts, statements, and financial planning documents.
- Microsoft Excel is used to perform calculations and run macros. Branch employees may have multiple Microsoft Excel workbooks open on their desktop simultaneously.

Current environment. Bank devices

- All supervisors are provided with a mobile device that can be used to access company email and respond to approval requests.
- All branch employees and supervisors are provided with a Windows workstation.

Requirements. New member enrollment

Woodgrove Bank requires new members to sign up online to start the onboarding process. The bank requires some manual steps to be performed during the onboarding process.

First step:

- Members complete an online Woodgrove Bank document and email the PDF attachment to the bank's shared mailbox for processing.

Second step:

- Members are asked to provide secondary identification to their local branch, such as a utility bill, to validate their physical address.
- Branch staff scan the secondary identification in English or Spanish using optical character recognition (OCR) technology.

Third step:

- A branch supervisor approves the members' application from their mobile device.
- Only supervisors are authorized to complete application approvals.

Fourth step:

- Data that is received from applications must be validated to ensure it adheres to the bank's naming standards.

The bank has the following requirements for the members' data:

- New members must be enrolled by using the document automation solution.
- Member data is subject to regulatory requirements and should not be used for non-business purposes.
- A desktop workflow is required to retrieve member information from the Member Management System on-demand or by using a cloud flow.

Requirements. Bank fees

The process for calculating bank fees include:

- using a shared Excel fee workbook with an embedded macro, and
- an attended desktop flow that is required to automate the fee workbook process. The flow should open an Excel workbook and calculate the members' fees based on the number of products.

Requirements. Fraud detection

The bank has the following requirements to minimize fraud:

- Branch employees must use the Fraud Finder application during onboarding to validate a member's identity with other third-party systems.
- Branch employees must be able to search for a member in the Fraud Finder application by using a member's full name or physical address.
- If fraudulent activity is identified, a notification with member details must be sent to the internal fraud investigation team.

Requirements. Technical

The bank has the following technical requirements:

Flows

- The Fraud Finder application uses a custom connector with Power Automate to run fraud checks.
- The application approval process triggers a cloud flow, then starts an attended desktop flow on the branch employee's

[PL-500 Exam Dumps](#) [PL-500 Exam Questions](#) [PL-500 PDF Dumps](#) [PL-500 VCE Dumps](#)

<https://www.braindump2go.com/pl-500.html>

workstation and completes the approval.

- The banker desktop flow runs using the default priority
- An IT administrator is the co-owner of the banker desktop flow.
- The IT department will be installing the required OCR language packs.
- The Extract text with OCR action is used to import the members' secondary identification

Member Management System

- A secure Azure function requires a subscription key to retrieve members' information.
- Production flows must connect to the Member Management System with a custom connector. The connector uses the Azure function to perform programmatic retrievals, creates, and updates.
- The host URL has been added to the custom connector as a new pattern.
- A tenant-level Microsoft Power Platform data loss prevention (DLP) policy has been created to manage the production environment.
- A developer creates a desktop flow to automate data entry into a test instance of the Member Management System.
- A developer creates an on-demand attended desktop flow to connect to a data validation site and retrieve the most current information for a member.

Banker desktop application

- A banker desktop flow is required to update the core banking system with other systems.
- When a transaction is complete, the branch employee submits the request by using a submit button.
- After submitting the request, an instant cloud flow calls an unattended desktop flow to complete the core banking update.
- The banker desktop flow must be prioritized for all future transactions.

Deployment & testing

- Development data must be confined to the development environment until the data is ready for user acceptance testing (UAT).
- The production environment in SharePoint Online must connect to the development instance of the Member Management System.
- Developers must be able to deploy software every two weeks during a scheduled maintenance window.
- The banker desktop flow must continue to run during any planned maintenance.
- The fraud custom connector requires a policy operation named EscalateForFraud with a parameter that uses the members' full name in the request.

Scalability

- The bank requires a machine group to distribute the automation workload and to optimize productivity.
- The IT administrator needs to silently register 20 new machines to Power Automate and then add them to the machine group.

Security

- The IT administrator uses a service principal account for machine connection.
- The IT administrator has the Desktop Flow Machine Owner role.

Issues

A branch staff member reports the document automation solution is not processing new members' data and emails are not being sent for approvals.

An IT administrator reports that the banker desktop flow has become unresponsive from data that is queued in another flow.

Code

A Power Automate developer created the following script for the Member Management System desktop flow:

```
DF01 function ExecuteScript(){  
DF02     document.GetElementsByClassName("address")[0].children[0].innerText  
DF03 }
```

Drag and Drop Question

You need to create the desktop flow to calculate a member's fees.

Which four steps should you perform in sequence? To answer, move the appropriate steps from the list of steps to the answer area and arrange them in the correct order.

Steps

Select the JavaScript output variable.

Add a new worksheet to the Microsoft Excel workbook.

Select Nest under a new Microsoft Excel process.

Select Load add-ins and macros.

Use the Launch Excel action to open the Microsoft Excel file.

Attach to the running instance of Microsoft Excel.

Add a Run Excel macro action and specify the macro.

Open the workbook and record the counter macro.

Answer Area**Answer:****Steps**

Select the JavaScript output variable.

Add a new worksheet to the Microsoft Excel workbook.

Attach to the running instance of Microsoft Excel.

Open the workbook and record the counter macro.

Answer Area

Use the Launch Excel action to open the Microsoft Excel file.

Select Nest under a new Microsoft Excel process.

Select Load add-ins and macros.

Add a Run Excel macro action and specify the macro.

**QUESTION 127**

A company uses activity logging to measure performance for invoice processing. Users report that the data analytics department takes too long to manually analyze data. The company requires an automatic process to speed up activity log analysis and provide insights. You need to select the Microsoft Power Platform feature to meet the company requirement. Which feature should you select?

- A. Power Automate for cloud
- B. Process mining
- C. Task mining
- D. Power Automate for desktop

Answer: B